

Sheriff's Office and Facilities - Fall 2011 Student Survey

47. I feel very safe in the parking structure.

Mean: 2.6

Response	Value	Frequency	Percent	Graph
Strongly Agree	4.0	176	29.0	
Agree	3.0	264	43.5	
Disagree	2.0	35	5.8	
Strongly Disagree	1.0	13	2.1	
Not Applicable / no experience with this	0.0	119	19.6	
Total Valid		607	100.0	

48. I feel very safe on campus, day and night.

Mean: 3.0

Response	Value	Frequency	Percent	Graph
Strongly Agree	4.0	210	34.6	
Agree	3.0	301	49.6	
Disagree	2.0	44	7.2	
Strongly Disagree	1.0	12	2.0	
Not Applicable / no experience with this	0.0	40	6.6	
Total Valid		607	100.0	

49. Sheriff's officers and cadets are easy to approach.

Mean: 2.2

Response	Value	Frequency	Percent	Graph
Strongly Agree	4.0	156	25.7	
Agree	3.0	197	32.5	
Disagree	2.0	54	8.9	
Strongly Disagree	1.0	16	2.6	
Not Applicable / no experience with this	0.0	184	30.3	
Total Valid		607	100.0	

50. Sheriff's officers and cadets are easy to find.

Mean: 2.5

Response	Value	Frequency	Percent	Graph
Strongly Agree	4.0	160	26.4	
Agree	3.0	239	39.4	
Disagree	2.0	73	12.0	
Strongly Disagree	1.0	21	3.5	
Not Applicable / no experience with this	0.0	114	18.8	
Total Valid		607	100.0	

51. Sheriff's Overall Level of Service is good.

Mean: 2.4

Response	Value	Frequency	Percent	Graph
Strongly Agree	4.0	168	27.7	
Agree	3.0	237	39.0	
Disagree	2.0	23	3.8	
Strongly Disagree	1.0	15	2.5	
Not Applicable / no experience with this	0.0	164	27.0	
Total Valid		607	100.0	

52. Do you have any comments regarding this campus service?

Mean: -

Response	Value	Frequency	Percent	Graph
	-	532	87.6	
They're here but I never use them since this campus is so safe.	-	1	0.2	
Should have more signs on campus for sheriff's and health center	-	1	0.2	
I have seen the presence of the officers at times and glad they are available if needed.	-	1	0.2	
i feel really safe in the parking lot and i feel that the cadets do a great job and should recieve more recognition for their job well done!!!!	-	1	0.2	
I can't say I feel safe.. at CSUN they found a student with a gun about a month ago... I think the Sheriff should provide a solution to this matter.. how come students are not stopped to be checked at the entrences..?	-	1	0.2	
great	-	1	0.2	
no	-	12	2.0	
Cadets are not friendly, and I feel like the think highly of themselves.	-	1	0.2	
They helped me greatly when I fainted in the cafeteria, and let me stay in the sheriff's office until my Dad picked me up. They even got me something to eat!	-	1	0.2	
I would like to see the Cadets to be more people friendly. Female cadets who don't seem to be 'friendly'. For example, there is one female cadet who never puts on a smile on her face. I want to see more smiles on Cadets.	-	1	0.2	
is there any way to get more lighting out side at night very scary for a guy/man as it is I can only imagine what a woman goes through to get home at night on campus?	-	1	0.2	
Have not seen a sheriff yet.. but I always feel safe on campus	-	1	0.2	
NO	-	3	0.5	
Since 8pm , there is no visible vigilance and at 10pm when the last class is over, no one is there to watch over the grls and ladies who walk over the parking lot structure.	-	1	0.2	

I think there should be more security around. Just yesterday a disgusting old guy said some very vulgar things to me in the parking lot, I walked away and he called a bitch. Had security been around it could have helped.	-	1	0.2
I feel uneasy in the student levels of the parking structure. I have had my car scratched and someone has even hit my car.	-	1	0.2
The good thing is that I haven't had to need there assistance as of yet.	-	1	0.2
Great Job!!!!!!!!!!!! lets give them better facilities there are the law enforcers and protector of our security why are they in a bungalow.	-	1	0.2
Traffic lights would be helpful.	-	1	0.2
I wish there was close handicap parking so I could use some of the servives the school offers.	-	1	0.2
need to be more friendly and i don't see many around campus	-	1	0.2
No	-	2	0.3
no comments	-	1	0.2
Elevators often times don't work. How do ADA people get to class? Parking structure entrance is confusing as is the exit. Sheriff's don't have a visible pressence at night. They do during the day.	-	1	0.2
The campus Sheriff are pretty nice and welcoming, just need more motorcycle parking	-	1	0.2
I meet one Cadet or Sheriff who said Hello, most are too busy arguing who is going to drive the golf cart or issuing parking tickets.	-	1	0.2
Thank you.	-	1	0.2
The head sherrif told a staff member on campus something my sister approached him about personally. He also downplayed a concern of mine about a student who threatend a teacher of mine and wouldn't let me or two of my classmates write up a report.	-	1	0.2
There should be a student fee for every time a student is seen littering to discourage that kind of behavior.	-	1	0.2

I have classes at night and I have to walk to my at sometimes alone at 10 pm and I won't see any sheriff around the parking structure.	-	1	0.2
Some of the cadet's and sheriff officers are off putting.	-	1	0.2
No.	-	2	0.3
More lights are needed all over campus!!!	-	1	0.2
During busy times, it is great to have a sheriff's officer directing traffic; however, wouldn't it be a better use of funds if we simply got a traffic light at that intersection?	-	1	0.2
I'm sure it's part of the mentality or appearance required to do the job, but I don't think Sheriff's officers and cadets appear easy to approach. Maybe it's just me.	-	1	0.2
They're bullies.	-	1	0.2
cadets could be more interactive and friendly.	-	1	0.2
not aware that there was or there is a sherifs office	-	1	0.2
They look mad ALL the time, they should have a smile on their face! =D	-	1	0.2
I feel fairly safe walking off the campus late at night but it would be nice to see cadets or officers patrolling the pathways to the parking garage structure.	-	1	0.2
I have never seen the Sheriff's officers or cadets anywhere late at night (around 9:30 or so).	-	1	0.2
Very poor lighting on Eldridge street, I feel very unsafe parking on the side of the campus due to no lights on this street. No lights from the campus or the city.	-	1	0.2
the only problem i see is that they interact with some students way to much instead of patrolling the campus	-	1	0.2
is it possible to get more lights around the campus and outside the campus because its dark.	-	1	0.2
NONE	-	1	0.2
Well I had like 3 tickets at the parking structure and in the sheriff's office could not help me with that, even when I explain that I forgot to hang it properly. They should be more accessible when dealing with this kind of stuff.	-	1	0.2

None	-	1	0.2
the Cadets need to be more careful when driving the golf cars around people	-	1	0.2
The cadets are nothing but a waste of school's money. They don't do anything but text and give attitude.	-	1	0.2
things happen in their that I don't think the sheriff is aware off such as hit and runs. Cars baking to stalls and my mom was attack by some women their she reported it but at the time it happen no one was their to help	-	1	0.2
more personable with the students would help!	-	1	0.2
Great service!	-	1	0.2
Plenty of cameras. Very safe.	-	1	0.2
I usually don't see officers in the parking structures very often, specially at night. I guess they should do rounds more often around the school and in the parking structures.	-	1	0.2
Unseen officers late eve at key places. Almost none at 10pm until garage clear. Elevators sometimes down, dirty and unsafe. NEED STUDENT'S ID or LIC PLATE ON FILE for parking IF pass left -- should avail temp pass so ticket averted.	-	1	0.2
DOING A GO JOB OF MAKING SURE WE ARE SAFE!	-	1	0.2
I have never felt more safe on any Campus.	-	1	0.2
I am grateful to see the Sheriffs around campus	-	1	0.2
none	-	1	0.2
There should be some campus phones directed to securities or cadets to walk people to their cars at night. Some times classes ended very late and is to dark to walk alone.	-	1	0.2
Total Valid		607	100.0

53. The signage on campus provides me with satisfactory help in finding my way around campus.

Mean: 3.0

Response	Value	Frequency	Percent	Graph
Strongly Agree	4.0	204	33.6	
Agree	3.0	291	47.9	
Disagree	2.0	55	9.1	
Strongly Disagree	1.0	14	2.3	
Not Applicable / no experience with this	0.0	43	7.1	
Total Valid		607	100.0	

54. Classrooms are clean.

Mean: 3.0

Response	Value	Frequency	Percent	Graph
Strongly Agree	4.0	169	27.8	
Agree	3.0	301	49.6	
Disagree	2.0	94	15.5	
Strongly Disagree	1.0	31	5.1	
Not Applicable / no experience with this	0.0	12	2.0	
Total Valid		607	100.0	

55. Restrooms are clean and well maintained.

Mean: 2.4

Response	Value	Frequency	Percent	Graph
Strongly Agree	4.0	98	16.1	
Agree	3.0	203	33.4	
Disagree	2.0	167	27.5	
Strongly Disagree	1.0	124	20.4	
Not Applicable / no experience with this	0.0	15	2.5	
Total Valid		607	100.0	

56. Food service areas are clean, tidy, and pleasant.

Mean: 3.0

Response	Value	Frequency	Percent	Graph
Strongly Agree	4.0	213	35.1	
Agree	3.0	306	50.4	
Disagree	2.0	22	3.6	
Strongly Disagree	1.0	13	2.1	
Not Applicable / no experience with this	0.0	53	8.7	
Total Valid		607	100.0	

57. Exterior walkway and parking lot/structure lights function properly.

Mean: 3.0

Response	Value	Frequency	Percent	Graph
Strongly Agree	4.0	211	34.8	
Agree	3.0	304	50.1	
Disagree	2.0	37	6.1	
Strongly Disagree	1.0	17	2.8	
Not Applicable / no experience with this	0.0	38	6.3	
Total Valid		607	100.0	

58. Do you have any comments regarding this campus service?

Mean: -

Response	Value	Frequency	Percent	Graph
	-	492	81.1	
the class rooms trash cans should be empty every day not every other day or once a week. additionally rest room should be kept clean at all time and stock with the appropriate supplies.	-	1	0.2	
there has been times that during our class break the restrooms are closed. why would they be closed if classes are still in session?	-	1	0.2	
The elevators in the parking structure, do not function well! Would like for them to be fixed, so they can be used by me and other students. ASAP	-	1	0.2	
The restrooms are always dirty with papers all over the place but in the paper holders.	-	1	0.2	
The classrooms are really cold, and when you ask the prof. to do something about that, they say that they can't because it's a central A/C who do we talk to when it gets too cold???	-	1	0.2	
The restrooms in certain buildings are always dirty, with urine on the floor	-	1	0.2	
Bathrooms near the temporary classrooms are often filthy and or flooded and lacking in supplies.	-	1	0.2	
The restroom next to the Sheriff's office is always filthy.	-	1	0.2	
not janitors fault that restrooms are disgusting, they do what they can. people are just very inconsiderate.	-	1	0.2	
no	-	10	1.6	
The elevators in the parking structure are always broken. I have five classes, walking up four flights of stairs with a heavy backpack is very bad for my back. The restrooms are always dirty in every building.	-	1	0.2	
elevator to parking lot usually not working	-	1	0.2	
The male restrooms are dirty. There is trash on the floor. The toilets are filthy! There is urine and vandalism in male restrooms. The computers in the LLRC and Library are filled with trash and bacteria.	-	1	0.2	

why is there never any paper towels in the new physical education building, why by dispenser if you are never going to fill them? all restrooms on campus are a mess after 6:00 pm at night makes us night students feel un-welcome	-	1	0.2
All good. No problems.	-	1	0.2
NO	-	4	0.7
Floors are kinda slippery in the rain	-	1	0.2
Everything is great here, just the restroom in Collaborative Studies 1st floor rarely has toilet paper.	-	1	0.2
Facilities does a great job and the custodians are very helpful and easy to approach. Thank you Facilities :)	-	1	0.2
The bathrooms could use a little more attention especially when classes are on Sat. Sometimes there is no hygienic paper. The cleanliness is not entirely the fault off the staff, the students should take care of the premises also.	-	1	0.2
There adequite	-	1	0.2
There is always trash on the stairs of the CCDS building. Bathroom in this building usually smels bad.	-	1	0.2
Some building restrooms are clean and some are not.	-	1	0.2
INST Building needs to get rid of the cockroaches there are a lot of them....	-	1	0.2
Signs can be bigger and more of them and the rest rooms can always be cleaner.	-	1	0.2
By the time Wednesday rolls around, the Men's rooms resemble a war zone, and paper products are nonexistent.	-	1	0.2
the restrooms near the sheriff's officers are not clean	-	1	0.2
the campus is getting nicer and nicer every year.	-	1	0.2
No	-	2	0.3
Bathrooms are poorly stocked.	-	1	0.2
Mission is the nicest campus of the 5 I have been to in the LACCD.	-	1	0.2
no comments	-	1	0.2
Elevators don't work in parking garage. Signs are very unclear - that definately needs improvement.	-	1	0.2

The men's bathroom is in constant need to paper towels. Larger trash receptacles by the entrance/exit, the one used currently is too small. Lastly, the automatic flushing mechanism of the toilets needs to be operable.	-	1	0.2
The restrooms are bad. There is always trash every where. There is no soap or bathroom supplies available when needed.	-	1	0.2
one of the elevator doesn't work all the time, restrooms are clean just that students don't keep the restrooms clean and tag the restroom which is very sad to see but thats a problem with the students not with staff	-	1	0.2
The restroom are horrible at times.. Service needed more than twice in one day.	-	1	0.2
Please Please please clean or paint the walls on these classroom, I feel like i am in a prison and I don't feel like its conducive to anyone's learning...clean the walls or paint them	-	1	0.2
Thank you.	-	1	0.2
When I have class on wednesdays there are many times the bathrooms are no stocked. They need to be stocked more often specially in the library. Elevator 2 does not work	-	1	0.2
The bathrooms are horrible! They are unsanitary, out of toilet paper all the time, toilet paper is everywhere There are often things thrown in the toilets and the floors are wet with things I don't want to even think about. Often out of paper towels	-	1	0.2
I am very unhappy with the upkeep of the restrooms, there is lacking seat protectors and toilet paper. Also, the library men and women's restroom smell very very horrible like ammonia.	-	1	0.2
I have a class every Wednesday night from 7 to 10 and it's in the CSC building the womens restroom next to classroom 111 never has toilet paper at night.	-	1	0.2
Restrooms are very dirty and there is no toilet paper during afternoon/night classes.	-	1	0.2

The only exception to clean classrooms and bathrooms is the new fitness center.	-	1	0.2
No.	-	2	0.3
Classroom and restroom cleanliness is very unsatisfactory. The restrooms, particularly this semester, have been disgusting! The school is probably shorthanded, but at least have someone clean ALL restrooms once a week. The signage is outdated.	-	1	0.2
most desks have junk underneath them and the bathrooms are usually a mess	-	1	0.2
Every time that I visit the restrooms, don't matter the building, they are dirty, there is no toilet paper, nor soap. CBS and Campus Center buildings are the worst.	-	1	0.2
one of the elevators, does not work ever, which is supposed to serve, provided this is broken. The stairs and parking are full of garbage, bathrooms usually in the evenings, are dirty and there is never toilet paper or hand soap	-	1	0.2
Nicer than all the other campuses in the district.	-	1	0.2
My classes have left over bottles, crumpled up papers on the floor	-	1	0.2
Some restrooms are clean not all they could do a better job	-	1	0.2
The bathrooms are always disgusting in the evening. There has been trouble with the elevators not working. Ants in the classrooms and bathrooms.	-	1	0.2
handicapped restrooms are not readily available	-	1	0.2
Campus is too dark at nights.	-	1	0.2
too expensive food	-	1	0.2
there have been futen times in the middle of the day when the ladies restroom lacks toilet paper and toilets are clogged. the Elgdrige lights are often off on the campus side of the street	-	1	0.2
A lot of improvement can be done for classrooms	-	1	0.2
bathrooms are just horrible.... not clean, piss and shit everywhere sometimes in bathrooms, paper towels are almost out everytime.	-	1	0.2
NONE	-	1	0.2

Unfortunately some students don't cooperate to maintain the facilities, specially the restrooms, very clean and a lot of the times there is an urine smell. There must be a way to encourage students to keep clean all the areas	-	1	0.2
None	-	1	0.2
the restrooms are constantly dirty and without resources.	-	1	0.2
Campus center tables are not clean, and one of the blue chairs is unbalanced. Restrooms need more paper in the CSB building.	-	1	0.2
Lots of times there is no toilet paper and the bathrooms are very dirty lots of trash on the floor.	-	1	0.2
I wouldn't say they are dirty but many times there is no soap or no toilet paper in some of the restrooms: near the student store, instructional building north, campus center, child development building.	-	1	0.2
The bathrooms are always out of toilet paper and the classrooms are dirty and smell from the trash is very sick.	-	1	0.2
Some bathrooms are missing toilet seat covers and napkins but they are very clean	-	1	0.2
Students new to the campus are continually confused about where the HFAC building is located. They will go all the way to LRC and ask for directions. They seem to miss the sign with campus map just west of parking structure.	-	1	0.2
beautiful Campus!	-	1	0.2
RESTROOMS ARE HARDLY EVER CLEAN AND LACK SUPPLIES SUCH AS TOILET PAPER, PAPER TOWELS, AND HAND SOAP.	-	1	0.2
Are you serious? I hope whoever made this survey had a chance to go to the bathrooms anywhere on campus, they are disgusting!	-	1	0.2
The bathrooms are cleaned really well. However, after a while, the bathrooms are literally tore up. I think the problem lies in gross students, not the cleaning staff.	-	1	0.2
Great service!	-	1	0.2
Elevators are out of service way too often in the parking structure.	-	1	0.2
Food service is the best!	-	1	0.2

the floor, bathrooms and halls are too dirty.	-	1	0.2
Because of the construction going on, the exterior walkways are not bright enough.	-	1	0.2
Signage can be somewhat misleading. It took me a while to find the business office due to the fact I couldn't figure out where the signs were pointing.	-	1	0.2
Bathrooms need to be checked and clean often. I find no paper, soap or seat covers, and sometimes this happens in the morning when they supposed to be clean and full with supplies.	-	1	0.2
excellent buildings, roomy classrooms, nice	-	1	0.2
The women's restrooms are disgusting. They are dirty and never have toilet tissue or seat protectors. I'm under the impression this is due to budget cuts.	-	1	0.2
I find that the restrooms for women, in the evenings do not have toilet paper.	-	1	0.2
Sometimes RR LRC floors are unclean, poor shape/supplies. Last min signage on event days not posted/unclear - loc difficult to find. Email announce events and maps to students.	-	1	0.2
N/A	-	1	0.2
seems like the classroom trash cans are rarely dumped, they always are overflowing.	-	1	0.2
Restrooms are not always clean and tidy and Exterior walkway is lit.	-	1	0.2
Most of the time the restrooms are clean but there has a couple times that the bathrooms are disgustingly dirty	-	1	0.2
the restrooms for night classes are always dirty and out of toilet paper	-	1	0.2
As a student and resident in the community, I am extremely disappointed that Mission College Campus is not maintained.	-	1	0.2
It would be nice to have more handicap parking around the campus. I find it very difficult to walk the distance from the parking lot structure into the classroom buildings.	-	1	0.2

restrooms are dirty and gross, except the ones upstairs in library and the one in CBS building. Girls Locker floor room in HFAC building is always dirty. needs to be swept and mopped often.	-	1	0.2
Bathrooms need to be cleaner and stocked of supplies.	-	1	0.2
The bathrooms are terrible. They is never any toilet paper in the stalls and there are often trash, tampons, etc on the floor and behind the toilets.	-	1	0.2
The restrooms are disgusting! There is never ever toilet paper or soap, especially in the library bathroom!!	-	1	0.2
none	-	1	0.2
the restroom are not clean and run out of toilet paper every single nights	-	1	0.2
Child Development Restrooms are very disgusting. They are very duty and It is not so pleased to go there.	-	1	0.2
Take the "book store" sign off the building that doesn't have a "book store" in it...lol	-	1	0.2
Total Valid		607	100.0