

Faculty/Staff Food Services Survey, Spring 2010

On average, about how often do you purchase meals from the college cafeteria?

Response	Frequency	Percent	
4 or more times per week	10	8.1	
2 to 3 times per week	40	32.3	
1 time per week	42	33.9	
Do not use	32	25.8	
Missing	0	0.0	

1. Cafeteria: Taste of food

Response	Frequency	Percent	
Excellent	24	19.4	
Good	46	37.1	
Fair	21	16.9	
Poor	1	0.8	
NA	0	0.0	
Missing	32	25.8	

2. Cafeteria: Selection and variety of food

Response	Frequency	Percent	
Excellent	18	14.5	
Good	42	33.9	
Fair	28	22.6	
Poor	4	3.2	
NA	0	0.0	
Missing	32	25.8	

3. Cafeteria: Appearance of food

Response	Frequency	Percent	
Excellent	20	16.1	
Good	50	40.3	
Fair	22	17.7	
Poor	0	0.0	
NA	0	0.0	
Missing	32	25.8	

4. Cafeteria: Temperature of hot food

Response	Frequency	Percent	
Excellent	25	20.2	
Good	49	39.5	
Fair	18	14.5	
Poor	0	0.0	
NA	0	0.0	
Missing	32	25.8	

5. Cafeteria: Temperature of cold food

Response	Frequency	Percent	
Excellent	24	19.4	
Good	42	33.9	
Fair	14	11.3	
Poor	1	0.8	
NA	11	8.9	
Missing	32	25.8	

6. Cafeteria: Availability of healthy food choices

Response	Frequency	Percent	
Excellent	12	9.7	
Good	38	30.6	
Fair	26	21.0	
Poor	16	12.9	
NA	0	0.0	
Missing	32	25.8	

7. Cafeteria: Consistency of food quality

Response	Frequency	Percent	
Excellent	13	10.5	
Good	41	33.1	
Fair	30	24.2	
Poor	8	6.5	
NA	0	0.0	
Missing	32	25.8	

8. Cafeteria: Cleanliness of service area

Response	Frequency	Percent	
Excellent	16	12.9	
Good	48	38.7	
Fair	18	14.5	
Poor	10	8.1	
NA	0	0.0	
Missing	32	25.8	

9. Cafeteria: Friendliness of servers/cashiers

Response	Frequency	Percent	
Excellent	25	20.2	
Good	39	31.5	
Fair	18	14.5	
Poor	10	8.1	
NA	0	0.0	
Missing	32	25.8	

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10. Cafeteria: Speed of service

Response	Frequency	Percent	
Excellent	5	4.0	
Good	22	17.7	
Fair	34	27.4	
Poor	31	25.0	
NA	0	0.0	

Missing 32 25.8

12. Cafeteria: Atmosphere of dining area

Response	Frequency	Percent	
Excellent	2	1.6	
Good	46	37.1	
Fair	30	24.2	
Poor	12	9.7	
NA	2	1.6	

Missing 32 25.8

14. Cafeteria: Posting of menu information

Response	Frequency	Percent	
Excellent	4	3.2	
Good	34	27.4	
Fair	29	23.4	
Poor	25	20.2	
NA	0	0.0	

Missing 32 25.8

16. Cafeteria: Appearance of servers/cashiers

Response	Frequency	Percent	
Excellent	20	16.1	
Good	46	37.1	
Fair	24	19.4	
Poor	2	1.6	
NA	0	0.0	

Missing 32 25.8

18. Pizza

Response	Frequency	Percent	
1High	25	20.2	
2Medium	47	37.9	
3Low	52	41.9	

Missing 0 0.0

11. Cafeteria: Convenience of hours

Response	Frequency	Percent	
Excellent	13	10.5	
Good	59	47.6	
Fair	14	11.3	
Poor	5	4.0	
NA	1	0.8	

Missing 32 25.8

13. Cafeteria: Availability of nutritional information

Response	Frequency	Percent	
Excellent	1	0.8	
Good	12	9.7	
Fair	15	12.1	
Poor	42	33.9	
NA	22	17.7	

Missing 32 25.8

15. Cafeteria: Value for the money

Response	Frequency	Percent	
Excellent	18	14.5	
Good	30	24.2	
Fair	33	26.6	
Poor	11	8.9	
NA	0	0.0	

Missing 32 25.8

17. Sub sandwiches

Response	Frequency	Percent	
1High	46	37.1	
2Medium	50	40.3	
3Low	28	22.6	

Missing 0 0.0

19. Wrap type sandwiches

Response	Frequency	Percent	
1High	45	36.3	
2Medium	55	44.4	
3Low	24	19.4	

Missing 0 0.0

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20. Salad bar

Response	Frequency	Percent	
1High	81	65.3	
2Medium	32	25.8	
3Low	11	8.9	
Missing	0	0.0	

21. Healthy menu choices (low fat, low calorie)

Response	Frequency	Percent	
1High	85	68.5	
2Medium	31	25.0	
3Low	8	6.5	
Missing	0	0.0	

22. Menu choices for restricted diets (food allergies, lactose free)

Response	Frequency	Percent	
1High	46	37.1	
2Medium	35	28.2	
3Low	43	34.7	
Missing	0	0.0	

23. Availability of nutritional information for menu choices

Response	Frequency	Percent	
1High	62	50.0	
2Medium	37	29.8	
3Low	25	20.2	
Missing	0	0.0	

24. Fresh juice bar

Response	Frequency	Percent	
1High	54	43.5	
2Medium	39	31.5	
3Low	31	25.0	
Missing	0	0.0	

25a. Usage: Cafeteria

Response	Frequency	Percent	
Four or more	11	8.9	
Two to three	42	33.9	
One	40	32.3	
Do not use	31	25.0	
Missing	0	0.0	

25b. Amt Spent: Cafeteria

Response	Frequency	Percent	
More than \$20	14	11.3	
\$10-\$19	37	29.8	
Under \$10	44	35.5	
Not Applicable	29	23.4	
Missing	0	0.0	

25c. Overall Satisfaction: Cafeteria

Response	Frequency	Percent	
Very Satisfied	27	21.8	
Somewhat Satisfied	65	52.4	
Not Satisfied	12	9.7	
Not Applicable	20	16.1	
Missing	0	0.0	

26a. Usage: Cappuccino Cart (Campus Center)

Response	Frequency	Percent	
Four or more	3	2.4	
Two to three	22	17.7	
One	42	33.9	
Do not use	57	46.0	
Missing	0	0.0	

26b. Amt Spent: Cappuccino Cart (Campus Center)

Response	Frequency	Percent	
More than \$20	1	0.8	
\$10-\$19	5	4.0	
Under \$10	63	50.8	
Not Applicable	55	44.4	
Missing	0	0.0	

26c. Overall Satisfaction: Cappuccino Cart (Campus Center)

Response	Frequency	Percent	
Very Satisfied	32	25.8	
Somewhat Satisfied	39	31.5	
Not Satisfied	4	3.2	
Not Applicable	49	39.5	
Missing	0	0.0	

27a. Usage: Hot Dog Cart (Quad Area)

Response	Frequency	Percent	
Four or more	4	3.2	
Two to three	9	7.3	
One	45	36.3	
Do not use	66	53.2	
Missing	0	0.0	

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27b. Amt Spent: Hot Dog Cart (Quad Area)

Response	Frequency	Percent	
More than \$20	0	0.0	
\$10-\$19	5	4.0	
Under \$10	54	43.5	
Not Applicable	65	52.4	
Missing	0	0.0	

28a. Usage: Bookstore

Response	Frequency	Percent	
Four or more	9	7.3	
Two to three	16	12.9	
One	37	29.8	
Do not use	62	50.0	
Missing	0	0.0	

28c. Overall Satisfaction: Bookstore

Response	Frequency	Percent	
Very Satisfied	39	31.5	
Somewhat Satisfied	29	23.4	
Not Satisfied	1	0.8	
Not Applicable	55	44.4	
Missing	0	0.0	

29b. Amt Spent: Vending Machines

Response	Frequency	Percent	
More than \$20	0	0.0	
\$10-\$19	1	0.8	
Under \$10	31	25.0	
Not Applicable	92	74.2	
Missing	0	0.0	

27c. Overall Satisfaction: Hot Dog Cart (Quad Area)

Response	Frequency	Percent	
Very Satisfied	42	33.9	
Somewhat Satisfied	21	16.9	
Not Satisfied	3	2.4	
Not Applicable	58	46.8	
Missing	0	0.0	

28b. Amt Spent: Bookstore

Response	Frequency	Percent	
More than \$20	4	3.2	
\$10-\$19	10	8.1	
Under \$10	50	40.3	
Not Applicable	60	48.4	
Missing	0	0.0	

29a. Usage: Vending Machines

Response	Frequency	Percent	
Four or more	0	0.0	
Two to three	2	1.6	
One	29	23.4	
Do not use	93	75.0	
Missing	0	0.0	

29c. Overall Satisfaction: Vending Machines

Response	Frequency	Percent	
Very Satisfied	9	7.3	
Somewhat Satisfied	27	21.8	
Not Satisfied	2	1.6	
Not Applicable	86	69.4	
Missing	0	0.0	