

The Learning Resource Center - Fall 2011 Student Survey

59. LRC staff are knowledgeable.

Mean: 2.4

Response	Value	Frequency	Percent	Graph
Strongly Agree	4.0	187	30.8	
Agree	3.0	230	37.9	
Disagree	2.0	11	1.8	
Strongly Disagree	1.0	5	0.8	
Not Applicable / no experience with this	0.0	174	28.7	
Total Valid		607	100.0	

60. LRC staff are friendly.

Mean: 2.5

Response	Value	Frequency	Percent	Graph
Strongly Agree	4.0	190	31.3	
Agree	3.0	232	38.2	
Disagree	2.0	17	2.8	
Strongly Disagree	1.0	3	0.5	
Not Applicable / no experience with this	0.0	165	27.2	
Total Valid		607	100.0	

61. I am well informed about LRC location and hours of service.

Mean: 2.5

Response	Value	Frequency	Percent	Graph
Strongly Agree	4.0	192	31.6	
Agree	3.0	221	36.4	
Disagree	2.0	40	6.6	
Strongly Disagree	1.0	7	1.2	
Not Applicable / no experience with this	0.0	147	24.2	
Total Valid		607	100.0	

62. I understand the resources that are available to me through the LRC.

Mean: 2.4

Response	Value	Frequency	Percent	Graph
Strongly Agree	4.0	175	28.8	
Agree	3.0	228	37.6	
Disagree	2.0	42	6.9	
Strongly Disagree	1.0	11	1.8	
Not Applicable / no experience with this	0.0	151	24.9	
Total Valid		607	100.0	

63. I have attended at least one workshop offered by the LRC (Biology, Critical Thinking, MLA, Note Taking, Chemistry, etc)

Mean: 1.9

Response	Value	Frequency	Percent	Graph
Strongly Agree	4.0	150	24.7	
Agree	3.0	163	26.9	
Disagree	2.0	34	5.6	
Strongly Disagree	1.0	12	2.0	
Not Applicable / no experience with this	0.0	248	40.9	
Total Valid		607	100.0	

64. LRC workshops are informative and useful.

Mean: 1.9

Response	Value	Frequency	Percent	Graph
Strongly Agree	4.0	161	26.5	
Agree	3.0	166	27.3	
Disagree	2.0	16	2.6	
Strongly Disagree	1.0	4	0.7	
Not Applicable / no experience with this	0.0	260	42.8	
Total Valid		607	100.0	

65. I will be able to use what I learned through LRC workshops.

Mean: 1.9

Response	Value	Frequency	Percent	Graph
Strongly Agree	4.0	160	26.4	
Agree	3.0	163	26.9	
Disagree	2.0	18	3.0	
Strongly Disagree	1.0	5	0.8	
Not Applicable / no experience with this	0.0	261	43.0	
Total Valid		607	100.0	

66. The number of hours that the LRC is open is adequate.

Mean: 2.1

Response	Value	Frequency	Percent	Graph
Strongly Agree	4.0	147	24.2	
Agree	3.0	201	33.1	
Disagree	2.0	37	6.1	
Strongly Disagree	1.0	17	2.8	
Not Applicable / no experience with this	0.0	205	33.8	
Total Valid		607	100.0	

67. There are enough tutors in the LRC Math Center

Mean: 1.5

Response	Value	Frequency	Percent	Graph
Strongly Agree	4.0	107	17.6	
Agree	3.0	134	22.1	
Disagree	2.0	36	5.9	
Strongly Disagree	1.0	35	5.8	
Not Applicable / no experience with this	0.0	295	48.6	
Total Valid		607	100.0	

68. There are enough tutors in the LRC Science Success Center.

Mean: 1.4

Response	Value	Frequency	Percent	Graph
Strongly Agree	4.0	106	17.5	
Agree	3.0	126	20.8	
Disagree	2.0	25	4.1	
Strongly Disagree	1.0	15	2.5	
Not Applicable / no experience with this	0.0	335	55.2	
Total Valid		607	100.0	

69. There are enough tutors in the LRC Writing lab.

Mean: 1.5

Response	Value	Frequency	Percent	Graph
Strongly Agree	4.0	108	17.8	
Agree	3.0	136	22.4	
Disagree	2.0	24	4.0	
Strongly Disagree	1.0	15	2.5	
Not Applicable / no experience with this	0.0	324	53.4	
Total Valid		607	100.0	

70. I would recommend the Mission College LRC to my friends.

Mean: 2.3

Response	Value	Frequency	Percent	Graph
Strongly Agree	4.0	171	28.2	
Agree	3.0	223	36.7	
Disagree	2.0	13	2.1	
Strongly Disagree	1.0	3	0.5	
Not Applicable / no experience with this	0.0	197	32.5	
Total Valid		607	100.0	

71. The printing service offered in the Computer Commons works well.

Mean: 2.2

Response	Value	Frequency	Percent	Graph
Strongly Agree	4.0	154	25.4	
Agree	3.0	212	34.9	
Disagree	2.0	27	4.4	
Strongly Disagree	1.0	12	2.0	
Not Applicable / no experience with this	0.0	202	33.3	
Total Valid		607	100.0	

72. Overall, I am satisfied with the services offered by the LRC.

Mean: 2.4

Response	Value	Frequency	Percent	Graph
Strongly Agree	4.0	171	28.2	
Agree	3.0	248	40.9	
Disagree	2.0	11	1.8	
Strongly Disagree	1.0	4	0.7	
Not Applicable / no experience with this	0.0	173	28.5	
Total Valid		607	100.0	

73. Do you have any comments regarding this campus service?

Mean: -

Response	Value	Frequency	Percent	Graph
	-	540	89.0	
not enough tuters at the reading/writing lab.. hours of operation should extend till 10:00pm	-	1	0.2	
no	-	1	0.2	
great experience with math tutor lab	-	1	0.2	
I would like to see more tutors on campus. There isn't enough tutors for everyone!	-	1	0.2	
I have no knowledge or experience with this department.	-	1	0.2	
NO	-	2	0.3	
Maria Renteria, the supervisor of the math center, does not quite help the students when we go in. I always get the feel and see that she avoids helping any student. When I have asked her for help I see that she is not dedicated to help out.	-	1	0.2	
The math center could use a few more tutors, since there are a lot of students there.	-	1	0.2	
Lady wuith long hair at print center is very kind and helpful.	-	1	0.2	
I would like more information on the LRC I know very little about and what it's purpose is.	-	1	0.2	
Have not had any experience w LRC this yr.	-	1	0.2	
Not at this time.	-	1	0.2	
It will be nice if the LRC will be open on Fridays and Saturdays because some students need the computers to do their homework.	-	1	0.2	
People who have being working for to long need to move on, we need fresh blood, people with enthusiasm and energy to work with people, We need a change.	-	1	0.2	
It provides good services.	-	1	0.2	
no	-	10	1.6	
have only gone once to take a math test not for math tutoring but will be going now that i know more of it.	-	1	0.2	
No	-	1	0.2	
need a large lab for math and more one on one for math tutors	-	1	0.2	
A tutoring session on Saturday similar to LAVC's Health Science Lab wouldn't hurt.	-	1	0.2	

i have no idea we even had half of this services	-	1	0.2
The hours should be extended to those students who attend evening classes as well as hours on Friday's and Saturday's.	-	1	0.2
Thank you so much.	-	1	0.2
Always very helpful!!	-	1	0.2
computer was down a few weeks ago and I really need it to be working to finish my homework	-	1	0.2
The information about the LRC on the website is out of date. There are not enough signs. I don't feel comfortable approaching anyone about tutoring.	-	1	0.2
Julie is wonderful! Always smiling and always eager to help with issues.	-	1	0.2
Thank you for the friendly help.	-	1	0.2
No.	-	1	0.2
Few of the Math tutors are not very polite, and make me feel uncomfortable, and uneducated when I did not know how to solve a math problem.	-	1	0.2
We need more math tutors because to many students go and there only two tutors for math center... very unhappy.	-	1	0.2
would like to see more hrs availability; also, would like to see an ATM machine in the building instead of somewhere else. loud noises from the meeting rooms were a distraction on second floor	-	1	0.2
You should set up one button to press that this does not apply to you, move on to next question, so you don't have to press all buttons saying that.	-	1	0.2
Even though it is a learning center, sometimes it can be very noisy during operation hours. That should be regulated.	-	1	0.2
need more math tutors	-	1	0.2
AT NIGHT TIME THE SERVICES ARE LIMITED	-	1	0.2
I have been in the LRC only to make copies, im not aware of other services available.	-	1	0.2
Paul Grubb, one of the LRC tutors is both helpful and precise in his tutoring sessions.	-	1	0.2

The tutors in the Math Center were not able to sufficiently assist me with my Calculus course.	-	1	0.2
Need to have a higher level of tutors available on all days. Also need a larger location with longer hours.	-	1	0.2
NONE	-	1	0.2
Thank goodness for these services. They are very helpful.	-	1	0.2
None	-	1	0.2
When is the next MLA workshop?	-	1	0.2
Tutors in the Math center talk to much among themselves instead of helping the students. The place is extremely very noisy.	-	1	0.2
Need to have the LRC open more hours	-	1	0.2
The math lab is way to small for the number of students we have in school plus they need to be opened for fridays.	-	1	0.2
Great service!	-	1	0.2
longer hours some college libraries are open 24/7. that would be a good idea i like studying at night.	-	1	0.2
Great campus.	-	1	0.2
they are good but not the math center, as they do not know anything.	-	1	0.2
It should open on Friday.	-	1	0.2
Elevator access to Library would be nice -- understand security issue with books etc... -- always a solution.	-	1	0.2
N/A	-	1	0.2
you need more tutors, they can help EVERYONE	-	1	0.2
A classmate did express that Mission did not have Economics tutors available.	-	1	0.2
Why does math tutoring open at 11:00AM and only Monday - Thursday?? It needs to be open earlier including weekends and it is always crowded, stuffy and loud in there and you can not even concentrate. Needs longer hours and more tutors.	-	1	0.2
none	-	1	0.2
Total Valid		607	100.0