

Mission Library - Fall 2011 Student Survey

74. Library staff are knowledgeable.

Mean: 2.8

Response	Value	Frequency	Percent	Graph
Strongly Agree	4.0	245	40.4	
Agree	3.0	236	38.9	
Disagree	2.0	10	1.6	
Strongly Disagree	1.0	4	0.7	
Not Applicable / no experience with this	0.0	112	18.5	
Total Valid		607	100.0	

75. Library staff are friendly.

Mean: 2.8

Response	Value	Frequency	Percent	Graph
Strongly Agree	4.0	246	40.5	
Agree	3.0	221	36.4	
Disagree	2.0	25	4.1	
Strongly Disagree	1.0	8	1.3	
Not Applicable / no experience with this	0.0	107	17.6	
Total Valid		607	100.0	

76. I am well informed about Library location and hours of service.

Mean: 2.9

Response	Value	Frequency	Percent	Graph
Strongly Agree	4.0	253	41.7	
Agree	3.0	230	37.9	
Disagree	2.0	34	5.6	
Strongly Disagree	1.0	5	0.8	
Not Applicable / no experience with this	0.0	85	14.0	
Total Valid		607	100.0	

77. I understand the resources that are available to me through the Library.

Mean: 2.8

Response	Value	Frequency	Percent	Graph
Strongly Agree	4.0	240	39.5	
Agree	3.0	222	36.6	
Disagree	2.0	37	6.1	
Strongly Disagree	1.0	10	1.6	
Not Applicable / no experience with this	0.0	98	16.1	
Total Valid		607	100.0	

78. Library workshops are informative and useful.

Mean: 2.1

Response	Value	Frequency	Percent	Graph
Strongly Agree	4.0	196	32.3	
Agree	3.0	163	26.9	
Disagree	2.0	9	1.5	
Strongly Disagree	1.0	4	0.7	
Not Applicable / no experience with this	0.0	235	38.7	
Total Valid		607	100.0	

79. I will be able to use what I learned through Library workshops.

Mean: 2.1

Response	Value	Frequency	Percent	Graph
Strongly Agree	4.0	188	31.0	
Agree	3.0	169	27.8	
Disagree	2.0	7	1.2	
Strongly Disagree	1.0	3	0.5	
Not Applicable / no experience with this	0.0	240	39.5	
Total Valid		607	100.0	

80. I would recommend the Mission College library to my friends.

Mean: 2.8

Response	Value	Frequency	Percent	Graph
Strongly Agree	4.0	237	39.0	
Agree	3.0	246	40.5	
Disagree	2.0	16	2.6	
Strongly Disagree	1.0	7	1.2	
Not Applicable / no experience with this	0.0	101	16.6	
Total Valid		607	100.0	

81. Overall, I am satisfied with the services offered by the Library.

Mean: 2.9

Response	Value	Frequency	Percent	Graph
Strongly Agree	4.0	238	39.2	
Agree	3.0	251	41.4	
Disagree	2.0	11	1.8	
Strongly Disagree	1.0	5	0.8	
Not Applicable / no experience with this	0.0	102	16.8	
Total Valid		607	100.0	

82. Do you have any comments regarding this campus service?

Mean: -

Response	Value	Frequency	Percent	Graph
	-	543	89.5	
I didn't know the library (you mean the second floor, right?) offers workshops..? I only knew about the LRC (1st floor) workshops..	-	1	0.2	
There are certain books that I have come across that are Islamophobic and misleading.	-	1	0.2	
It's a great library. Karen Knotts is wonderful	-	1	0.2	
no	-	2	0.3	
We need additional e-subscriptions for online access to peer-reviewed journals, especially in the Sciences.	-	1	0.2	
I would like to see the Library staff enforce the rules. There are students who talk out loud and are disrupting other students.	-	1	0.2	
I have not used the campus library.	-	1	0.2	
NO	-	2	0.3	
Not satisfied with the databases offered.	-	1	0.2	
I would like to know more about the workshops held in the library, I didn't even know they had workshops. Also I'd like to know what other things the library has to offer other than books of course.	-	1	0.2	
It would be nice if the library was open until 10 during finals.	-	1	0.2	
I have not been to the library this year either. In the past, they have been friendly.	-	1	0.2	
Please make it larger, and just as efficient.	-	1	0.2	
Very friendly employees.	-	1	0.2	
More computers that work well	-	1	0.2	
I am satisfied with the library.	-	1	0.2	
no	-	9	1.5	
need friendlier staff and more helpful. they are there to help the students not to be rude to them.	-	1	0.2	
I've never used this library before.	-	1	0.2	
I thought there would be reading books...	-	1	0.2	
no comments	-	1	0.2	
i love the library	-	1	0.2	

extend the hours of the library, on Friday's and Saturday's would be great!	-	1	0.2
The library staff is wonderful	-	1	0.2
Thank you!	-	1	0.2
The Best Staff!! Always hopeful!! Very Knowlegeable! Thank you!	-	1	0.2
library should be open until 10 pm mon.-thur	-	1	0.2
No talking in the library should be enforced because sometimes when the library is my only place to study there are kids talking or playing with their ds.	-	1	0.2
People eat food in the back and leave crumbs everywhere. Also, people listen to loud headphones and ruin the ambience.	-	1	0.2
No.	-	2	0.3
The staff here is exceptionally friendly!	-	1	0.2
I would like better monitoring of group study rooms. There have been several times I have encountered, as part of a group, that the room was taken by a single student.	-	1	0.2
would like to see more items available online that are located at other libraries. student noise from closed meeting rooms were distracting. maybe find a way to soundproof them?	-	1	0.2
The whole no food/drink policy makes the library unpleasant. A place I go to when I must but I get out of as soon as I can.	-	1	0.2
Sometimes, the computer libraries are not as efficient as the ones at the learning center, for some reason.	-	1	0.2
they are super nice and very helpful	-	1	0.2
Extended hours would be helpful for the students that work during the day.	-	1	0.2
ORGANIZED PLACE	-	1	0.2
I have not interacted or reviewed Library services. But I will definately look over webpage to review services.	-	1	0.2
NONE	-	1	0.2
should be able to print in color.	-	1	0.2
Kudos to all the staff, the librarians are our most qualified and really caring staff in the whole campus.	-	1	0.2
Great service!	-	1	0.2

the people at the information desk very friendly the man who rents out the books is very short with people and not to willing to assist when asked. it feels as if its an inconvenience to him to help.	-	1	0.2
some staff are friendly some are not	-	1	0.2
Computers should be available on Fridays aswell.	-	1	0.2
I've only been the library twice, and it was to study for my midterm exams. The main staff member was a woman and she was very loud while speaking on the phone and it was a bit disruptive when I was trying to read and study.	-	1	0.2
Same comment on LRC Elevator availability to Library...	-	1	0.2
N/A	-	1	0.2
The librarians are very friendly and helpful I always feel very comfortable asking them for help	-	1	0.2
We need extented hours	-	1	0.2
Needs to be open longer hours on the weekends	-	1	0.2
none	-	1	0.2
Total Valid		607	100.0