

Fall 2015 vs. Fall 2013 Student Survey Results

Percentage of respondents selecting "satisfied"/"agree" or "very satisfied"/"strongly agree," excluding N/A responses		Fall 2013 (N=954)			Fall 2015 (N=375)			Two-Year Change		
		Very Satisfied/Strongly Agree	Satisfied/Agree	Total	Very Satisfied/Strongly Agree	Satisfied/Agree	Total	Very Satisfied/Strongly Agree	Satisfied/Agree	Total
Student Support Services and Programs										
	Admissions and Records	32.3%	45.5%	77.8%	30.9%	46.0%	76.9%	-1.4%	0.5%	-0.9%
	Assessment/Placement Services	32.0%	39.5%	71.5%	28.7%	45.5%	74.2%	-3.3%	6.0%	2.7%
	Bookstore (Eagle's Landing Student Store)	41.7%	39.7%	81.4%	35.1%	42.8%	77.9%	-6.6%	3.1%	-3.5%
	Business/Fiscal Office	31.3%	39.4%	70.7%	28.1%	39.9%	68.0%	-3.2%	0.5%	-2.7%
	CalWORKS	27.2%	22.8%	50.0%	21.4%	31.4%	52.8%	-5.8%	8.6%	2.8%
	Child Development Center (child care)	30.3%	25.1%	55.4%	29.0%	31.8%	60.8%	-1.3%	6.7%	5.4%
	Computer Labs	40.1%	38.2%	78.3%	35.7%	42.0%	77.7%	-4.4%	3.8%	-0.6%
	Counseling Office	25.9%	33.8%	59.7%	28.8%	40.1%	68.9%	2.9%	6.3%	9.2%
	Disabled Students Programs and Services (DSPS)	25.3%	24.2%	49.5%	23.6%	30.3%	53.9%	-1.7%	6.1%	4.4%
	EOPS/CARE	31.2%	23.7%	54.9%	27.0%	29.6%	56.6%	-4.2%	5.9%	1.7%
	Financial Aid	37.2%	35.3%	72.5%	29.4%	36.3%	65.7%	-7.8%	1.0%	-6.8%
	Foster and Kinship Care	21.9%	21.0%	42.9%	17.4%	27.8%	45.2%	-4.5%	6.8%	2.3%
	International Students Services	23.2%	21.7%	44.9%	17.0%	28.6%	45.6%	-6.2%	6.9%	0.7%
	Learning Resource Center (LRC)	37.6%	38.1%	75.7%	28.9%	39.8%	68.7%	-8.7%	1.7%	-7.0%
	Library	46.8%	38.3%	85.1%	39.9%	43.9%	83.8%	-6.9%	5.6%	-1.3%
	Student Activities/Organizations (e.g., ASO, clubs)	27.0%	27.7%	54.7%	21.5%	35.4%	56.9%	-5.5%	7.7%	2.2%
	Student Health Center	31.9%	29.2%	61.1%	27.7%	33.5%	61.2%	-4.2%	4.3%	0.1%
	Transfer Center	30.8%	28.4%	59.2%	26.0%	34.0%	60.0%	-4.8%	5.6%	0.8%
	Tutoring	34.8%	32.9%	67.7%	29.5%	38.8%	68.3%	-5.3%	5.9%	0.6%
	Veteran's Office	24.6%	20.8%	45.4%	19.0%	26.5%	45.5%	-5.6%	5.7%	0.1%
25a	I am able to find the services I need on campus.	40.2%	44.4%	84.6%	38.9%	50.3%	89.2%	-1.3%	5.9%	4.6%
25b	I am able to find the services I need online.	38.8%	42.9%	81.7%	34.4%	46.9%	81.3%	-4.4%	4.0%	-0.4%
25c	The availability of student computing facilities on campus meets my needs.	40.8%	37.1%	77.9%	36.5%	40.8%	77.3%	-4.3%	3.7%	-0.6%
25d	I can access the Internet anywhere on campus.	47.2%	37.4%	84.6%	36.3%	41.6%	77.9%	-10.9%	4.2%	-6.7%
25e	The LAMC website is easy to navigate.	49.2%	39.9%	89.1%	39.1%	46.9%	86.0%	-10.1%	7.0%	-3.1%
25f	The books I need for my classes are available at the bookstore when I need them.	35.3%	40.3%	75.6%	29.3%	40.5%	69.8%	-6.0%	0.2%	-5.8%
25g	LAMC offers enough opportunities to be involved in student clubs.	30.3%	35.8%	66.1%	28.7%	39.5%	68.2%	-1.6%	3.7%	2.1%
25h	LAMC offers enough on-campus activities, events, and programs.	29.5%	34.9%	64.4%	27.6%	38.7%	66.3%	-1.9%	3.8%	1.9%
25i	LAMC offers high-quality instructional programs.	35.2%	43.3%	78.5%	32.6%	47.0%	79.6%	-2.6%	3.7%	1.1%
25j	I am able to state what the Student Learning Outcomes (SLOs) are for my courses.	30.7%	39.4%	70.1%	30.1%	42.1%	72.2%	-0.6%	2.7%	2.1%
25k	Channels for expressing student complaints are readily available.	25.9%	29.8%	55.7%	24.7%	29.9%	54.6%	-1.2%	0.1%	-1.1%
25l	If LAMC had a free app (e.g., for ASO, Counseling, Financial Aid, Health Center, etc.) that I could download for my phone, tablet, or electronic device, I would use it.	57.1%	28.6%	85.7%	46.7%	32.0%	78.7%	-10.4%	3.4%	-7.0%
26	Overall, LAMC provides sufficient student support services to meet my educational needs.	36.5%	46.4%	82.9%	38.3%	45.4%	83.7%	1.8%	-1.0%	0.8%
47	I would like LAMC to offer more online classes.	35.4%	18.9%	54.3%	35.5%	15.5%	51.0%	0.1%	-3.4%	-3.3%

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Counseling										
	Online Advising	27.1%	27.4%	54.5%	24.9%	28.9%	53.8%	-2.2%	1.5%	-0.7%
	Drop-In Counseling	23.3%	30.6%	53.9%	27.8%	34.3%	62.1%	4.5%	3.7%	8.2%
	Counseling by Appointment	29.8%	33.0%	62.8%	35.0%	35.7%	70.7%	5.2%	2.7%	7.9%
	Developing an Educational Plan	29.8%	31.4%	61.2%	36.9%	32.6%	69.5%	7.1%	1.2%	8.3%
LRC / Library / Tutoring										
	I am aware of the resources that are available to me through the Learning Resource Center (LRC).	36.8%	35.0%	71.8%	30.2%	40.5%	70.7%	-6.6%	5.5%	-1.1%
	LRC workshops are informative and useful.	38.0%	36.6%	74.6%	32.3%	43.1%	75.4%	-5.7%	6.5%	0.8%
	The hours that the LRC is open are adequate.	33.8%	35.2%	69.0%	29.7%	36.6%	66.3%	-4.1%	1.4%	-2.7%
	I am aware of the resources that are available to me through the Library.	39.4%	39.6%	79.0%	33.3%	41.7%	75.0%	-6.1%	2.1%	-4.0%
	Library workshops are informative and useful.	41.3%	37.9%	79.2%	35.9%	41.8%	77.7%	-5.4%	3.9%	-1.5%
	The hours that the Library is open are adequate.	34.2%	39.2%	73.4%	34.6%	39.9%	74.5%	0.4%	0.7%	1.1%
	The math tutoring services offered on campus are adequate for my needs.	35.6%	35.6%	71.2%	32.4%	40.7%	73.1%	-3.2%	5.1%	1.9%
	The science tutoring services offered on campus are adequate for my needs.	35.1%	33.9%	69.0%	33.6%	33.2%	66.8%	-1.5%	-0.7%	-2.2%
	The writing tutoring services offered on campus are adequate for my needs.	34.4%	33.9%	68.3%	32.2%	31.8%	64.0%	-2.2%	-2.1%	-4.3%
Campus Safety and Facilities										
49a	Sheriff's overall level of service is good.	39.9%	36.0%	75.9%	34.2%	37.4%	71.6%	-5.7%	1.4%	-4.3%
49b	I feel safe and secure on this campus.	40.1%	40.8%	80.9%	32.3%	44.0%	76.3%	-7.8%	3.2%	-4.6%
49c	I feel safe in the parking structure.	37.3%	38.1%	75.4%	32.4%	38.7%	71.1%	-4.9%	0.6%	-4.3%
49d	The campus has adequate outside lighting after dark.	32.6%	34.1%	66.7%	24.9%	34.5%	59.4%	-7.7%	0.4%	-7.3%
49e	The parking lots are well lit and well maintained.	36.5%	39.2%	75.7%	30.4%	41.0%	71.4%	-6.1%	1.8%	-4.3%
49f	The grounds and public areas on this campus are clean and well maintained.	38.0%	41.3%	79.3%	31.3%	42.1%	73.4%	-6.7%	0.8%	-5.9%
49g	The restrooms on this campus are clean and well maintained.	22.0%	31.3%	53.3%	22.4%	33.4%	55.8%	0.4%	2.1%	2.5%
49h	Campus buildings are well maintained.	33.9%	41.8%	75.7%	29.5%	41.5%	71.0%	-4.4%	-0.3%	-4.7%
49i	Classrooms are clean and well maintained.	34.2%	40.4%	74.6%	30.3%	43.4%	73.7%	-3.9%	3.0%	-0.9%
49j	Classrooms are comfortable (e.g., temperature, seating, etc.).	27.2%	38.7%	65.9%	26.5%	39.9%	66.4%	-0.7%	1.2%	0.5%
49k	The equipment in the classrooms functions properly.	31.0%	44.4%	75.4%	29.0%	48.2%	77.2%	-2.0%	3.8%	1.8%
49l	Food service on this campus is sufficient.	34.9%	35.6%	70.5%	30.6%	35.5%	66.1%	-4.3%	-0.1%	-4.4%
49m	Sufficient parking is available on campus.	32.6%	37.9%	70.5%	28.5%	39.5%	68.0%	-4.1%	1.6%	-2.5%
49n	The signage on campus provides me with satisfactory help in finding my way around campus.	34.2%	40.4%	74.6%	27.9%	42.0%	69.9%	-6.3%	1.6%	-4.7%
49o	The College has made a good effort to reduce the impact of construction on students.	34.3%	39.7%	74.0%	29.5%	42.7%	72.2%	-4.8%	3.0%	-1.8%
49p	The traffic around LAMC is well managed.	24.6%	32.4%	57.0%	24.1%	36.3%	60.4%	-0.5%	3.9%	3.4%
49q	I would like a shuttle service to provide transportation between LAMC's Main and East campuses.	55.0%	22.7%	77.7%	51.3%	24.5%	75.8%	-3.7%	1.8%	-1.9%