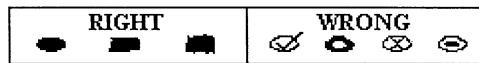




**Los Angeles Mission College
Student Technology Survey
Spring 2003**

PLEASE USE NO. 2 PENCIL

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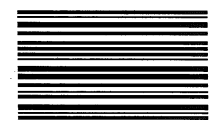


Please help us improve services to you by thoughtfully answering the questions in this survey. It should take no more than 20 minutes to complete.

1. How many units are you enrolled in this semester?
 Less than 3 3 to 8 9 to 12 More than 12
2. How many semesters have you attended Mission College? One Two Three Four or more
3. What best describes your typical time of attendance? (select one)
 Before 4:00 p.m. After 4:00 p.m. Weekends
4. How did you register for classes this semester? On campus By telephone Online
5. What type of internet connection do you have at home?
 Phone modem DSL/Cable Don't know Not applicable

Questions 6-10 ask about your use of computers and the Internet.

	Daily	1-2 Times a week	1-2 Times a month	Never
6. How frequently do you use a computer?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
7. How frequently do you use the Internet?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



For questions 8-10, mark as many responses as apply.

	Mission College	At Work	At Home	Other
8. Where do you use a computer?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9. Where do you use the Internet?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10. Where do you have an e-mail address?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

11. Have you ever taken a basic computer skills course at Mission College? Yes No

Please answer questions 12-16 using the following rating scale: 1 (Low Confidence) to 5 (High confidence).

How confident are you in your abilities when you are:

	1 (Low Confidence)	2	3	4	5 (High Confidence)
12. Performing common computer tasks such as opening a folder, copying and pasting text, and moving and saving files?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
13. Using common desktop applications such as MS Word and MS Excel?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
14. Using an Internet browser such as Netscape or Internet Explorer?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
15. Using more advanced applications such as MS Power Point, MS Access, or MS Outlook?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
16. Performing other tasks such as formatting MS Word documents, or inserting tables or text boxes in MS Word documents?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Survey continues on back page ==>

Please rate the importance of the following to your success as a student at Mission College.

	Not Important	Somewhat Important	Important	Very Important
17. Skills in using MS Word	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
18. Internet skills	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
19. E-mail account	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
20. Training in the use of library databases	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
21. Hours of operation of computer labs on campus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
22. Having a computer at home	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
23. Basic computer skills class	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

About how often in a typical week do you use the following features of the LAMC website?

	0 to 1	2 to 3	4 to 5	More than 5
24. Student information (such as transcripts and grades)?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
25. College faculty and staff information (such as phone or e-mail directories)?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
26. Calendar of special events and activities?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
27. College catalog or schedule of classes?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please rate your satisfaction with the following features of the LAMC website.

	Very Dissatisfied	Dissatisfied	Satisfied	Very Satisfied	Not Familiar
28. Student information (such as transcripts and grades)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
29. College faculty and staff information (such as phone or e-mail directories)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
30. Calendar of special events and activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
31. College catalog or schedule of classes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
32. Other on-line student services (such as Financial Aid, Registration)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

33. About how often do you use the college's website to access information?

- Daily
- Weekly
- 1-3 times a semester
- Never

34. How easy is it for you to find what you are looking for on the college website?

- Very difficult
- Difficult
- Easy
- Very easy
- Have not used

Please answer question 35-38

considering only the class in which you are completing this survey.

This class requires me to ...

	Yes	No	Don't Know
35. use the Internet to complete at least one assignment.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
36. submit class assignments, homework, or papers in typed format.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
37. use campus computers to complete at least one assignment.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
38. make use of computer supplements to my textbook (such as CDs)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please rate your satisfaction with the following computer facilities and labs at LAMC. In making your rating consider the availability of a computer in good working order and availability and helpfulness of staff.

	Very Dissatisfied	Dissatisfied	Satisfied	Very Satisfied	Not Familiar
39. Learning Resource Center (main area)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
40. Computer and Office Applications	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
41. Library (card catalog)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
42. Multimedia	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
43. Engineering	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
44. Computer Science Department	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Thank you for completing this survey!