

## Admission and Records (2,464 responses)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
<b>OVERALL</b>	<b>31.3%</b>	<b>43.3%</b>	<b>19.4%</b>	<b>3.4%</b>	<b>2.6%</b>	<b>100.0%</b>

<b>GENDER</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Female	31.7%	42.8%	19.3%	3.3%	2.8%	100.0%
Male	30.8%	44.0%	19.6%	3.4%	2.3%	100.0%

<b>ETHNICITY</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Hispanic	31.5%	42.4%	19.8%	3.5%	2.8%	100.0%
White	31.3%	50.9%	13.0%	3.0%	1.7%	100.0%
Asian	28.4%	51.2%	16.7%	1.2%	2.5%	100.0%
Black	36.1%	25.0%	33.3%	4.2%	1.4%	100.0%
Multiethnic	29.4%	41.2%	29.4%	0.0%	0.0%	100.0%
Native American	16.7%	66.7%	16.7%	0.0%	0.0%	100.0%

<b>AGE</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
0-17	30.6%	40.3%	20.8%	2.8%	5.6%	100.0%
18-21	30.1%	45.0%	20.8%	2.6%	1.4%	100.0%
22-25	30.3%	39.8%	21.5%	3.6%	4.8%	100.0%
26-30	34.6%	35.0%	22.4%	6.5%	1.4%	100.0%
31-40	32.7%	50.2%	9.8%	1.6%	5.7%	100.0%
41-50	38.6%	48.2%	4.8%	8.4%	0.0%	100.0%
Over 50	41.9%	38.7%	12.9%	6.5%	0.0%	100.0%

<b>EDUCATIONAL GOAL</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Transfer	30.6%	42.0%	20.7%	3.7%	3.0%	100.0%
CTE	27.5%	47.7%	19.9%	2.9%	2.0%	100.0%
General Education	33.4%	46.4%	15.4%	2.4%	2.4%	100.0%
Undecided	34.8%	41.7%	18.0%	3.6%	1.8%	100.0%

<b>STATUS</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
New	32.3%	44.1%	18.9%	3.0%	1.8%	100.0%
Continuing	30.6%	42.8%	20.0%	3.7%	3.0%	100.0%
Re-entering	33.8%	44.6%	16.9%	2.0%	2.7%	100.0%

<b>UNIT LOAD</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Full-time (12+ units)	32.9%	42.6%	19.7%	3.2%	1.7%	100.0%
Part-time (<12 units)	29.9%	43.5%	19.9%	3.6%	3.1%	100.0%
Non-credit only	33.8%	43.8%	17.5%	2.7%	2.2%	100.0%

## Assessment (1,667 responses)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
<b>OVERALL</b>	<b>23.0%</b>	<b>34.6%</b>	<b>30.7%</b>	<b>3.8%</b>	<b>7.7%</b>	<b>100.0%</b>

<b>GENDER</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Female	23.1%	34.4%	30.4%	4.0%	8.0%	100.0%
Male	22.9%	34.9%	31.2%	3.6%	7.3%	100.0%

<b>ETHNICITY</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Hispanic	23.0%	34.5%	30.8%	3.7%	8.0%	100.0%
White	24.8%	34.3%	27.0%	5.8%	8.0%	100.0%
Asian	20.3%	36.4%	33.9%	4.2%	5.1%	100.0%
Black	16.7%	35.4%	41.7%	2.1%	4.2%	100.0%
Multiethnic	38.1%	42.9%	19.0%	0.0%	0.0%	100.0%
Native American	50.0%	0.0%	0.0%	0.0%	50.0%	100.0%

<b>AGE</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
0-17	11.6%	27.9%	55.8%	0.0%	4.7%	100.0%
18-21	22.9%	35.3%	30.6%	3.8%	7.5%	100.0%
22-25	24.7%	33.2%	29.3%	3.7%	9.1%	100.0%
26-30	21.5%	34.6%	33.8%	3.8%	6.2%	100.0%
31-40	22.5%	36.6%	26.8%	5.6%	8.5%	100.0%
41-50	30.9%	27.3%	30.9%	3.6%	7.3%	100.0%
Over 50	21.6%	43.2%	21.6%	5.4%	8.1%	100.0%

<b>EDUCATIONAL GOAL</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Transfer	22.1%	35.2%	31.3%	3.5%	8.0%	100.0%
CTE	23.7%	34.9%	30.2%	4.7%	6.5%	100.0%
General Education	23.5%	31.7%	33.0%	4.5%	7.2%	100.0%
Undecided	26.8%	34.4%	26.3%	4.3%	8.1%	100.0%

<b>STATUS</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
New	23.2%	32.1%	33.9%	3.2%	7.6%	100.0%
Continuing	23.4%	36.4%	28.8%	3.8%	7.7%	100.0%
Re-entering	17.3%	32.0%	32.0%	9.3%	9.3%	100.0%

<b>UNIT LOAD</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Full-time (12+ units)	21.8%	35.0%	30.5%	6.4%	6.4%	100.0%
Part-time (<12 units)	23.3%	34.4%	30.5%	3.2%	8.6%	100.0%
Non-credit only	23.9%	34.8%	31.8%	2.7%	6.8%	100.0%

## Bookstore (2,488 responses)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
<b>OVERALL</b>	27.2%	38.7%	22.7%	9.1%	2.3%	100.0%

<b>GENDER</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Female	27.2%	38.8%	22.2%	9.6%	2.2%	100.0%
Male	27.2%	38.6%	23.5%	8.4%	2.3%	100.0%

<b>ETHNICITY</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Hispanic	27.3%	38.8%	22.8%	8.7%	2.4%	100.0%
White	25.3%	39.5%	22.3%	10.3%	2.6%	100.0%
Asian	27.3%	36.9%	22.7%	11.4%	1.7%	100.0%
Black	28.0%	37.3%	28.0%	6.7%	0.0%	100.0%
Multiethnic	35.3%	29.4%	20.6%	14.7%	0.0%	100.0%
Native American	50.0%	50.0%	0.0%	0.0%	0.0%	100.0%

<b>AGE</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
0-17	23.3%	31.5%	35.6%	6.8%	2.7%	100.0%
18-21	28.8%	38.4%	21.9%	8.7%	2.2%	100.0%
22-25	26.6%	40.9%	21.0%	8.8%	2.7%	100.0%
26-30	21.7%	38.2%	26.9%	11.3%	1.9%	100.0%
31-40	23.1%	39.1%	24.9%	11.1%	1.8%	100.0%
41-50	37.6%	33.3%	17.2%	9.7%	2.2%	100.0%
Over 50	19.4%	41.9%	29.0%	6.5%	3.2%	100.0%

<b>EDUCATIONAL GOAL</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Transfer	27.8%	39.0%	22.2%	8.5%	2.5%	100.0%
CTE	24.2%	39.4%	25.2%	9.3%	2.0%	100.0%
General Education	28.4%	37.7%	23.4%	9.0%	1.5%	100.0%
Undecided	26.3%	37.3%	21.8%	12.2%	2.4%	100.0%

<b>STATUS</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
New	27.5%	37.0%	23.2%	10.0%	2.3%	100.0%
Continuing	27.4%	39.4%	23.0%	8.0%	2.2%	100.0%
Re-entering	23.0%	42.4%	16.5%	15.1%	2.9%	100.0%

<b>UNIT LOAD</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Full-time (12+ units)	27.3%	36.4%	22.6%	11.1%	2.5%	100.0%
Part-time (<12 units)	27.0%	40.2%	22.2%	8.3%	2.2%	100.0%
Non-credit only	27.9%	36.5%	24.8%	8.8%	2.0%	100.0%

## Business Office (1,846 responses)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
<b>OVERALL</b>	<b>34.2%</b>	<b>38.8%</b>	<b>20.8%</b>	<b>4.2%</b>	<b>2.1%</b>	<b>100.0%</b>

<b>GENDER</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Female	34.7%	39.6%	19.9%	4.1%	1.6%	100.0%
Male	33.5%	37.6%	22.1%	4.2%	2.7%	100.0%

<b>ETHNICITY</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Hispanic	33.9%	37.5%	21.3%	5.1%	2.2%	100.0%
White	33.9%	46.3%	18.1%	0.6%	1.1%	100.0%
Asian	41.5%	37.8%	20.0%	0.0%	0.7%	100.0%
Black	37.3%	39.2%	23.5%	0.0%	0.0%	100.0%
Multiethnic	22.7%	45.5%	27.3%	0.0%	4.5%	100.0%
Native American	0.0%	33.3%	33.3%	0.0%	33.3%	100.0%

<b>AGE</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
0-17	33.3%	46.2%	15.4%	5.1%	0.0%	100.0%
18-21	35.6%	38.1%	21.2%	3.0%	2.1%	100.0%
22-25	29.3%	35.9%	25.5%	6.4%	2.9%	100.0%
26-30	38.1%	32.3%	27.7%	1.3%	0.6%	100.0%
31-40	31.4%	48.8%	11.6%	5.8%	2.4%	100.0%
41-50	43.8%	41.1%	9.6%	5.5%	0.0%	100.0%
Over 50	42.3%	50.0%	3.8%	3.8%	0.0%	100.0%

<b>EDUCATIONAL GOAL</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Transfer	34.4%	38.2%	21.6%	3.8%	2.0%	100.0%
CTE	32.1%	40.7%	22.8%	3.7%	0.8%	100.0%
General Education	36.6%	38.1%	18.3%	3.7%	3.4%	100.0%
Undecided	32.0%	41.5%	17.8%	6.6%	2.1%	100.0%

<b>STATUS</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
New	35.1%	39.7%	20.9%	3.1%	1.2%	100.0%
Continuing	33.8%	38.2%	20.9%	4.8%	2.4%	100.0%
Re-entering	34.9%	41.5%	17.9%	2.8%	2.8%	100.0%

<b>UNIT LOAD</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Full-time (12+ units)	33.8%	42.6%	19.0%	3.1%	1.5%	100.0%
Part-time (<12 units)	33.0%	38.7%	21.0%	4.7%	2.6%	100.0%
Non-credit only	39.0%	33.2%	22.9%	4.0%	0.9%	100.0%

## CalWORKS (759 responses)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
<b>OVERALL</b>	25.7%	33.8%	35.9%	2.2%	2.4%	100.0%

<b>GENDER</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Female	26.8%	33.4%	35.7%	2.3%	1.8%	100.0%
Male	24.4%	34.3%	36.0%	2.0%	3.2%	100.0%

<b>ETHNICITY</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Hispanic	26.0%	33.8%	35.2%	2.1%	2.9%	100.0%
White	29.2%	38.9%	30.6%	0.0%	1.4%	100.0%
Asian	12.5%	35.0%	47.5%	5.0%	0.0%	100.0%
Black	25.9%	29.6%	40.7%	3.7%	0.0%	100.0%
Multiethnic	57.1%	14.3%	28.6%	0.0%	0.0%	100.0%
Native American	0.0%	50.0%	50.0%	0.0%	0.0%	100.0%

<b>AGE</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
0-17	6.7%	73.3%	20.0%	0.0%	0.0%	100.0%
18-21	23.2%	37.4%	34.7%	2.0%	2.7%	100.0%
22-25	30.7%	23.5%	40.8%	2.8%	2.2%	100.0%
26-30	27.1%	31.4%	38.6%	1.4%	1.4%	100.0%
31-40	27.7%	32.3%	33.8%	3.1%	3.1%	100.0%
41-50	30.0%	36.7%	26.7%	3.3%	3.3%	100.0%
Over 50	31.3%	31.3%	37.5%	0.0%	0.0%	100.0%

<b>EDUCATIONAL GOAL</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Transfer	25.6%	31.7%	37.9%	2.4%	2.4%	100.0%
CTE	28.2%	34.1%	35.3%	1.2%	1.2%	100.0%
General Education	26.9%	39.3%	28.3%	2.1%	3.4%	100.0%
Undecided	22.9%	37.3%	34.9%	2.4%	2.4%	100.0%

<b>STATUS</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
New	23.8%	40.0%	31.3%	3.3%	1.7%	100.0%
Continuing	27.1%	30.1%	38.4%	1.6%	2.8%	100.0%
Re-entering	20.9%	41.9%	32.6%	2.3%	2.3%	100.0%

<b>UNIT LOAD</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Full-time (12+ units)	30.0%	37.4%	29.5%	1.6%	1.6%	100.0%
Part-time (<12 units)	25.4%	31.5%	37.5%	2.5%	3.1%	100.0%
Non-credit only	19.8%	37.8%	39.6%	1.8%	0.9%	100.0%

## Child Development Center (854 responses)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
<b>OVERALL</b>	32.6%	32.4%	28.4%	3.8%	2.8%	100.0%

<b>GENDER</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Female	37.7%	30.2%	25.2%	4.2%	2.7%	100.0%
Male	24.3%	35.9%	33.5%	3.3%	3.0%	100.0%

<b>ETHNICITY</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Hispanic	34.0%	32.9%	26.8%	3.0%	3.3%	100.0%
White	25.3%	34.7%	32.0%	6.7%	1.3%	100.0%
Asian	29.7%	24.3%	40.5%	5.4%	0.0%	100.0%
Black	23.3%	33.3%	30.0%	13.3%	0.0%	100.0%
Multiethnic	25.0%	12.5%	50.0%	12.5%	0.0%	100.0%
Native American	0.0%	50.0%	50.0%	0.0%	0.0%	100.0%

<b>AGE</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
0-17	45.0%	35.0%	20.0%	0.0%	0.0%	100.0%
18-21	32.2%	34.7%	27.1%	3.1%	2.9%	100.0%
22-25	29.2%	28.8%	34.0%	5.7%	2.4%	100.0%
26-30	32.9%	28.6%	35.7%	1.4%	1.4%	100.0%
31-40	33.3%	30.9%	22.2%	6.2%	7.4%	100.0%
41-50	39.3%	25.0%	28.6%	7.1%		100.0%
Over 50	47.8%	43.5%	8.7%	0.0%	0.0%	100.0%

<b>EDUCATIONAL GOAL</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Transfer	30.7%	28.7%	33.1%	4.2%	3.4%	100.0%
CTE	35.0%	39.8%	22.3%	2.9%	0.0%	100.0%
General Education	30.2%	38.4%	22.6%	5.7%	3.1%	100.0%
Undecided	40.2%	33.9%	22.3%	0.9%	2.7%	100.0%

<b>STATUS</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
New	29.2%	37.2%	26.8%	4.4%	2.4%	100.0%
Continuing	34.4%	29.7%	29.2%	3.6%	3.1%	100.0%
Re-entering	28.8%	38.5%	26.9%	3.8%	1.9%	100.0%

<b>UNIT LOAD</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Full-time (12+ units)	34.8%	35.7%	24.0%	3.2%	2.3%	100.0%
Part-time (<12 units)	31.4%	31.8%	29.2%	4.1%	3.5%	100.0%
Non-credit only	33.6%	28.8%	32.8%	4.0%	0.8%	100.0%

## College Sheriff (965 responses)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
<b>OVERALL</b>	28.0%	35.5%	27.1%	4.5%	4.8%	100.0%

<b>GENDER</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Female	27.9%	36.5%	25.5%	5.0%	5.0%	100.0%
Male	28.2%	34.2%	29.2%	3.9%	4.6%	100.0%

<b>ETHNICITY</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Hispanic	28.8%	34.5%	26.7%	4.4%	5.7%	100.0%
White	19.4%	43.7%	29.1%	6.8%	1.0%	100.0%
Asian	37.7%	34.0%	24.5%	3.8%	0.0%	100.0%
Black	29.0%	29.0%	35.5%	0.0%	6.5%	100.0%
Multiethnic	18.8%	37.5%	31.3%	6.3%	6.3%	100.0%
Native American	0.0%	75.0%	25.0%	0.0%	0.0%	100.0%

<b>AGE</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
0-17	23.5%	47.1%	29.4%	0.0%	0.0%	100.0%
18-21	27.4%	39.0%	25.3%	3.6%	4.7%	100.0%
22-25	27.5%	26.2%	31.8%	9.0%	5.6%	100.0%
26-30	32.4%	23.0%	37.8%	1.4%	5.4%	100.0%
31-40	23.3%	42.5%	23.3%	4.1%	6.8%	100.0%
41-50	18.9%	59.5%	18.9%	2.7%	0.0%	100.0%
Over 50	60.7%	21.4%	14.3%	0.0%	3.6%	100.0%

<b>EDUCATIONAL GOAL</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Transfer	28.5%	33.4%	28.7%	4.1%	5.4%	100.0%
CTE	31.3%	37.5%	25.0%	5.2%	1.0%	100.0%
General Education	24.1%	44.6%	22.3%	3.0%	6.0%	100.0%
Undecided	27.4%	31.0%	29.2%	8.8%	3.5%	100.0%

<b>STATUS</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
New	25.3%	41.6%	24.6%	3.4%	5.1%	100.0%
Continuing	29.9%	32.1%	28.4%	5.2%	4.4%	100.0%
Re-entering	20.0%	44.0%	26.0%	2.0%	8.0%	100.0%

<b>UNIT LOAD</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Full-time (12+ units)	29.3%	38.2%	22.8%	3.9%	5.8%	100.0%
Part-time (<12 units)	27.7%	33.4%	29.2%	5.3%	4.4%	100.0%
Non-credit only	27.2%	38.8%	26.5%	2.7%	4.8%	100.0%

## Counseling (1,891 responses)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
<b>OVERALL</b>	<b>28.7%</b>	<b>33.5%</b>	<b>20.3%</b>	<b>8.9%</b>	<b>8.6%</b>	<b>100.0%</b>

<b>GENDER</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Female	26.2%	33.6%	20.9%	9.9%	9.4%	100.0%
Male	32.1%	33.3%	19.5%	7.5%	7.6%	100.0%

<b>ETHNICITY</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Hispanic	29.3%	31.6%	20.2%	9.5%	9.4%	100.0%
White	26.6%	43.9%	16.8%	6.4%	6.4%	100.0%
Asian	28.2%	41.9%	20.2%	4.8%	4.8%	100.0%
Black	29.5%	32.8%	29.5%	6.6%	1.6%	100.0%
Multiethnic	20.8%	33.3%	20.8%	16.7%	8.3%	100.0%
Native American	0.0%	50.0%	50.0%	0.0%	0.0%	100.0%

<b>AGE</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
0-17	25.6%	41.0%	20.5%	10.3%	2.6%	100.0%
18-21	29.4%	35.4%	18.3%	9.1%	7.8%	100.0%
22-25	25.3%	30.1%	25.7%	8.8%	10.0%	100.0%
26-30	27.3%	22.4%	22.4%	9.9%	18.0%	100.0%
31-40	31.5%	35.4%	19.1%	9.0%	5.1%	100.0%
41-50	31.3%	45.3%	15.6%	3.1%	4.7%	100.0%
Over 50	42.9%	36.7%	8.2%	8.2%	4.1%	100.0%

<b>EDUCATIONAL GOAL</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Transfer	29.7%	31.1%	21.0%	9.6%	8.5%	100.0%
CTE	31.6%	33.3%	21.3%	4.9%	8.9%	100.0%
General Education	23.1%	41.2%	17.9%	7.8%	10.1%	100.0%
Undecided	28.2%	34.7%	19.6%	9.8%	7.8%	100.0%

<b>STATUS</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
New	30.5%	33.0%	22.2%	8.4%	5.9%	100.0%
Continuing	27.8%	33.3%	19.1%	9.4%	10.4%	100.0%
Re-entering	29.1%	38.2%	22.7%	5.5%	4.5%	100.0%

<b>UNIT LOAD</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Full-time (12+ units)	29.5%	32.8%	18.0%	12.1%	7.7%	100.0%
Part-time (<12 units)	28.3%	34.3%	20.2%	8.0%	9.3%	100.0%
Non-credit only	28.9%	31.8%	24.4%	7.1%	7.7%	100.0%



## DSPS (572 responses)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
<b>OVERALL</b>	26.8%	30.7%	35.7%	3.2%	3.6%	100.0%

<b>GENDER</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Female	27.6%	29.7%	34.8%	3.4%	4.5%	100.0%
Male	26.0%	31.8%	36.5%	3.0%	2.7%	100.0%

<b>ETHNICITY</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Hispanic	28.1%	29.8%	34.9%	3.3%	3.9%	100.0%
White	10.9%	47.3%	32.7%	5.5%	3.6%	100.0%
Asian	30.3%	24.2%	42.4%	0.0%	3.0%	100.0%
Black	33.3%	20.8%	41.7%	4.2%	0.0%	100.0%
Multiethnic	37.5%	12.5%	50.0%	0.0%	0.0%	100.0%
Native American	0.0%	50.0%	50.0%	0.0%	0.0%	100.0%

<b>AGE</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
0-17	12.5%	31.3%	43.8%	0.0%	12.5%	100.0%
18-21	29.0%	32.3%	32.0%	4.7%	2.0%	100.0%
22-25	25.7%	25.0%	43.6%	0.7%	5.0%	100.0%
26-30	21.7%	26.1%	45.7%	4.3%	2.2%	100.0%
31-40	31.7%	36.6%	29.3%	2.4%	0.0%	100.0%
41-50	12.5%	41.7%	29.2%	4.2%	12.5%	100.0%
Over 50	31.6%	31.6%	26.3%	0.0%	10.5%	100.0%

<b>EDUCATIONAL GOAL</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Transfer	29.6%	26.6%	37.3%	3.3%	3.3%	100.0%
CTE	22.5%	36.6%	31.0%	4.2%	5.6%	100.0%
General Education	25.5%	40.6%	28.3%	4.7%	0.9%	100.0%
Undecided	20.6%	29.4%	42.6%	0.0%	7.4%	100.0%

<b>STATUS</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
New	31.6%	30.1%	33.7%	3.1%	1.5%	100.0%
Continuing	24.0%	29.9%	37.4%	3.6%	5.0%	100.0%
Re-entering	28.1%	43.8%	28.1%	0.0%	0.0%	100.0%

<b>UNIT LOAD</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Full-time (12+ units)	28.5%	39.0%	30.9%	0.8%	0.8%	100.0%
Part-time (<12 units)	25.7%	29.1%	36.8%	4.2%	4.2%	100.0%
Non-credit only	29.4%	25.9%	37.6%	2.4%	4.7%	100.0%

## EOPS/CARE (805 responses)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
<b>OVERALL</b>	<b>32.3%</b>	<b>30.3%</b>	<b>28.9%</b>	<b>5.3%</b>	<b>3.2%</b>	<b>100.0%</b>

<b>GENDER</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Female	34.4%	29.6%	26.2%	6.7%	3.1%	100.0%
Male	29.5%	31.3%	32.7%	3.3%	3.3%	100.0%

<b>ETHNICITY</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Hispanic	32.7%	29.1%	29.1%	5.7%	3.5%	100.0%
White	23.5%	44.1%	29.4%	2.9%	0.0%	100.0%
Asian	36.6%	31.7%	24.4%	4.9%	2.4%	100.0%
Black	33.3%	36.4%	27.3%	3.0%	0.0%	100.0%
Multiethnic	33.3%	0.0%	16.7%	16.7%	33.3%	100.0%
Native American	0.0%	0.0%	100.0%	0.0%	0.0%	100.0%

<b>AGE</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
0-17	23.5%	41.2%	23.5%	0.0%	11.8%	100.0%
18-21	32.6%	31.3%	27.5%	5.8%	2.8%	100.0%
22-25	33.7%	22.7%	37.2%	4.7%	1.7%	100.0%
26-30	20.6%	31.7%	39.7%	1.6%	6.3%	100.0%
31-40	26.8%	39.4%	19.7%	7.0%	7.0%	100.0%
41-50	41.2%	35.3%	14.7%	8.8%	0.0%	100.0%
Over 50	58.3%	20.8%	16.7%	4.2%	0.0%	100.0%

<b>EDUCATIONAL GOAL</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Transfer	32.6%	29.3%	29.1%	5.9%	3.1%	100.0%
CTE	33.3%	31.1%	28.9%	3.3%	3.3%	100.0%
General Education	35.0%	31.4%	23.4%	5.8%	4.4%	100.0%
Undecided	27.2%	33.0%	35.0%	2.9%	1.9%	100.0%

<b>STATUS</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
New	30.5%	31.7%	26.3%	7.3%	4.2%	100.0%
Continuing	34.5%	28.6%	30.0%	3.9%	3.0%	100.0%
Re-entering	19.1%	40.4%	31.9%	8.5%	0.0%	100.0%

<b>UNIT LOAD</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Full-time (12+ units)	37.7%	34.6%	18.7%	6.2%	2.7%	100.0%
Part-time (<12 units)	31.1%	28.0%	32.9%	5.1%	2.9%	100.0%
Non-credit only	24.5%	29.2%	36.8%	3.8%	5.7%	100.0%

## Financial Aid and Scholarships (2,036 responses)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
<b>OVERALL</b>	<b>31.1%</b>	<b>32.5%</b>	<b>21.0%</b>	<b>9.8%</b>	<b>5.5%</b>	<b>100.0%</b>

<b>GENDER</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Female	30.4%	32.3%	21.6%	10.3%	5.4%	100.0%
Male	32.2%	32.8%	20.1%	9.2%	5.7%	100.0%

<b>ETHNICITY</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Hispanic	30.7%	32.3%	21.4%	10.2%	5.4%	100.0%
White	34.6%	33.3%	17.9%	5.8%	8.3%	100.0%
Asian	36.4%	36.4%	18.7%	3.7%	4.7%	100.0%
Black	29.1%	34.5%	23.6%	10.9%	1.8%	100.0%
Multiethnic	14.3%	23.8%	14.3%	33.3%	14.3%	100.0%
Native American	50.0%	0.0%	50.0%	0.0%	0.0%	100.0%

<b>AGE</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
0-17	26.3%	26.3%	34.2%	7.9%	5.3%	100.0%
18-21	29.6%	34.0%	21.6%	9.9%	4.9%	100.0%
22-25	29.2%	29.4%	23.3%	12.5%	5.6%	100.0%
26-30	32.5%	28.2%	19.6%	11.0%	8.6%	100.0%
31-40	38.2%	36.4%	15.0%	4.0%	6.4%	100.0%
41-50	39.4%	32.4%	12.7%	8.5%	7.0%	100.0%
Over 50	47.8%	32.6%	13.0%	2.2%	4.3%	100.0%

<b>EDUCATIONAL GOAL</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Transfer	29.7%	31.7%	21.7%	11.2%	5.7%	100.0%
CTE	36.6%	32.2%	17.2%	6.6%	7.5%	100.0%
General Education	36.0%	29.8%	22.8%	7.0%	4.4%	100.0%
Undecided	26.6%	40.3%	19.0%	9.5%	4.6%	100.0%

<b>STATUS</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
New	29.6%	33.1%	20.1%	12.1%	5.1%	100.0%
Continuing	31.6%	32.3%	21.3%	8.7%	6.1%	100.0%
Re-entering	34.3%	31.5%	23.1%	9.3%	1.9%	100.0%

<b>UNIT LOAD</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Full-time (12+ units)	31.6%	33.0%	20.2%	10.8%	4.4%	100.0%
Part-time (<12 units)	30.1%	32.9%	21.7%	8.8%	6.5%	100.0%
Non-credit only	33.7%	30.4%	20.0%	11.9%	3.9%	100.0%

## Food Services (1,637 responses)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
<b>OVERALL</b>	<b>37.9%</b>	<b>34.0%</b>	<b>22.3%</b>	<b>3.7%</b>	<b>2.1%</b>	<b>100.0%</b>

<b>GENDER</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Female	37.5%	34.6%	21.8%	4.0%	2.0%	100.0%
Male	38.3%	33.2%	22.9%	3.3%	2.2%	100.0%

<b>ETHNICITY</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Hispanic	38.5%	33.1%	22.5%	3.7%	2.2%	100.0%
White	30.7%	43.6%	20.7%	2.9%	2.1%	100.0%
Asian	32.7%	39.8%	19.4%	7.1%	1.0%	100.0%
Black	40.7%	33.9%	25.4%	0.0%	0.0%	100.0%
Multiethnic	50.0%	16.7%	20.8%	4.2%	8.3%	100.0%
Native American	25.0%	0.0%	50.0%	25.0%	0.0%	100.0%

<b>AGE</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
0-17	41.4%	24.1%	24.1%	6.9%	3.4%	100.0%
18-21	40.8%	33.3%	22.0%	2.1%	1.8%	100.0%
22-25	36.5%	30.6%	24.0%	6.6%	2.2%	100.0%
26-30	31.0%	38.0%	24.0%	3.9%	3.1%	100.0%
31-40	26.4%	46.5%	20.1%	4.2%	2.8%	100.0%
41-50	37.5%	32.1%	19.6%	7.1%	3.6%	100.0%
Over 50	45.5%	36.4%	15.9%	2.3%	0.0%	100.0%

<b>EDUCATIONAL GOAL</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Transfer	38.3%	32.2%	23.5%	3.9%	2.1%	100.0%
CTE	30.9%	43.1%	21.1%	2.9%	2.0%	100.0%
General Education	39.8%	36.3%	16.8%	4.3%	2.7%	100.0%
Undecided	39.5%	32.4%	23.3%	3.3%	1.4%	100.0%

<b>STATUS</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
New	41.9%	32.2%	21.6%	2.8%	1.5%	100.0%
Continuing	36.5%	34.1%	22.7%	4.3%	2.4%	100.0%
Re-entering	31.3%	44.6%	20.5%	1.2%	2.4%	100.0%

<b>UNIT LOAD</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Full-time (12+ units)	37.7%	36.1%	20.9%	3.7%	1.5%	100.0%
Part-time (<12 units)	36.9%	33.9%	22.8%	4.1%	2.4%	100.0%
Non-credit only	42.3%	30.8%	22.5%	2.4%	2.0%	100.0%

## International Student Center (612 responses)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
<b>OVERALL</b>	27.9%	32.4%	36.4%	1.8%	1.6%	100.0%

<b>GENDER</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Female	28.7%	34.9%	33.6%	0.9%	1.8%	100.0%
Male	26.9%	29.6%	39.4%	2.7%	1.3%	100.0%

<b>ETHNICITY</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Hispanic	28.9%	30.9%	36.7%	1.4%	2.0%	100.0%
White	27.5%	41.2%	31.4%	0.0%	0.0%	100.0%
Asian	22.0%	41.5%	34.1%	2.4%	0.0%	100.0%
Black	15.8%	36.8%	47.4%	0.0%	0.0%	100.0%
Multiethnic	0.0%	0.0%	33.3%	66.7%	0.0%	100.0%
Native American	0.0%	0.0%	100.0%	0.0%	0.0%	100.0%

<b>AGE</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
0-17	27.8%	33.3%	27.8%	0.0%	11.1%	100.0%
18-21	32.4%	31.3%	33.6%	1.5%	1.2%	100.0%
22-25	25.9%	25.9%	44.1%	4.2%	0.0%	100.0%
26-30	7.0%	32.6%	58.1%	0.0%	2.3%	100.0%
31-40	22.9%	50.0%	20.8%	0.0%	6.3%	100.0%
41-50	22.7%	50.0%	27.3%	0.0%	0.0%	100.0%
Over 50	28.6%	35.7%	35.7%	0.0%	0.0%	100.0%

<b>EDUCATIONAL GOAL</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Transfer	28.3%	28.3%	40.3%	1.3%	1.8%	100.0%
CTE	27.9%	44.1%	26.5%	1.5%	0.0%	100.0%
General Education	23.3%	42.7%	29.1%	1.9%	2.9%	100.0%
Undecided	32.3%	29.0%	33.9%	4.8%	0.0%	100.0%

<b>STATUS</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
New	31.4%	29.4%	34.5%	2.1%	2.6%	100.0%
Continuing	27.1%	32.4%	37.5%	1.8%	1.3%	100.0%
Re-entering	17.1%	48.6%	34.3%	0.0%	0.0%	100.0%

<b>UNIT LOAD</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Full-time (12+ units)	33.1%	33.8%	31.8%	0.6%	0.6%	100.0%
Part-time (<12 units)	25.7%	32.8%	37.6%	2.1%	1.9%	100.0%
Non-credit only	28.1%	28.1%	39.3%	2.2%	2.2%	100.0%

## Learning Resource Center (1,405 responses)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
<b>OVERALL</b>	<b>38.8%</b>	<b>40.1%</b>	<b>18.4%</b>	<b>1.7%</b>	<b>1.0%</b>	<b>100.0%</b>

<b>GENDER</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Female	40.0%	39.6%	17.5%	1.9%	1.1%	100.0%
Male	37.2%	40.7%	19.7%	1.3%	1.0%	100.0%

<b>ETHNICITY</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Hispanic	40.4%	37.5%	19.2%	1.6%	1.3%	100.0%
White	34.7%	47.5%	16.1%	1.7%	0.0%	100.0%
Asian	23.9%	58.7%	14.1%	3.3%	0.0%	100.0%
Black	44.4%	44.4%	11.1%	0.0%	0.0%	100.0%
Multiethnic	30.8%	46.2%	23.1%	0.0%	0.0%	100.0%
Native American	33.3%	0.0%	66.7%	0.0%	0.0%	100.0%

<b>AGE</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
0-17	42.4%	36.4%	15.2%	0.0%	6.1%	100.0%
18-21	41.0%	37.7%	19.1%	0.8%	1.2%	100.0%
22-25	37.3%	38.8%	21.6%	1.8%	0.6%	100.0%
26-30	33.6%	41.8%	18.9%	5.7%	0.0%	100.0%
31-40	32.6%	52.9%	10.1%	3.6%	0.7%	100.0%
41-50	44.4%	42.6%	13.0%	0.0%	0.0%	100.0%
Over 50	38.9%	44.4%	13.9%	0.0%	2.8%	100.0%

<b>EDUCATIONAL GOAL</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Transfer	40.2%	37.9%	19.3%	1.3%	1.2%	100.0%
CTE	34.8%	44.9%	17.6%	1.6%	1.1%	100.0%
General Education	38.4%	44.0%	13.8%	2.6%	1.3%	100.0%
Undecided	37.6%	40.7%	19.6%	2.1%	0.0%	100.0%

<b>STATUS</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
New	42.8%	37.0%	17.4%	1.0%	1.8%	100.0%
Continuing	37.2%	41.5%	18.7%	1.9%	0.7%	100.0%
Re-entering	39.4%	37.9%	19.7%	1.5%	1.5%	100.0%

<b>UNIT LOAD</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Full-time (12+ units)	40.1%	43.1%	15.1%	0.8%	1.0%	100.0%
Part-time (<12 units)	37.3%	40.3%	19.4%	2.0%	1.1%	100.0%
Non-credit only	43.3%	33.0%	20.6%	2.1%	1.0%	100.0%

## Library (2,187 responses)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
<b>OVERALL</b>	<b>44.3%</b>	<b>40.9%</b>	<b>9.9%</b>	<b>1.6%</b>	<b>3.3%</b>	<b>100.0%</b>

<b>GENDER</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Female	44.1%	42.0%	9.1%	2.0%	2.9%	100.0%
Male	44.5%	39.4%	11.2%	1.2%	3.8%	100.0%

<b>ETHNICITY</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Hispanic	43.8%	41.5%	9.7%	2.0%	3.0%	100.0%
White	45.0%	39.2%	10.6%	0.5%	4.8%	100.0%
Asian	41.5%	37.4%	15.4%	0.0%	5.7%	100.0%
Black	44.8%	46.6%	6.9%	0.0%	1.7%	100.0%
Multiethnic	65.5%	20.7%	6.9%	0.0%	6.9%	100.0%
Native American	50.0%	25.0%	25.0%	0.0%	0.0%	100.0%

<b>AGE</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
0-17	32.2%	50.8%	11.9%	1.7%	3.4%	100.0%
18-21	44.9%	40.2%	10.4%	1.6%	2.9%	100.0%
22-25	45.2%	39.1%	9.6%	0.8%	5.2%	100.0%
26-30	47.4%	41.1%	7.4%	1.7%	2.3%	100.0%
31-40	39.7%	44.3%	9.8%	4.1%	2.1%	100.0%
41-50	47.9%	39.7%	8.2%	1.4%	2.7%	100.0%
Over 50	34.2%	52.6%	13.2%	0.0%	0.0%	100.0%

<b>EDUCATIONAL GOAL</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Transfer	42.4%	42.1%	10.1%	1.9%	3.5%	100.0%
CTE	46.1%	38.2%	10.0%	2.9%	2.9%	100.0%
General Education	49.8%	38.9%	8.5%	0.3%	2.4%	100.0%
Undecided	44.8%	39.6%	11.2%	1.1%	3.4%	100.0%

<b>STATUS</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
New	43.3%	41.1%	10.4%	1.1%	4.2%	100.0%
Continuing	44.8%	40.7%	9.7%	1.9%	2.9%	100.0%
Re-entering	45.0%	42.3%	9.9%	1.8%	0.9%	100.0%

<b>UNIT LOAD</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Full-time (12+ units)	43.1%	43.8%	8.0%	1.4%	3.7%	100.0%
Part-time (<12 units)	45.1%	39.7%	10.5%	1.8%	2.9%	100.0%
Non-credit only	43.1%	41.2%	10.4%	1.4%	3.8%	100.0%

## On-campus Orientation (1,156 responses)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
<b>OVERALL</b>	33.2%	33.4%	33.4%	0.0%	0.0%	100.0%

<b>GENDER</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Female	32.1%	34.4%	33.5%	0.0%	0.0%	100.0%
Male	34.8%	32.0%	33.1%	0.0%	0.0%	100.0%

<b>ETHNICITY</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Hispanic	33.4%	33.3%	33.4%	0.0%	0.0%	100.0%
White	29.6%	34.3%	36.1%	0.0%	0.0%	100.0%
Asian	29.0%	32.3%	38.7%	0.0%	0.0%	100.0%
Black	51.7%	24.1%	24.1%	0.0%	0.0%	100.0%
Multiethnic	14.3%	71.4%	14.3%	0.0%	0.0%	100.0%
Native American	0.0%	50.0%	50.0%	0.0%	0.0%	100.0%

<b>AGE</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
0-17	20.6%	23.5%	55.9%	0.0%	0.0%	100.0%
18-21	32.2%	33.4%	34.4%	0.0%	0.0%	100.0%
22-25	33.8%	32.5%	33.8%	0.0%	0.0%	100.0%
26-30	40.2%	33.0%	26.8%	0.0%	0.0%	100.0%
31-40	32.0%	40.0%	28.0%	0.0%	0.0%	100.0%
41-50	46.3%	29.3%	24.4%	0.0%	0.0%	100.0%
Over 50	26.9%	38.5%	34.6%	0.0%	0.0%	100.0%

<b>EDUCATIONAL GOAL</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Transfer	31.9%	33.4%	34.7%	0.0%	0.0%	100.0%
CTE	32.5%	31.7%	35.7%	0.0%	0.0%	100.0%
General Education	37.6%	34.9%	27.5%	0.0%	0.0%	100.0%
Undecided	34.8%	33.3%	31.9%	0.0%	0.0%	100.0%

<b>STATUS</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
New	32.8%	32.0%	35.2%	0.0%	0.0%	100.0%
Continuing	33.3%	34.2%	32.5%	0.0%	0.0%	100.0%
Re-entering	34.4%	34.4%	31.1%	0.0%	0.0%	100.0%

<b>UNIT LOAD</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Full-time (12+ units)	28.7%	34.6%	36.8%	0.0%	0.0%	100.0%
Part-time (<12 units)	35.9%	31.9%	32.2%	0.0%	0.0%	100.0%
Non-credit only	29.9%	37.3%	32.8%	0.0%	0.0%	100.0%



## Online Orientation (1,001 responses)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
<b>OVERALL</b>	<b>28.2%</b>	<b>38.0%</b>	<b>29.2%</b>	<b>2.9%</b>	<b>1.7%</b>	<b>100.0%</b>

<b>GENDER</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Female	27.3%	39.7%	27.7%	3.8%	1.6%	100.0%
Male	29.5%	35.7%	31.2%	1.7%	1.9%	100.0%

<b>ETHNICITY</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Hispanic	29.1%	36.3%	29.2%	3.5%	1.8%	100.0%
White	26.7%	44.6%	27.7%	0.0%	1.0%	100.0%
Asian	21.2%	51.5%	25.8%	1.5%	0.0%	100.0%
Black	34.1%	31.8%	34.1%	0.0%	0.0%	100.0%
Multiethnic	11.1%	22.2%	55.6%	0.0%	11.1%	100.0%
Native American	0.0%	50.0%	50.0%	0.0%	0.0%	100.0%

<b>AGE</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
0-17	36.1%	36.1%	27.8%	0.0%	0.0%	100.0%
18-21	29.8%	35.8%	29.1%	3.2%	2.2%	100.0%
22-25	29.4%	29.8%	36.2%	3.0%	1.7%	100.0%
26-30	24.1%	41.8%	34.2%	0.0%	0.0%	100.0%
31-40	18.7%	59.3%	13.2%	6.6%	2.2%	100.0%
41-50	17.1%	58.5%	24.4%	0.0%	0.0%	100.0%
Over 50	34.6%	46.2%	19.2%	0.0%	0.0%	100.0%

<b>EDUCATIONAL GOAL</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Transfer	28.5%	33.6%	32.8%	3.5%	1.6%	100.0%
CTE	22.3%	48.2%	26.8%	1.8%	0.9%	100.0%
General Education	29.3%	47.3%	18.6%	1.8%	3.0%	100.0%
Undecided	31.3%	41.0%	24.6%	1.5%	1.5%	100.0%

<b>STATUS</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
New	28.8%	39.3%	28.3%	2.4%	1.2%	100.0%
Continuing	27.5%	36.8%	30.4%	3.4%	1.9%	100.0%
Re-entering	31.0%	40.8%	23.9%	1.4%	2.8%	100.0%

<b>UNIT LOAD</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Full-time (12+ units)	29.0%	37.1%	29.0%	2.4%	2.4%	100.0%
Part-time (<12 units)	27.1%	39.1%	28.7%	3.4%	1.8%	100.0%
Non-credit only	30.5%	36.0%	31.0%	2.0%	0.5%	100.0%

## Student Health Center (1,011 responses)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
<b>OVERALL</b>	<b>38.1%</b>	<b>32.1%</b>	<b>26.0%</b>	<b>1.7%</b>	<b>2.0%</b>	<b>100.0%</b>

<b>GENDER</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Female	41.4%	28.3%	25.4%	2.2%	2.7%	100.0%
Male	33.9%	37.0%	26.8%	1.1%	1.1%	100.0%

<b>ETHNICITY</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Hispanic	40.3%	30.3%	25.5%	1.8%	2.0%	100.0%
White	23.5%	40.0%	29.4%	3.5%	3.5%	100.0%
Asian	29.6%	42.6%	27.8%	0.0%	0.0%	100.0%
Black	36.1%	38.9%	25.0%	0.0%	0.0%	100.0%
Multiethnic	53.8%	23.1%	23.1%	0.0%	0.0%	100.0%
Native American	50.0%	0.0%	50.0%	0.0%	0.0%	100.0%

<b>AGE</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
0-17	36.8%	21.1%	31.6%	0.0%	10.5%	100.0%
18-21	38.6%	34.0%	24.4%	1.3%	1.7%	100.0%
22-25	37.3%	29.8%	30.6%	0.8%	1.6%	100.0%
26-30	33.8%	28.6%	36.4%	1.3%	0.0%	100.0%
31-40	34.4%	34.4%	22.2%	3.3%	5.6%	100.0%
41-50	43.6%	38.5%	10.3%	5.1%	2.6%	100.0%
Over 50	56.0%	16.0%	16.0%	12.0%	0.0%	100.0%

<b>EDUCATIONAL GOAL</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Transfer	38.0%	30.2%	28.6%	1.2%	2.0%	100.0%
CTE	39.5%	30.2%	26.4%	2.3%	1.6%	100.0%
General Education	36.6%	38.9%	20.0%	1.7%	2.9%	100.0%
Undecided	38.0%	33.8%	23.2%	3.5%	1.4%	100.0%

<b>STATUS</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
New	35.0%	34.3%	26.9%	1.1%	2.8%	100.0%
Continuing	39.8%	30.4%	26.0%	2.0%	1.8%	100.0%
Re-entering	33.3%	42.6%	22.2%	1.9%	0.0%	100.0%

<b>UNIT LOAD</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Full-time (12+ units)	41.5%	36.4%	19.3%	1.1%	1.8%	100.0%
Part-time (<12 units)	37.3%	30.2%	28.4%	1.9%	2.1%	100.0%
Non-credit only	35.4%	32.0%	28.6%	2.0%	2.0%	100.0%

## TRiO (571 responses)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
<b>OVERALL</b>	<b>27.9%</b>	<b>32.0%</b>	<b>36.4%</b>	<b>1.2%</b>	<b>2.5%</b>	<b>100.0%</b>

<b>GENDER</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Female	30.1%	33.9%	32.0%	0.9%	3.2%	100.0%
Male	25.4%	30.0%	41.4%	1.4%	1.8%	100.0%

<b>ETHNICITY</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Hispanic	28.9%	32.0%	34.7%	1.5%	2.9%	100.0%
White	20.8%	25.0%	54.2%	0.0%	0.0%	100.0%
Asian	21.2%	45.5%	33.3%	0.0%	0.0%	100.0%
Black	29.2%	29.2%	41.7%	0.0%	0.0%	100.0%
Multiethnic	40.0%	0.0%	60.0%	0.0%	0.0%	100.0%
Native American	0.0%	0.0%	100.0%	0.0%	0.0%	100.0%

<b>AGE</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
0-17	13.3%	40.0%	33.3%	0.0%	13.3%	100.0%
18-21	29.9%	33.9%	32.9%	1.3%	2.0%	100.0%
22-25	25.5%	23.4%	47.4%	1.5%	2.2%	100.0%
26-30	14.6%	31.7%	51.2%	0.0%	2.4%	100.0%
31-40	22.8%	45.6%	26.3%	1.8%	3.5%	100.0%
41-50	44.4%	37.0%	14.8%	0.0%	3.7%	100.0%
Over 50	46.7%	6.7%	46.7%	0.0%	0.0%	100.0%

<b>EDUCATIONAL GOAL</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Transfer	25.8%	29.2%	41.1%	1.4%	2.5%	100.0%
CTE	30.1%	41.1%	27.4%	0.0%	1.4%	100.0%
General Education	30.0%	40.0%	25.5%	1.8%	2.7%	100.0%
Undecided	35.1%	24.6%	36.8%	0.0%	3.5%	100.0%

<b>STATUS</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
New	27.3%	30.8%	37.4%	0.5%	4.0%	100.0%
Continuing	28.9%	31.4%	36.1%	1.7%	1.9%	100.0%
Re-entering	20.0%	45.7%	34.3%	0.0%	0.0%	100.0%

<b>UNIT LOAD</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Full-time (12+ units)	31.3%	36.0%	30.0%	0.7%	2.0%	100.0%
Part-time (<12 units)	26.7%	31.4%	37.8%	1.7%	2.5%	100.0%
Non-credit only	26.7%	27.9%	41.9%	0.0%	3.5%	100.0%

## Transfer Center (857 responses)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
<b>OVERALL</b>	<b>35.6%</b>	<b>33.2%</b>	<b>26.3%</b>	<b>1.4%</b>	<b>3.5%</b>	<b>100.0%</b>

<b>GENDER</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Female	35.7%	34.7%	25.3%	0.8%	3.5%	100.0%
Male	35.5%	31.3%	27.6%	2.2%	3.4%	100.0%

<b>ETHNICITY</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Hispanic	37.5%	32.4%	25.0%	1.2%	4.0%	100.0%
White	19.3%	36.8%	40.4%	3.5%	0.0%	100.0%
Asian	33.3%	37.8%	24.4%	2.2%	2.2%	100.0%
Black	34.5%	31.0%	34.5%	0.0%	0.0%	100.0%
Multiethnic	37.5%	25.0%	25.0%	12.5%	0.0%	100.0%
Native American	0.0%	0.0%	100.0%	0.0%	0.0%	100.0%

<b>AGE</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
0-17	25.0%	55.0%	10.0%	0.0%	10.0%	100.0%
18-21	37.0%	33.7%	23.7%	1.6%	4.0%	100.0%
22-25	39.0%	27.8%	29.3%	1.5%	2.3%	100.0%
26-30	27.0%	33.8%	31.1%	0.0%	8.1%	100.0%
31-40	22.9%	52.9%	22.9%	1.4%	0.0%	100.0%
41-50	35.7%	25.0%	39.3%	0.0%	0.0%	100.0%
Over 50	47.1%	5.9%	41.2%	5.9%	0.0%	100.0%

<b>EDUCATIONAL GOAL</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Transfer	37.1%	30.4%	27.5%	1.2%	3.8%	100.0%
CTE	30.8%	44.9%	21.8%	1.3%	1.3%	100.0%
General Education	34.0%	37.4%	22.4%	2.0%	4.1%	100.0%
Undecided	33.9%	34.8%	26.8%	1.8%	2.7%	100.0%

<b>STATUS</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
New	38.6%	31.8%	25.8%	0.0%	3.8%	100.0%
Continuing	34.9%	32.2%	27.2%	2.2%	3.5%	100.0%
Re-entering	28.3%	50.9%	18.9%	0.0%	1.9%	100.0%

<b>UNIT LOAD</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Full-time (12+ units)	37.9%	31.9%	24.6%	2.2%	3.4%	100.0%
Part-time (<12 units)	33.6%	35.0%	27.3%	1.3%	2.8%	100.0%
Non-credit only	38.7%	29.0%	25.8%	0.6%	5.8%	100.0%

## Veterans Affairs (411 responses)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
<b>OVERALL</b>	<b>23.4%</b>	<b>27.5%</b>	<b>43.7%</b>	<b>1.7%</b>	<b>3.7%</b>	<b>100.0%</b>

<b>GENDER</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Female	19.4%	32.0%	41.3%	1.0%	6.3%	100.0%
Male	26.6%	23.9%	45.6%	2.3%	1.5%	100.0%

<b>ETHNICITY</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Hispanic	24.7%	28.6%	42.0%	1.8%	2.9%	100.0%
White	13.5%	13.5%	54.1%	2.7%	16.2%	100.0%
Asian	24.0%	24.0%	52.0%	0.0%	0.0%	100.0%
Black	17.6%	35.3%	47.1%	0.0%	0.0%	100.0%
Multiethnic	0.0%	0.0%	100.0%	0.0%	0.0%	100.0%
Native American	50.0%	0.0%	50.0%	0.0%	0.0%	100.0%

<b>AGE</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
0-17	14.3%	35.7%	35.7%	0.0%	14.3%	100.0%
18-21	25.1%	33.3%	36.4%	2.6%	2.6%	100.0%
22-25	23.4%	19.8%	49.5%	1.8%	5.4%	100.0%
26-30	21.3%	19.1%	59.6%	0.0%	0.0%	100.0%
31-40	27.3%	30.3%	39.4%	0.0%	3.0%	100.0%
41-50	14.3%	19.0%	66.7%	0.0%	0.0%	100.0%
Over 50	12.5%	12.5%	50.0%	0.0%	25.0%	100.0%

<b>EDUCATIONAL GOAL</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Transfer	20.9%	26.6%	45.3%	2.5%	4.7%	100.0%
CTE	31.5%	27.8%	38.9%	0.0%	1.9%	100.0%
General Education	25.3%	32.5%	39.8%	1.2%	1.2%	100.0%
Undecided	27.7%	25.5%	42.6%	0.0%	4.3%	100.0%

<b>STATUS</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
New	21.4%	26.9%	42.8%	2.1%	6.9%	100.0%
Continuing	25.0%	26.0%	45.1%	1.4%	2.4%	100.0%
Re-entering	18.8%	43.8%	34.4%	3.1%	0.0%	100.0%

<b>UNIT LOAD</b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	TOTAL
Full-time (12+ units)	28.3%	33.0%	35.8%	1.9%	0.9%	100.0%
Part-time (<12 units)	23.3%	27.2%	44.6%	1.4%	3.5%	100.0%
Non-credit only	16.7%	20.8%	51.4%	2.8%	8.3%	100.0%