



Exchange Online Protection (EOP): Enterprise-class email protection against spam and malware through Microsoft's Exchange Online Protection. Provides protection from unsafe attachments, malicious links, and other unsolicited email, and helps avoid compromised email accounts. EOP simplifies the management of the Mission College's messaging environment and alleviate many of the burdens that come with Email systems



Microsoft Office 365 Microsoft Office 365 subscription is available for all students, faculty and staff of the College. Microsoft's cloud based services providing a number of features including browser based Microsoft Office suite including Word, Excel, Powerpoint and Outlook. OneDrive cloud based storage provides 1 TB of storage and Skype for Business for video, voice and text communication.

The subscription also includes a 5 full copies of Microsoft Office Home Suite 2016 that can installed on PCs, Macs, tablets, Android and/or iPhones. The copies are fully functional and do not expire.



Adobe Creative Cloud Adobe's 'software as a service' giving faculty and staff access to a collection of software developed by Adobe. In addition to Adobe's Acrobat Pro, the subscription includes video editing, web development, photography and cloud services. Photoshop, Illustrator, InDesign, After Effects, and Dreamweaver are just some of the included software that is available to download and install on a PC or Mac.



Virtual Desktop Infrastructure (VDI) Desktop virtualization, often called client virtualization, is a virtualization technology used to separate a computer desktop environment from the physical computer. It is very similar model to legacy main frame systems that involved a 'dumb' terminal. VDI clients have been upgraded with larger monitors, improved performance for multimedia and are located in the library, learning center and various labs.



GoPrint Upgraded student payment system for copiers and printers (previously Equitrac). GoPrint manages print and copy jobs allowing students a convenient way to use the college's copiers and printers primarily located in the Library, Learning Center and CMS building. The system currently allows for both the use of traditional cards that store funds and student accounts that tracks funds through the use of an ID and password.



Digital Signage The TV monitor display system has been improved and expanded throughout areas of the college campus, allowing for more up to date and relevant content. Future improvements will allow the use of multimedia including video and emergency notification.



Campus Wireless network Mission College has recently made changes to the campus wireless network, which is accessible from most locations on campus. You are now able to remain connected for up to 10 hours without having to log back on. There is also improved roaming between buildings. Future upgrades and expansion, including improved outdoor coverage, is planned in 2016.

Campus wifi is available for all students, faculty and staff. For more information including instructions on how to access, visit <http://www.lamission.edu/it/wireless.aspx>.



NetTutor Available to all students, NetTutor provides live, one-on-one online tutoring on a number of subjects offered at Mission College. Tutors are available to assist students 24/7/365 through the use of an online whiteboard interface. The use of NetTutor helps to engage students in the learning process and supplement instruction provided by faculty.



Single Sign On: Single Sign on and LDAP (Lightweight Directory Access Protocol) technologies is used throughout the Mission College website and outside party systems like Office 365. This helps to alleviate the issue of users having to remember multiple usernames and passwords. Students, Faculty and Staff accounts are stored in a central repository and linked to other systems through the use of LDAP.