

## Response Report by Item

**Question: 32. Please make any comments regarding ANY of the above campus services and programs:**

Respondent	Response
2	did not use any on campus services at LAMC
9	the hours seem not to work for me. Every time I stop by the Admission and Records was always close
17	It would nice if the Library and Computer labs were open longer reflecting extra studying time that students may need during the general periods when midterms are, and of course finals, in any given semester. East Campus needs an ATM in with the mini-bookstore. Campus Center should have regular Saturday hours, not randomly maybe open if an event is going on or other occasional reason. As stated earlier, even though it's a community college, more help with those seeking housing (and at a reasonable cost within FAFSA allowances, should be helped.
34	No comment
39	please for the sake of all students change the counsellors and make its friendlier environment.
42	When I went to the counsellors they didn't seem to care if I ended up poor or succeeding. Specifically I don't recall her name but racially she was Asian.
52	Financial aid office is very helpful
67	science center needs too small and unprofessional
68	I have used any of them
69	Walking from one campus to another to take tests is very innapropriate. There should be a place available for testing at the east campus
72	i wish child care was based on students and not as income
78	Some of the counselors seem like they are just there to collect a paycheck. Two that I've dealt with are rude, unfriendly, unwelcoming, and made me feel stupid when I asked certain questions. They also failed to tell me that I needed to bring certain documents with me, resulting in me having to re-schedule the appointment and miss another day of work. Very inconvenient and inconsiderate.
83	Inability to add classes due to counseling not utilizing transcripts from another college properly.
87	No comment
91	the couseling office didnt help at all they said I shoudl go talk to the transfer center and tey were unable to answer any of my questions.
93	Bookstore is a problem because of prices, in my opinion
97	no comment I'm satisfied w/ the service.
120	The library should have more kinds of leisurely books.
121	Above all else, my only complaint is the wait times for the admissions and financial aid offices long wait times and the admission's offices very abrasive staff. It has not been on one occasion but every single time I've had the misfortune of needing help from the admissions office they have been extremely rude. There are very few exceptions to this, many people I have spoken to on the matter who are LAMC students agree that the staff here is just downright unkind, unhelpful, cold, and rude. In addition, even during office hours the admissions office NEVER answers the phone and it will always go to voicemail, no matter how many times you call back with adequate spaces of time between each attempt. Honestly, I just don't call anymore and trudge through the unpleasant meeting with an employee in this office--I try to minimize asking for help as much as possible from this office.
124	I never used free grants, and now that I have BA I am disqualified. I really would like the program revamped by need and if ever used.

**Question: 32. Please make any comments regarding ANY of the above campus services and programs:**

<b>Respondent</b>	<b>Response</b>
131	I have never encountered someone friendly in the buisness office. They sit there while you're standing waiting to be helped. They wait and look at each other to see who is going to get up and do their job.
132	The workers at the financial aid office are rude
133	I like the counseling office and the stuff, but the hours are just terrible for my work schedule.
134	Library and Student store closes too early
139	Financial Aid- not enough employees @ window and not open during lunch. bookstore-never have textbooks ready ontime and the books run out too quickly and prices are not competitive. Counselors- hard to get an appointment, long walk-in wait times and misinformation.ASO- the encourage students to join for free printing and there is never any paper, they don't really promote clubs except for welcome week, the membership is useless. Health Center- is awesome and students should be educated on all their free services.
145	none
147	Math Tutoring Lab is the absolute worst
154	ASO unnoticed and at times feeling unwelcomed. Other clubs seem nonexistent
159	Couseling Appointments need to be longer than 30 mins to make sure the counselor has enough time to be thorough with students. A few counselors need to be more friendlier.
173	Awesome services at LAMC
178	Melissa Verdugos of ASO is very unpleasant but I'm not sure if she works there or is just an unpleasant student.
180	The books at the school bookstore are too expensive.
182	Bad Staff
184	Need a new leader in ASO computer LAB
185	I feel very appreciative of all the services that are available for students and their families. I am a returning student after 10 yrs but have had wonderful support from staff and other students!!!
199	I have a great experience at LAMC. I love the school
202	The staff from admissions and records, financial aid,and Eops is very rude. Also, they seem to always be upset and frustrated with their job. They are those that enjoy their job, but at LAMC not all staff seem to enjoy helping students achieve college success.
203	Financial Aid needs a lot of improvements. EOP&S needs to improve how quickly they process and distribute assistance for their students.
214	There does not seem to be enough info available for transferring to a 4 yr college for a Master's Program at the Transfer Center.
215	Financial Aid really doesn't work with you, I am like at a 1.9 trying to work my way up trying hard and the three strike rule and not accepting my petitions and having me wait a whole year to go to this school was really bad and a traumatic experience for me.
224	For the Counseling Office, the counselor that I had my appointment with did not offer many options and was not very supported or seem not be knowledgeable about my career goal.
226	ASO. on the pass semester summer 2015 i pay my fee to be part of the ASO but unfortunely the office was always late and i was unavailable to print out my homework before class. they open too late
228	N/A
233	information on what books are required should be available sooner

**Question: 32. Please make any comments regarding ANY of the above campus services and programs:**

Respondent	Response
242	I think the counseling office might need some improvements. Waiting time or working hours
246	all tutoring is a great resource for students
262	Student Health Center- They done seem to care about appointments. I had a physical appointment but they were closed for a staff meeting. I decided to leave after 30 minutes of waiting outside after my appointment time.
277	Financial Aid, needs to work on their friendliness and information accuracy.
279	The women running the bookstore are EXTREMELY rude, which is the main reason why I buy whatever books I can online. I have had multiple run-ins with the women in there, and the books are extremely overpriced. The book buybacks are a joke as well - they offered me one dollar for a set of books I bought there for about \$200. I have never once had a pleasant experience at the LAMC bookstore.
280	Staff are rude when you ask for help specially at the financial office.
287	Everything is amazing so far (^_^)
302	For the financial aid office, there seems to be only one or two windows open and the line is always long. Not a fan of the waiting time.
303	this college is the only college you have to go back many times to made appointments online to see a counselor, why if I show up I can not make the appointment right there?? why it is frustrating
309	I had to return to the office four times to adjust my residency status because I was continuously misinformed about what documents I needed to bring.
312	They need to hire more friendly counselors. The current counselors act lime they don't like their job and aren't friendly or helpful at all.
316	most if not all staff, mainly the people at the front desk of the counseling office are rude, they act indifferent to student's concerns and give misinformation. They try to rush you out and seem to never know the answer to anything you need help with. If I could go about school without their help I would, but I'm there for a reason and they appear to be bothered when you ask for help.
325	library need more hours open
332	just a small observation, overall the IT department needs to update/upgrade the wireless systems, they don't appear to have the bandwidth to handle the amount of access needed for the number of students attending
336	I only suggest that there should be more availability for the evening students because it's difficult to make it to any of the operated offices by 6pm or 7pm Monday through Thursday. These offices & library should be open later on Fridays & weeknds especially during finals!
340	I only used online service in regards of admissions.
343	Haven't needed most of them at all, some just haven't needed them yet.
344	lol
349	n/a
355	For night students purchasing a parking pass is difficult if we cannot get to the business office in time before they close at 5p. It would be helpful to have it open later once a week in the beginning of the semester to allow those working night students the opportunity to purchase parking passes without missing work. Walking out to the car alone at night after class is frightening and unnecessary if we could make it to the business office to purchase a parking pass. Also, the bookstore was out of the required textbooks and did not receive them until nearly the middle of the semester.

**Question: 32. Please make any comments regarding ANY of the above campus services and programs:**

Respondent	Response
356	DSPTS should have a math and english tutor. Although stem is wonderful often there are not enough tutors. Admin. & Records should be able tp process a petition in a timely fashion and the Director should want to assist students. Tutoring services should employ more help weeks before finals.
363	Students should be allowed to take the Assessment/Placement test every semester, instead of resting every year.
364	There really should be an "other" box for each unsatisfactory category. Student Services seem designed for students who have no commitments outside of school. Counseling is great with the exception of some receptionists. Eops Eva very good, the others who work the window are either curt or unprofessional. Assessment environment is too loud and has too many distractions. DSPTS mostly helpful but needs some improvements. Still, I do appreciate every bit of help received. I applied to Trio, but never heard back. I qualify for fin. Aid but am on probation.

**Question: 35. Comments regarding any of the websites for the services/programs above and/or regarding your preferred communication methods for specific services/programs:**

Respondent	Response
78	Some of the sites for the online services above are either hard to find on the homepage or not user friendly/don't provide sufficient options or information.
87	No comment
93	i really dislike using the website. it really is a mess and try not too use it if it can be avoided
97	no comment .. so far its great service
120	I don't really know how to find anything on the website.
121	The admissions office is terrible about answering the phone. Not once in the two years that I have been at mission have they answered the phone despite being during office hours. This NEEDS to be improved, orelse there is essentially no reason for the admissions office to falsely claim that one can call for any questions they have--it's pointless unless this changes.
133	The information on the counseling office on the LAMC website could be better.
136	More than just math/science tutoring? Where is located? Hours?
139	Counseling- the website says you can email to ask a question and when you ask for an appointment, you are asked to call in instead of scheduling online. Why? Easier to check in online.
145	none
147	LAMC website is not user friendly, there should be a tutoring video explaining how to navigate the website. I am comparing it to BOA & AMEX.
159	LAMC has Fantastic Librarians on staff.
173	Organized and helpful
184	LA Mission college has lot of work to do, it's getting worst
199	N/A
207	Some of the online comm services are adequate.
228	N/A
287	LAMC is awesome!
302	I always check my email and receiving an email or text in regards to transfer information or financial aid deadlines or important dates would be greatly appreciated
303	Financial Aid too confuse
317	N/A
343	No comment

**Question: 35. Comments regarding any of the websites for the services/programs above and/or regarding your preferred communication methods for specific services/programs:**

Respondent	Response
363	Posting the information online and sending an email to remind us to check the website for accurate information.

**Question: 40. If you were not able to get all of the classes you needed this semester, why couldn't you get these classes? (Select all that apply.)**

Respondent	Response
19	class was full
26	Class was full
50	I received classes I needed
61	They were full and the professors could no longer accept students.
72	my instructor needed to enroll me
77	i was fine with getting my classes
83	I enrolled late due to unknown if attending.
87	Optional Books for MM110
123	I only apply for one class
133	I was interested in some classes that got cancelled.
142	course offered but close 1 weekbefore semester started dould it be at least 2 weeks after semester satars??
191	Couldn't add them either
203	n/a
220	highly impacted
234	Class cancelled
266	Did not pay off past fees in time.
291	Full
312	They need a larger selection of higher levels of Spanish offered in the morning. One class in the afternoon is not enough for the amount of students enrolled.
316	after signing up for a full schedule, the class is signed up for was cancelled.
317	full
325	cancel even before semester started
341	Error with registration system
356	needed to audit math 23 year time lapse and medical timeframes.
373	classes I needed were already full
374	All classes were full. Most courses are availables mon and weds. not on tues. and thurs.

**Question: 41. If you were not able to get all of the classes you needed this semester, for what purpose(s) did you need to take the course(s) you were unable to get? (Select all that apply.)**

Respondent	Response
77	i was fine with getting my classes
191	brush up on those skills
203	n/a
356	Ms. Wong (Math Chair) did not know audit policy. With DSPS tried to find class for more the 2 a week, that help me prepare for 125 Math.

**Question: 48. If you would like more classes offered online, for what purpose(s) would you like to take the online classes?**

Respondent	Response
34	not applicable

**Question: 48. If you would like more classes offered online, for what purpose(s) would you like to take the online classes?**

Respondent	Response
51	online classes are not for me
77	i don't take online classes
120	Unable to attend school because of medical condition
122	Don't like online classes
124	for continuing education requirments
142	not interested
214	for my continuing education with the state for my licenses.
340	I don't think I can take online classes.
356	N/A

**Question: 49. If you would like more classes offered online, which classes would you like to be offered online?**

Respondent	Response
2	Comparative religions
3	Psychology, math, and health
6	child development
8	Aniamiton.
9	more General education classes
15	Multimedia and Math Classes
30	Any thing in the section of arts and history classes
34	not applicable
44	More math, child develoent
47	Child development,english
48	Psychology 41, Health 11, History
53	Finance I,
64	every class
67	none
68	Child development
69	math
75	Caot 33
78	Philosophy and math.
83	All.
84	child developement
87	Something is Easy
89	science and health
94	More variety of Chicano Studies
97	n/a
102	Science courses
108	Math123c, science,English
109	Business
120	American Sign Language
121	More English courses, and possibly some basic science ones--these are more tricky and therefore there should be more hybrid courses available. History, social science, and philosophy as well.
122	Don't like online classes
124	more psych classes

**Question: 49. If you would like more classes offered online, which classes would you like to be offered online?**

<b>Respondent</b>	<b>Response</b>
131	Mathematics
133	All of the business, accounting, and general education classes.
139	child development classes
140	english classes, general classes
142	get out of online teaching
145	none
146	higher math classes and upper level classes
147	Most everything
148	Not sure
163	More general ed classes, classes that aren't so hard so that way we don't have to sit in class for an easy class. (english, cinema, art, etc)
173	Flexible for everyone
177	Math, English 102, Graphic Design, Art, Child Dev, Speech
185	anatomy, more math classes
202	Definitely, more English and Math classes.
209	classes that's related to playing either a board game or a card game based on the student's interest.
214	anatomy and physilogy
215	anything possible
216	any programing or design class
219	for ged
224	Child Developement classes
228	English, math and other general education classes along with major classes as well.
232	classes to complete certificate
242	Mostly pre-requisite
243	math, english
245	Sociology subject
252	Math classes
258	AJ
262	English, math
268	business, humanities
272	Economics, Math 238, History 11
277	English
284	math
287	Classes belonging to GE
292	english, biology
305	General education like history English 102.
311	Communications
314	Psychology, Philosophy, English
317	N/A
323	Culinary Arts
324	political science
326	Administration of Justice/ Sociology
329	Biology
343	n/a

**Question: 49. If you would like more classes offered online, which classes would you like to be offered online?**

Respondent	Response
349	n/a
350	chemistry
352	english/ writing
356	n/a
363	Philosophy, Art History, Political Science, AJ , Psychology.
364	Hard to say at present, as I can not afford Internet.
367	any class
376	math

**Question: 51. What do you like most about LAMC?**

Respondent	Response
2	don't know much except for current online class
3	small and local
4	How it's better than other community colleges I have seen and been to
5	Not thing at all
6	the instructors
7	the staff
8	Best years of my life!
9	close by my house
10	The professors
13	variety & level of courses offered
14	how close it is to my house.
15	The small campus
16	the instructors are very help full when you get to now them.
17	Diversity of students, choice of classes and majors, quality of teachers, convenient, community &
18	The opportunity to take online classes to obtain a paralegal certificate
24	the teachers
25	the size of the campus
27	Distance from my home
29	the food
30	Accessibility
32	Classes
33	Professors are nice.
34	Clean campus
36	It is not as crowded as other schools
37	The food service and amount of resources.
39	it's nice
40	Next to my house
42	The professors that are WILLING to help you even when it's a stupid question.
43	i LOVEthe fact that they provide Math tutoring. that hispanic lady supervisor keeps the tutors very professional
44	It is a friendly environment
47	Clean campus
48	The environment and tutoring services
49	the area

**Question: 51. What do you like most about LAMC?**

<b>Respondent</b>	<b>Response</b>
50	The Professors and environment
51	I like the learning resources center and would like to continue learning more about them
52	Affordable college
53	Close of my house
54	The teachers
55	Location
56	The environment
57	Flexible Schedule
59	it is close to home and the campus' buildings are impressively new and maintained. my professors are very approachable
60	many resources available
61	It is small and easy to get around. The instructors are helpful.
62	its close to home
63	the quad
64	Teachings/tutors
65	TRIO Program
66	The help students get
67	the staff
68	The professor in my class is great. The students in the class are supportive and team workers
69	Location
70	Convince environment
71	Small Size
72	near my home
73	I like the environment, lots of fellow students who are engaged in my degree.
74	nothing
75	The campus
76	It's near my home
78	Location and not so crowded
79	Location
80	easier traffic than other community colleges
82	I like the location and the safeness I feel when I go to school
83	Great school close to home.
84	evening classes
85	location and accessibility
86	Small campus and professors
87	Transfer to University
89	things are simple and not cramped
90	Culinary Arts Building
92	small campus
93	the people who work and go to Mission are a lot more welcoming and easy to work with then other community colleges
94	I enjoy the professors, they really engage students
96	Everything
97	the location and all the instructors are very good
99	The campus

**Question: 51. What do you like most about LAMC?**

<b>Respondent</b>	<b>Response</b>
102	Newly renovated science lab
103	class availability,counseling
105	Online Classes
106	is close home
107	Science professors are awesome
108	The Chicano professors
109	Close to home, affordability, some great teachers
112	That the professors explain everything well.
113	The campus is well manageable, meaning its not to big or small. Easy to get around
114	The teachers are friendly.
116	My professors
120	It has a low crime rate.
121	I have had some absolutely phenomenal professors here (and avoided the bad ones--they DO exist), the library has been an incredible resource, the computer labs are very accessible and have been very helpful, the quad is a nice place to sit and relax in, the seating in all my classes have been comfortable and the semesters are adequately long. I have few complaints and really like this campus all in all.
122	Safety however it needs a little more authority presence in the halls and at night outside campus
123	The campus is always having something intersting selling food or stuff
124	the cozy feel, and the caring about students it shows
125	The atmosphere
127	Location
128	The professors are competent
129	Everyone is very helpful
130	close to my house and my sons school
131	I used to find everything wrong with lamc till I met dr.par. She has changed the way I look at my future and has helped me even more than the counsellors on campus.
132	The professors are great
133	Some of the teachers really care about students understanding and learning. They're also friendly and not condescending (most of them anyway).
134	EOP Services
139	The new buildings.
140	computer lab
141	the campus
142	not to cancel courses before semester starts!!!
143	structures
144	I like the instructors the most.
145	The atmosphere and classroom comfortness
146	environment and teachers
147	Close to where I live, mostly great instructors.
148	I like the campus and the classes that LAMC offers.
149	it is my neighborhood
150	it is flexible
151	friendly staff

**Question: 51. What do you like most about LAMC?**

<b>Respondent</b>	<b>Response</b>
152	its not far away
153	Freindly atmosphere
154	Smaller classes, less students than Pierce and Valley
155	Experienced professors
157	indoor track
158	Library
159	The Athletic/College Gym, The Parking Garage, Location, and great staff
160	The convenience
162	The help they give
163	I like that its a relatively small campus compared to peirce or valley & has everything those colleges do. It has the classes I need & i feel really comfortable here.
165	It's nice
166	math and science center
168	Environment
170	Culinary Art Institute
171	that i know were evrrything is
172	The Environment
173	Professors are nice, campus is beautiful and students are friendly. There are all helpful services
174	It's small and classes are easy to find.
175	that it is not a crowded campus
178	It's beautiful.
179	Friendly environment
180	Everything
182	It's close to my house
183	Great Environment
184	INSTRUCTORS ONLY, other than that Nothing, just trying to complete my transfer courses
185	The facct that they offer so many resources and that they care about the student.
186	Atmosphere.
188	Campus area
189	library & computer resources
190	FEELING SAFE, FREE PARKING ON THE STREETS SURROUNDING THE CAMPUS, THE CAMPUS LAY OUT, AND THE FOOD IN THE CAFETERIA
191	Location
192	The atmosphere
193	Environment
196	Easy to get what I need
197	It's very calm.
198	smaller campus
199	Location and instructors
200	close to home
202	The Mission it has for its students.
203	The professors
204	clean campus

**Question: 51. What do you like most about LAMC?**

<b>Respondent</b>	<b>Response</b>
205	the enviroment
206	Most of my instructors or instructors at the college in general.
207	Close to home
208	ease of use. &friendly insructors
209	The friends i've made.
210	Always help students
211	small campus everything is walking distants
214	the modern facilities, and coziness of the campus
215	It was very good college.
216	i love how the whole staff goes the extra mile to help
218	The programs that they offer
219	Culinary arts building
221	The Teachers
222	Close to my house, love the area
223	size
224	I like that every service I have encounter the staff is polite and helpful.
227	my class
228	The people.
229	It's a small school, yet it has many services that can help me out depending on the help I need.
230	how eveyone is friendly
233	Helpful professors and small classrooms
234	Location
235	Near Home
236	Schedule
237	the area where its located
238	is small but we need a track and field program and football team like other campus it would be a great thing for school and to have school spirit
239	It's cheap
240	Students and PProffesors are very helpful
241	The motivation inflicted on the students
242	The area. Lovely area and it's close to where I live
243	online classes
245	N/A
246	Small classes
247	Professors and staff
248	It's very close to my home.
250	friendly envirmment
251	teachers
252	Offers law classes online
253	Location
255	Environment in the Culinary Arts Program
256	its cool community college everything is beneficial here
258	smoke free zone
259	It's close to home
262	Near my house.

**Question: 51. What do you like most about LAMC?**

<b>Respondent</b>	<b>Response</b>
264	Instructors
266	The location.
267	It is near my house
268	learning environment
269	Its Location and the Professors
270	the clearness
272	Professors, services provided
273	Near my house
274	Close to my house.
275	Easy to get classes
277	The classes quality.
278	The teacher
279	My English 101, History 12, and Psych 1 classes were great.
281	Friendliness
283	some of the professors is what makes my school experience enjoyable
284	It provide education I need
287	Instructors, Faculties and Staffs, Students
289	It is convenient
290	Instructors and student supportive services
292	Campus is nice, some professors are nice
293	Classrooms clean
294	location
297	The Nice Teachers and Hot Women
298	small campus
299	The kindship program due to managable services and friendly welcoming staff!!
300	online courses
301	Child Develoment Center
302	I love how clean the campus is and how easy it is to get into classes
303	is closer to home
304	Professors
305	small campus and professors are the best.
307	Everyone's friendly on campus
309	My positive experiece with taking CSIT 401 with Professor Kubicki. Also the availability of street parking.
310	Fairly easy to get into classes
311	Relatively small size
312	most of the professors really seem to care about their students success.
313	The quantity of classes available in each subject
314	I love the small campus, which makes it easier and less stressful getting to classes.
317	I enjoyed the tools that were provided such as office 365 and the free wifi. I also liked the fact that I could use the gym; needless to say, if I pay for the semester's membership fee.
318	it is close by
319	xz
321	It's small and neat, its friendly and I feel at home.
322	Safe/ modern

**Question: 51. What do you like most about LAMC?**

<b>Respondent</b>	<b>Response</b>
324	all ther programs offered
326	Administration of justice Professors
327	environment
329	New facilities
330	the environment is calm and realxing
331	Tutoring services and friends I've made.
332	location
333	Culinary Professors
334	LAMC pays me to got to college
336	I like how close it is to my home. It feels like a small community and the professor I've taken are professional.
337	awesome college
339	Good instructors
340	The instructor in my class, parking is not a problem. Students are friendly
341	quiet
342	supportive staff and many recources
343	The food?
344	new campus
346	I Feel welcome.
347	the food
348	It's convenient
349	some teachers are very good
350	how close it is to my house & how easy it is to find parking
351	It's ok
352	Campus location and relaxed nature
353	Has great teachers
354	classrooms
355	I like the wide variety of classes offered.
356	Adam Serda (DSPS), Professor's Diaz-Cooper, Margie Long and Stem tutoring
357	Multimedia
358	The modern facilities and green technology
360	Culinary program
363	The location.
364	It is close to where I live. Culinary Arts and HFAC building, outdoor areas
366	location
367	the safety
369	Professors are professional and try their best to help you success in the classroom
371	quality of education
372	The diverse students
374	The safety

**Question: 52. What is the one thing you most want to change about LAMC?**

<b>Respondent</b>	<b>Response</b>
2	N/A
3	cleaner restrooms, soap and toilet paper, sanitary pads for ladies please

**Question: 52. What is the one thing you most want to change about LAMC?**

<b>Respondent</b>	<b>Response</b>
4	Give more classes
5	Everything, if I didn't have to go to school I wouldn't this school has stressed me out a lot more than any other responsibility I have
6	the parking
7	free smoking campus
8	New building for the Mulitmedia program.
9	Hours and more lights on campus
10	Shuttle to/from both campuses
13	more late afternoon classes
14	a lot of things.
15	The staff and faculty to be more friendly and helpfull
16	the food service is not open during the night nor is the book store. The spacing between classes is harsh on the students as well as the lenght of the classes.
17	Prices of vending items is too high
18	None
24	Math..the teachers are not really into helping the students. They are bothered by questions when the students have them.
25	traffic, need a light at the parking structure to get out.
27	The student body to be more diverse
29	the cost of everything
30	The shuttle between main campus and east campus
32	More sports
33	Somehow to help us get to the health building
34	No comment
36	Library hours
37	Time of schedule classes
39	the counsolors in the counseling office!
40	stop cutting classes
42	Gym hours extending them
43	Writing Center volunteers. to be more friendly and more informative. have more tutors in that room and increase the appoinments with them.
47	Cost of books
48	The walk to the east campus
49	more security
50	Staff in Bookstore & Financial Aid
51	Nothing
52	Shuttle service from main campus to east campus
53	The financial AID steps are very slow
54	The parking
55	Some professors
56	Parking
57	Food services open earlier
59	more time allowed between east campus and main campus classes
60	the availability of a shuttle between main and east campus
61	Nothing.
62	make some professors retire
63	classes you dont need for major

**Question: 52. What is the one thing you most want to change about LAMC?**

<b>Respondent</b>	<b>Response</b>
64	Make all classes available for every semester
65	More intensive presentations from beginning
67	shuttles
68	Signs in the entire facility, as well as more light.
69	Disabled Services, Better teaching in science and math classes
71	More Summer/Winter classes might help
72	have a food court near the math and health building
73	Its catalog of classes; add more classes and have more availability for online vs in class instruction.
74	exclude placement tests, reduce the price of courses, provide free financial aid for one's education, if a student fails a class they should pay by quitting college, homework should be the new collegework.
75	DSPS customer service
76	Transfer center, and more opportunities for students who put a big effort in school
78	More food/snack availability on both campuses after 7PM, for those students that take evening classes.
79	Parking
80	nothing
82	Nothing really
83	More parking that is easy to get out of.
84	prices on units
85	easier access between east and west campuses
86	Add more vocational programs
87	Cost of Books
88	More time to complete to accounting 1 class. Very rushed and overwhelming
89	the counseling services being straight forward with helping students know what classes are needed and not leave classes out that prolongs the process of being at the college
90	Water pressure of sinks
92	winter/ summer class availability
93	the ease of getting information about school programs and services. So many emails are sent out most people are not like myself they will hit spam rsther then try to deal with them all. also some of them are confusing. Not all the students getting them know what you know. explain more
94	More student activities for those students with smaller children. Maybe parenting classes.
97	none
99	i would like for the math and science center to be closer
102	Increase availability/accessibility of popular courses
103	cost of textbooks
107	Most security around the streets around the school
108	They should help students who ride the bus
109	More evenings classes needed.
112	Not pay for the books you need
113	More class options and free printing services for at least 10 pages.
114	Nothing
116	I would like to have a shuttle service to transfer us to both campuses

**Question: 52. What is the one thing you most want to change about LAMC?**

<b>Respondent</b>	<b>Response</b>
120	As a foster youth who receives CHAFFEE a few weeks into the semester, I am unable to get my books on time.
121	The Financial Aid and Admissions office really are understaffed, the lines get ridiculous and the hours aren't long enough. The staff in the admissions office, as I've stated before, is horrible. Most of the times that I've had the misfortune of needing something the staff have been rude, unkind, and unhelpful. I genuinely hate asking for help there and it's a horrible thing to not be able to ask for help.
122	Bathroom's are dirty most of the time and no sanitary equipment like soap
123	No
124	a Registered Nursing program
127	Vending Machine prices
129	Main building needs to be cleaned properly
130	library hours extend on saturday
131	If I have an appointment at 8:00 I should not be called in at 8:30. The counsellors need to make an effort like I did to wake up and be there at least 15 minutes before.
132	How far the cms building is
133	Add more online classes/class times.
134	outdoor lighting, and operation hours of student services
137	Counselors
139	The parking structure has only one entrance and exit. At certain times of the day it is difficult to enter or exit and yet, the Sheriffs are instructed to direct traffic for a couple of weeks even though the problem lasts for 2 months. This is very stressful for students to deal with. Especially if they have their next class in the East Campus.
140	books price
141	more professional counseling advices.
143	traffic around school
144	no comment
145	none
146	nothing
147	Make it more resourceful, and longer hours, eating facilities, longer library hours, larger math tutor area, more math tutors, I think school entirely about evening working adult students. Most everything not available at night.
148	I'm not sure.
149	tutor hours
150	books to cost less
151	book cost
152	nothing at all
153	Shuttle from upper to lower campus
154	The food pricing to lower costs
157	needs a shuttle service
158	Cafeteria
159	Need more time for counselors appointment with students so they have a chance to be more congenial. Also, need to move the health center to a better building - the back of the parking lot in a trailer is not good.
160	To offer more PE classes and classes such as photography in the evenings.
162	None

**Question: 52. What is the one thing you most want to change about LAMC?**

<b>Respondent</b>	<b>Response</b>
163	That they has a nursing program!
165	Nothing
166	main campus is old and ugly
168	more online classes
170	Nothing
171	libray hours
172	Nothing at the moment
173	More buildings
174	N/A
175	food services
177	More online classes
178	Staff friendliness
179	Noting
182	The mean counselors and admission people need to be fired because they are rude and lack knowledge
183	More morning and afternoon classes
184	Everything, clean restrooms, healthy reasonable food, adequate parking, do you know how far you have to walk if you have disability from handicap parking to classes
185	I hope to have more hybrid classes, like biology 3 with Dr. Par
188	Need of a microwave in the student lounge
189	security
190	SHUTTLE FROM MAIN CAMPUS TO EAST CAMPUS
191	Staff available to answer questions in the business office
192	Some professors seem to have given up.
193	How loud the Campus Center gotten and how dirty it is
196	Trffic control during morning and afternoon peek hours
197	The temperature in classes. It gets way too cold. I don't want to be sitting in class with a bulky sweater to keep warm. I want to be comfortable while learning.
198	more parking on east campus
199	n/a
200	I dont know
202	To offer more classes with adequate schedules.
203	For the student service offices to be more likely to complete their work so that students can have prover help in order for us to be able to continue our education.
204	class priority
205	more classes available for evening
206	Transportation between the two buildings of the campus and adding more classes for the Computer Science majors.
207	(no comment)
209	To make it more fun for students by adding console games to every class.
210	The restrooms always are dirty
211	More online classes
214	wish it was closer to me
215	I dont like its new policy.

**Question: 52. What is the one thing you most want to change about LAMC?**

<b>Respondent</b>	<b>Response</b>
216	classes offered per semester
217	offer more classes
218	Offer more classes through out the day
219	Temperature in classroom
221	Male teachers having more sympathy
222	Nothing
223	security
224	I would like LAMC to increase the time in between classes because 15 minutes is not enough time to get from one class to the other. If a student takes a course in the East campus and then a second course on the same day following that class in the main campus 15 minutes is not sufficient to get to the other class on time.
226	library hours for the night students
227	construction done
228	The lack of getting classes you need.
229	Wish there was more information on all the programs that LAMC has. I didn't know of many when I first started at LAMC which would have probably helped me moved along faster.
230	the way i have to study
233	Dirty Bathrooms
234	Bathroom maintenance
235	More Light at night time and toilet paper
236	More light in the night in
238	extra grass for our soccer team and a field for football team and track and field team
239	More online classes
240	nothing
241	The Cost of textbooks
242	More classes.
243	more on line classes
245	N/A
246	cleanliness
247	Offer more classes and times
248	One class required for my major has not been available for years.
251	connecting campuses
252	Classes be more up to date. Professor Jordan does not update links for assignments that were created back in 2010, so homework assignments are next to impossible to complete when most or all link are no longer good.
253	Parking
255	People who steal and who cheat must be stopped.
256	withdraw placement tests
258	cheaper food
259	Math classes
262	More online classes.
264	More classes
266	Make classes free.
267	Try to provide wife in the parking structure
268	bigger campus

**Question: 52. What is the one thing you most want to change about LAMC?**

<b>Respondent</b>	<b>Response</b>
269	Nothing
270	the golf course field in between campuses should have a higher fence and more of protective barrier
272	Different kind of food available
273	None
274	Be more success oriented. Traffic. The parking structure.
275	Financial aid office
277	Offer more English and math classes daily.
278	None
279	Hire some teachers that actually speak English and are willing to actually work with their students instead of just degrading them!
281	Cost of books
282	Have a shuttle between the campuses would be awesome
284	none
286	online programs
287	I do not know
290	Traffic
292	cleaniness
293	Light at round the campus
294	student aid
297	Less expensive food
298	more classes
299	That shuttle to and from the campuses.
300	more online courses
301	Add a second parking structure
302	Adding a shuttle service to connect the two campuses would be a life saving
303	more free parking
304	Cleanliness on campus, classrooms and Restrooms
305	More classes and vocational programs like nursing
307	Nothing
309	Accessible information to change residency status and student id's.
310	The atmosphere of slight apathy
311	That damn building to be finished already.
312	The campus needs to be maintained better. There is always an overflow of trash from the trash cans in the parking structure.
313	Counseling service (counsellor in generals: interest/ help with students)
314	The need to buy a printing card at the library and to use your school id instead to put money onto your account, Pierce College uses that system and it is extremely efficient for students.
316	The staff
317	My English 101 professor had a negative point of view of the essay prompts she thought. She insinuated her point of view. She tried to be a debunker, but she ended up looking like a radical.
318	nothing i can think of at the moment
319	zx
321	Offer more classes throughout the day because I can't come during the evening and I want to take various classes to graduate ahead of time.

**Question: 52. What is the one thing you most want to change about LAMC?**

<b>Respondent</b>	<b>Response</b>
324	preparedness
325	if offer a cal's wait until at least the first 2 weeks before cancelling it
327	i like every thing at lamc
329	Issue parking stickers not hangars because I got a ticket as I forgot to hang my permit
330	the walk from the main campus to the east buildings makes students be late to school
331	Having tutoring in the main campus
332	attitude, push for transfer vice focus on classes needed for degrees
333	More food options
334	make the campus bigger
336	The hours of operation such as the offices & the library. Would like to see the offices open until 7:30pm Monday through Friday & as well on Saturdays. Also would like to see the library open later than 8pm & on weekends especially during finals.
337	extend hour of office to 800pm
338	have a crossing gard by the math and gym
339	Nothing
340	Signs around the campus, clean bathrooms for evening students.
341	quality of buildings old campus facilities and buildings
342	more knowledge of clubs
343	How the board lowers the bar for students, allow classes to challenge students! How else are we supposed to improve?
344	Get rid of the weaboo man children that hang out in the campus center, and build an engineering department to bring back a degree that matters to the workforce.
346	N/A
347	the noise in the construction
348	Offer variety of healthy especial for those that have a chronic illness I must watch what they eat
349	working people are more friendly
350	N/A
351	Want to be able to get financial aid
352	finish the building
353	Free campus smoking
354	class times
355	The only thing I could ask for change is the hours of operation for the business office and bookstore to accommodate night students not able to get there prior to closing. At least in the beginning of the semester to purchase parking passes.
356	More diversity and no Professor should speak anything other than English during class. (Except of course foriegn lang. classes)
357	Cleanliness of bathrooms
358	more food services spread throughout the campus
359	Open more classes and stop giving late registration dates to students that really need to enroll on time before the classes are full.
360	Expand the culinary program
363	The Assessment / Placement Testing, students should be allowed to retest every semester, instead of every year.

**Question: 52. What is the one thing you most want to change about LAMC?**

Respondent	Response
364	It needs to be clean. Need lights on path from golf course to Sci and Health buildings, need students to be more respectful of campus, better follow-up, better communication between administration and staff, bright lighting in high risk areas, more security, more policing or correcting of people littering, smoking on campus, eating in places food is not allowed, campus center and student quiet lounge need cameras installed, need improved handicap access in multiple areas
366	nothing
367	nothing i like the methodology
369	Library hours--need to be extended specially during finals
371	poor or no lighting long stretch between east and main campus
372	Cleanliness and tagging
374	More variety of courses

**Question: 53. How could LAMC better meet your learning needs? Please be specific.**

Respondent	Response
2	Professor of current online class is far below basic college standards, and I plan to make a formal complaint
4	Offer more classes
5	Better equipment better staff
6	have more tutors
9	get credit if attending tutoring class
13	variety of teaching styles conducive to different learning styles
14	keeping the student store open later. when I have break during night class, I don't have time to go anywhere else except the vending machine full of junk.
15	More resources
16	Have a variety of classes within each subject or major and a variety and at least 2 sets of classes in the morning, evening and afternoon for those students that can do it all in the morning or afternoon.
17	I have no needs unmet here.
18	None
24	Please have the math teachers really act like they want to help you.
27	More diverse faculty and student body, be understanding of my full-time working schedule
29	N/A
33	More classes .
34	No Comment
36	Having professors challenge students more
37	More practice classes
39	tutoring for math
40	Offer more classes
42	Make the science center bigger
44	Exain more about the certificates and be able to update with students
47	More online classes
48	Financial aid for illegal immigrant students
49	more classes offered
50	Everything is great!
51	Helping me join the Literary club.

**Question: 53. How could LAMC better meet your learning needs? Please be specific.**

<b>Respondent</b>	<b>Response</b>
53	The price book are very expensive
54	Offer more classes
55	More tutoring
56	Upgrade the rooms in the main campus, the writing of teachers in boards is in readable.
57	more available classes
59	include shower time in all gym classes
60	online counseling
61	Not sure.
62	newer professors
63	math classes are rushed
64	More tutoring hours
65	More handouts, intensive P.P. from day 1, P.P emailed every class, professors answering emails
67	fix science center new management
68	N/a
69	Professors to make lectures more interactive and easy to understand
70	More open classes
71	N/A
72	Have labs open fridays after 5pm and Saturdays from 10am - 5pm
73	Maybe utilize teachers from the same sources Pierce and other community college use?
74	well i have ideas about money and school work.
75	Extra time for test taking
76	Better counselors
78	More evening and online classes; more availability of current ones
79	More online help
83	Add more classes in the morning instead of having required classes in the afternoon.
84	n/a
85	offering core classes more often than every other semester
86	Add more vocational programs
87	More tutors like multimedia and English classes
88	I would like to have Cengage taken off. It is very hard to work with and no followup after homework is done
89	have classes more available at night especially the minor classes that are not taken as much
92	more math levels, such as 112 A/B/C and 115 A/B
93	At night classes the professors are not as good as the morning and afternoon professors. its really disheartening because i take so many night classes.
94	Offer more online classes that meet transfer requirements to those who cannot make it to campus as often as possible.
97	its a great school ..no comment
99	it meets my learning needs
102	See above
106	transportation from main campus to the east campus
108	Offer fall scholarships

**Question: 53. How could LAMC better meet your learning needs? Please be specific.**

<b>Respondent</b>	<b>Response</b>
109	Industry internships for our major of study, teachers who work in the industry of what theyes teach.
120	More counselors, and teaching the professors about learning disabilities and mental illness so they can help with school work and grades better.
122	more convenient hours of class
124	Offering more classes esp online
127	Offer more design classes
130	provide cheaper books
131	Offer more classes in the summer and winter.
133	Add more online classes or more class times.
134	offer more variety to classes in winter and summer
137	More information and cheaper books
139	Each department should have tutors for their genre. More textbooks available for checkout in the Library for students that can't afford a textbook. Cheaper textbook prices so students can afford to purchase textbooks and be able to study. More areas designated for quiet study time.
140	more parking
141	it is good
142	not to cancel courses before semester starts!!!
143	more classes
144	no comment
145	none
146	adding more upper level classes during winter and summer
147	Bigger, better math tutoring center with more qualified tutor. Better management in tutoring center, more space, more computers. Communicate to students about different resources.
148	I'm not sure.
149	have more teachers speaking English as their first language
150	more library hours
152	theyll best fit my need by having extra classes so the rooms wont be packed all the time
153	N/A
154	Online tutoring
158	Tutoring
160	I would like to see more variety of class offerings.
162	None
163	I wish the science succes center would post pictures of the models in the anatomy/micro & physiology lab there page dosent work.
170	Evening classes
172	LAMC does a great job in meeting my learning needs
173	More tutorship
174	Maybe more weekend classes.
175	larger studying rooms,more
177	Online classes
178	If they ASO computer lab was kept open during school hours.
183	more tutoring offer
184	More evening classes for working people
185	I think the class schedule that would be better for full-time working students.

**Question: 53. How could LAMC better meet your learning needs? Please be specific.**

<b>Respondent</b>	<b>Response</b>
188	None
190	MORE CLASSES IN GENERAL OFFERED AT 3PM, TO HAVE THE THREE STRIKES FOR ONE CLASS ELIMINATED. TO BRING BACK THE ADDICTION STUDIES PROGRAM
191	Having a computer lab in CMS or a larger tutoring/quiet room to study
192	Better communication between students and teachers out of class.
193	Tutoring at night
196	Close, convenient to take classes
197	Having more classes open during the Summer and Winter.
198	history 86 is only offered at night, a day class would help
199	more parking
200	i dont know
202	Evaluating the science professors each semester. Some professors teach with clarity, and other professors teach so fast that it almost feels like they do not want to be bother with questions.
203	n/a
205	evening and weekend
206	Adding more classes.
207	Offer some vocational/skills classes as 20 week courses because of their skill requirements (i.e., Media Arts-DVP, Computer Science (begining classes), etc.)
209	by learning the solutions as a class instead of doing it along.
211	Force counseling for first time students
214	by getting a registered nursing program
215	They need to understand more about the students who are going to their school.
217	More tutoring hours. Example open on Fridays
218	Offer more tutoring services
219	Put more classes in summer, especially cooking classes
221	Nothing to change, Great!
222	N/A
223	more security during the night when classes end at 10pm
224	By providing a shuttle bus from one side of campus to other.
226	Having the classes that i need on diferrent schedules. Not the same day and hour
227	i am good.
228	Being able to add classes you need for general education and also classes towards your major.
229	Having a special kind of tutoring that can help me with studying better and preparing for exams better, mentally and academically.
230	talking to the right couelor
233	Offering more kinds of classes
234	More or better "study" areas particularly for groups, a place where classmates could meet before/after class to go over/review/study material would be nice.
236	To have more options and oppportunity for several classes to
238	to be extended
239	More online classes
242	Just more classes, specially science department or maybe other departments that are lacking

**Question: 53. How could LAMC better meet your learning needs? Please be specific.**

<b>Respondent</b>	<b>Response</b>
245	N/A
247	More science tutors
251	more classes
252	None
253	Moré especific
255	LAMC is meeting my learning needs.
256	by making books free part of the library eliminate bokstore
258	its fine the way it is
266	Let me enroll in classes before I pay my fees.
267	Need computer lab in the west campus
268	own financial aid
269	information sharing
270	its good
272	more classes and schedules available
273	None
274	More emphasis on transfer/graduation.
275	LAMC is a great college and I don't think there is any major changes need to be done
277	Offer online tutoring.
278	Teaching
279	Maybe by reducing the amount of material that is taught in each class per semester. I have found it to be very overwhelming in classes like math and anatomy. Too much is compacted into too short of a time frame.
281	Help me with book costs more.
284	with more bilingual classes
286	n/a
287	Books should be cheaper.
291	Teacher can be more detailed
292	more in demand classes offered per semester
293	Studying more
294	encouragement from teachers and counseling
297	More understanding teachers
298	offer more office hours for teachers
299	More access to computers and printers!
301	Have longer hours in the learning center and library
302	Some professors aren't good at teaching. Some can be vague or hard to please. Maybe change something about that
303	the teacher must leave 1 or 2 books available in the library for the students like me that do not have money for books, then I can go study the book in the library
304	Opening Library on Sunday's on last 2 weekends of Finals
305	Add more classes and programs
307	Availability of classes that fill quickly
309	n/a
310	Smaller class sizes
311	N/A
313	Earlier final prep (extend a couple of days of semester)

**Question: 53. How could LAMC better meet your learning needs? Please be specific.**

<b>Respondent</b>	<b>Response</b>
314	My learning needs have been exceeded.
317	N/A
318	I have no clue
319	zxc
321	Most of the math professors I feel aren't fully either interested or prepared. We need a stronger math program.
324	having the time to meet with you and help you understand
325	do not close classes before the semester start!!!
327	more saturday art classes
329	More variety of science classes such as plant biology, geology, marine biology, genetics, human biology
330	i like it how it is right now
331	Having tutoring services in the main campus.
332	see above
333	I'm fine
334	improve the teachers
336	would like to see the library open later than 8pm & on weekends especially during finals.
337	good profesor as a very professional
339	I d k
340	I don't know this fall was my first experience and was very satisfactory.
341	improve services and provide more funding/support for CSIT department
342	encouragement to attend tutoring
343	Don't nag on a professor's teaching method, his way of teaching may be very effective, especially when he's got a masters degree on the subject
344	unsure
346	More Encourage on tutoring.
347	the library should be more auiet place to study.
348	So far all needs have been met
349	n/a
350	N/A
351	I don't know
352	easier way to fill out FIN AID
354	more online classes
355	Perhaps offer evening child care for part time and/or evening students.
356	Math courses 3-4 times per week with varying times
357	have more class times available for classes offered
358	Exploit programs such as the Arts, including the culinary program, Sports, Child Care...etc.
360	Job searching
363	Allow more online classes
364	Increased student services hours. Particularly, the library, computer labs, learning center, etc. need at least a few late nights and one full weekend day.
366	very happy with services
367	more online classes
369	Larger SSC room--i use the science tutoring every day at school and sometimes i cant even find a chair

**Question: 53. How could LAMC better meet your learning needs? Please be specific.**

Respondent	Response
371	I could be closer to my home (smile)
372	Provide me a job on campus
374	More core courses workshops

**Question: 54. How else could your experience at LAMC be improved? Please be specific.**

Respondent	Response
2	N/A
4	More classes given at night
5	Can't really improve on something beyond repair
6	nice people
9	just more lighting please
14	more astronomy classes
15	Helpful staff
16	Fancial Aid is a big factor for me. It drastically impacts the students who dont really have money to pay for books or supplys during the school year. By the time we get financial aid its usually 2-3 weeks into the semester and that delays the students from getting their books and staying on track with their classes. Yes teachers try to help those who cant afford to get their books the first week but their is so little they can do.
17	Help with housing for local citizens.
18	None
24	as above
27	More diversity
29	N/A
30	The construction of the new building on the main campus its been over 5years and its still not done something has to change we need more classes the expansion of the east campus was terrific since more science and math classes are open im able to get into the classes i want and I believeits due to space
32	More sports
33	More communicating.
34	free food
37	More light outside activity
39	change the counselors!!
42	Have less selfish professors who insult you in class
43	build a small cafeteria on campus for students to hang out. maybe even put some relaxing music
48	More online classes
49	more classes offered
50	Clean Restrooms & Enough Toilet paper
51	Joining the literary club.
55	Motivation
57	more parking
59	give numbers to people in line for walkin services so we don't stand in line
61	By involving myself in clubs.
62	have cleaner restrooms and hall ways
63	bathrooms smell
64	Cheaper books, cheaper classes, free, more tutoring

**Question: 54. How else could your experience at LAMC be improved? Please be specific.**

<b>Respondent</b>	<b>Response</b>
67	we need the machine to give printing cards over here on east campus. The main campus is the only place to get a printing card thats too far sometimes im short on time to walk all that way over there to buy a card to print.
68	Evening students needs the bathroom with supplies and trash cans with enough space.
69	More clubs and better, healthier food at east campus. Longer store hours at east campus
71	N/A
72	have free day care for all students regardless of their income
73	Making the east and main campus more connected. I also feel that there should be more counseling hours available. Also extending some classes an extra 30 min. can go a long way towards helping struggling students who can't or won't go to an instructor's office hours.
74	my first semeter and i hope to see changes
75	None
76	More opportunities to excellent students
78	Add printers to the CMS building (East Campus) that students can access.
79	No comment
80	get better calling service
84	n/a
85	not sure
87	People from Tierra Del Sol
88	Strech out the accouting 1 class. It is very very overwhelming trying to complete 14 chapters in such a short time.
89	financial services on how to help guide people and myself through knowing how to fill out FAFSA properly and be able to get the most we can
92	need more than a hot dog cart, and small never open store at other campus
93	books prices more reasonable, restrooms cleaned, more information!
94	By offering more assistance with finding where classes are on the first week of classes.
97	LAMC is great
99	not any better
108	Offer more online classes
109	There is no real pride of attending here, we need a LAMC culture and more friendly staff.
116	The food prices are too high in the cafeteria .
120	More transgender awareness. I am transgender.
121	The library hours could be longer to accommodate evening class students and the financial aid office's hours could be extended as well with the addition of more staff on duty. The admission staff is my only real complaint, seriously. Something needs to be done, it's been this way for years and it is absolutely unacceptable.
124	Letting me get free grants
130	provide skype talks with professors
131	The buisness office staff needs to be changed. Every time I go I feel like it's bothering them to help me.
133	There's nothing else.
137	Friendly staff and more tutoring services

**Question: 54. How else could your experience at LAMC be improved? Please be specific.**

<b>Respondent</b>	<b>Response</b>
139	Clean campus. Safe campus. I would feel more safe if I saw Sherrif's patrolling the campus at night.
140	offer more clases
141	the long lines in the business office.
142	not to cancel courses before semester starts!!!
144	no comment
145	none
146	my experiance has been good
147	Your PM restrooms are nasty, trash cans are full everywhere, hygiene issues. get rid of hot dog cart and open up small establishment to provide food in different locations of campus.
148	I'm not sure.
149	having a Saturday morning class
150	transfer can be easier it takes a long time for a student to transfer to a four year college
153	N/A
154	Have more hours in the LRC building such as 8 am to 8 pm as oppose to 6pm.
157	more parking
158	Good
160	N/A
162	None
163	Better parking & a tram for transportation from the front to the back building.
170	Child Day Care
172	Satisfied
173	More activities
174	N/A
175	More people to help out for tutoring
178	If some of the staff were more friendly. On a few occasions the staff in different departments will act as if they are being inconvenienced when assisting me. Its a bummer.
180	They should finish building that media arts center.
183	Long lines for the financial dept. only 1 no more than 2 windows open
184	i already expressed, clean restrooms and school , plenty of food, parking
188	None
190	THE CAFETERIA COULD BE OPENED LONGER AT LEST UNTIL 7:30 PM, THE BOOKS IN THE STUDENT SHOULD COST A LOT LESS THAN WHAT THEY DO.
191	When there are filming crews, have them park outside or accommodate student parking
192	Just communication between students and professors.
196	Heartless service and separation of science and arts
197	I always had bad experiences in tutoring (math lab) I find that tutors are impatient. Every time I ask for help they're always rude to me. I don't ask them to do my work. I'm just asking them to help me understand what i'm doing wrong and what i'm supposed to do to get the problems right. I've had math tutors tell me I should know this stuff (Algebra). I was in Trig., but i hadn't taken algebra in 3/4 yrs. I don't remember algebra all too well, THAT'S WHY I go to tutoring to get help with trig
198	fix the vending machines at the LRC building

**Question: 54. How else could your experience at LAMC be improved? Please be specific.**

<b>Respondent</b>	<b>Response</b>
199	its already great
200	computer applications
202	LAMC should provide college prep courses on the weekend or evenings for those that find college level courses too difficult. Let us remember that the majority of students did not come from college prep High schools.
203	More classes to be offered in regards to my major.
205	The restrooms are very dirty
207	(no comment)
209	by having computers at any and all available classes, including those for clubs.
211	Student success center
214	discipling "mean" instructors
215	I want them to understand more of their students lives.
219	put more culinary arts classes in the afternoon and summer
221	I would feel more comfortable
222	N/A
223	more variety of classes during summer and winter sessions
224	The financia office can have a better system to inform the students if they qualify for financial aid or not. I still don't know if I quailified for financila aid and the fall semester is almost over. It does not makek sense to apply six months early and not know. It is almost time to apply again.
226	I need two classes on Spring 2015 CD55 and CD14 and both have the same schedule. that would be so much easy if you guys can make a plan also
227	removing sense of entitlement from students
228	N/A
229	LAMC being more vocal of the programs and organizations they have.
230	show more motion
233	Cleaner Bathrooms, information on what books will be required sooner, and more opportunities for duel-enrolled high school students
234	same answer as above (53.)
235	Toilet paper
236	For Professors to know more languages such
238	to be extended bigger
239	Cleaner restrooms
240	Being able to contact advisers/financial aid counselors faster
242	Nothing. Coming from GCC this place is heaven
245	N/A
247	Shuttle between campuses
251	more time between classes
252	None
253	Not applicable
255	Campus needs to advertise and enforce consequences against theft, plagiarism, and academic dishonesty.
256	by withdrawing scantrons
257	More classes offered at night
258	thats it
267	Shuttle for east to west campus (vice versa)
268	n.a

**Question: 54. How else could your experience at LAMC be improved? Please be specific.**

<b>Respondent</b>	<b>Response</b>
269	None
272	required books always available in library
273	None
274	Please please please fix the traffic. Stop sign causes major back-ups and the parking structure has only one exit, which is ludicrous.
277	Add charging station for hybrid cars.
278	No need
279	Lower your prices at the bookstore, and make sure the students are made aware of ALL the important deadlines for dropping classes. Also, the financial aid office should be expanded because it is too small and the lines are always atrociously long. In addition to that, change your system in the bookstore. The lines are always miles long, and the staff only allows one person in at a time. They are extremely rude and still make you wait in line for a cubby even if you don't bring a bag in.
281	More transit to and from campus.
284	with more classes
286	n/a
287	I do not know yet
292	Knowlege about clubs to all students should be greater
293	More space for to have gym in side the collages
294	friendlier people
297	Teachers motiving they're students
299	Councelors be involve in a class per semester a surprise drop in on the teachers technique of teaching!
301	Allow a 5 to 10 page free printing limit in the learning center
302	The shuttle service would really be appreciated. The walk across the two campuses is time consuming and exhausting
303	the blackboard is very hard for the students like me that are oldfashion and I miss submit some asignments because I did not submit the assignment properly and shows like I did not do homework.
304	Make books more affordable
305	Make books less expensive
309	n/a
310	More badminton.
311	A foot rub every now and again would be nice.
313	More available parking
314	More emphasis on the college sports teams, more school spirit should be emphasised and students should be proud to be Eagles. Some students don't even know what the mascot is when I asked them.
316	Getting new, friendl,y and helpful staff.
317	N/A
318	I have no clue
319	zxc
324	being on time for your appointments not running almost an hour late to see your students
325	do not close classes before semester starts
327	art classes building
329	Have a food court in CMS
330	more food courts around the campus

**Question: 54. How else could your experience at LAMC be improved? Please be specific.**

Respondent	Response
332	shuttle would be nice but the walk between campuses is good exercise as well
333	More variety of courses
334	improve the classes
336	Offer more classes because I've had to take classes to fit my schedule at Valley & Pierce
337	practice laboratory
338	patient teachers,
339	I d k
340	I tried buying daily parking permit and couldn't find information in parking lot or in the website.
341	buildings smell bad
343	Make textbooks cheaper, and if you offer textbook buyback actually give back an adequate amount for all books, they're so expensive already
344	build an engineering department
346	Child care evening classes.
347	the bathrooms should be more clean
348	Better up keep of womens bathroom
349	n/a
350	N/A
351	More math classes online for child development students
354	more couceling meetings
356	That testing accommodations do not impede the ability to hear lectures or information provided to students who are in the room.
357	Have cafeteria opened during evening class times
358	Hire more teachers!
363	Allow the instructors to control the classroom temperature, because sometimes the temperature in the classroom is uncomfortable that I can't concentrate, most of the time the heater is on and we have to leave the classroom doors open to get some fresh air into the classroom and then it becomes distracting because we can see and hear other students in the hallway.
364	Tired of overly aggressive evangelical recruiters on campus. Events such as concerts are better offered when they do not conflux with classes, for example, Fridays or weekends. Wish there was more diversity. Students ignorant toward non-Latino culture. I saw a sign in Spanish I could not decipher...such sign alienate non-Spanish speaking Latinos and non-Latino students. Occasional cultural events and varioya fairs and workshops like other campuses have would be nice. An old fashioned P.A. Syste
366	shuttle from west to east building
367	more motivated classes
369	Better food options at the Math and Science Building
371	telephone and online alerts when registration for classes begins for the following semester
372	Easier access to counselors
374	More sports teams

**Question: 55. Please provide any other comments that you feel the College should know.**

Respondent	Response
2	I will be making a formal complaint about the unacceptable lack of content and quality of current online class

**Question: 55. Please provide any other comments that you feel the College should know.**

<b>Respondent</b>	<b>Response</b>
4	Give more classes at night for those who can't go to school in the morning
5	Get your financial aid office together, finances are a high I got to students without them this school would close, make sure you really help us get our money so that we can give it to you because the service in that office is so abismal that I'm considering leaving to a different school, and a large number of students feel the same way
9	having hours that working students can go to the offices if its needed
14	I'm hungry
16	I love the college but the financial aid and the time of the classes do have a dramatic impact on the students education and work schedule just to try to afford paying for the supplys during the semester and the books and offcourse our own needs.
17	I was not notified as to why I did not get a job with Work Study that I applied for and was very much wanted for in the Veteran's Resource Center. No one even bothered to communicate with me about it. I wanted to help veterans, had the skills and experience, supplied all info asked, etc. VERY unprofessional to not have "offocially" heard back about reasons why I was not hired.
24	as above
34	No Comment
39	please take into consideration in changing the counselors and their horrible office services!!!
42	Besides the small science center , insulting professors who don't guide you probably, I love mission.
48	Help to pay tuition
49	provided more security. it just feels unsafe sometimes
50	:)
51	I want to join the literary club
59	i had a problem with one of my classes and emailed my professor twice pleading for help in a decission i needed to make. she never even responded. did i say pleaded for help? very unprofessional for a vice chair of athletics
62	The hall ways and walk ways in the child developemnt building are disgusting and new a good cleaning
63	add a pool table and foosball
64	Skateboarders rubbed something on the main campus's stairs and they always skateboard there and damage them.
68	I don't know
69	Books that are required for classes should be already available as audiobooks for disabled students. More visual video help for math classes.
71	N/A
72	have affordable books and affordable units
75	No comment
78	Fix/update vending machines
79	Great atmosphere
84	n/a
85	bothered by training level/education level of teaching staff, some appear very weak in core things like english language
87	No Questions
89	the shuttle should be brought back because a lot of students relied on the transfer from different areas of the campus

**Question: 55. Please provide any other comments that you feel the College should know.**

<b>Respondent</b>	<b>Response</b>
92	The library has the worst selection of out of date books , need new books and better selections
93	ASO needs help getting know by ALL students
97	Nothing, everything is great
108	Students need a source for bus program help
109	Most of the administration personel attitude is rude, since I started in 2007 and left 2011 and now back in 2015 I haven't noticed any change.
112	Nothing
116	Overall, I love this college.
120	Food is too expensive in the cafeteria. Five dollars for a sandwich?
121	Please see above.
124	The President's Office allowing walk in hours for students recommendations
130	have panic buttons inside class rooms
131	Every new semester I see small improvements that I like. That is why I take the survey.
133	They should finish construction on that building.
137	Counselors dont help
139	There is always problems with the restrooms around the entire campus. Ranging from there being no soap, no toilet paper, no seat covers, trash everywhere...the parking lot elevator looks like it has never been cleaned. The second level in the parking structure needs a power wash by the trash can closest to the elevator. The first level parking lot, part of it looks like a junk car storage unit and looks like an eye sore when entering and exiting the parking structure. All of the Eleveators on capus still have the tempoaray inspection notice that hasn't been renewed since 2013. It needs t be renewed every year according to the certificate inside the elevators. Is that safe? Classrooms do not look like they have been vacuumed very often. The lights do not always turn on @ 7a.m. and its dark.
141	they need to open more classes of finacial.
142	not to cancel courses before semester starts!!!
144	no comment
145	none
146	info on how to get jobs there
147	Book prices are outrageous.
150	just more library hours. i use the computer a lot
153	N/A
154	Speed up the construction project especially in the restrooms to make it more convenient for students to utilize them and please lower the food prices!
157	a microwave should be provided for students to reheat food on both campuses
159	Just what I mentioned before about the counelors, some are not warm and friendly, I think it's because they feel rushed or maybe they don't like their jobs, I don't know.
160	Offer more online classes.
173	Celebrating for holiday
174	I'm happy with LAMC.
175	none
178	I'm extremely grateful for the childcare, I would not be able to go to school without it!
182	The college is dirty, janitors need to start doing their job

**Question: 55. Please provide any other comments that you feel the College should know.**

<b>Respondent</b>	<b>Response</b>
183	The cafeteria is great I enjoy eating there the food is GREAT!
184	This school is running on empty, there isn't one good thing about this school and it all starts from up TOP and rolls down hill
188	No comment
190	THE SHERIFFS SHOULD GIVE OUT LESS PARKING TICKETS , AND INSTEAD GIVE OUT WARNINGS FOR FIRST TIME OFFENDERS. tHE CLASSES IN THE GYM AND THE CAFETERIA BUILDING ARE NOISY THE CEILING SHOULD BE RENOVATED TO THE EDGES OF THE ROOM.
196	Well maintained
197	Math tutors are impatient
199	I like LAMC its a great school.
200	better profesors
202	In order to prevent the spread of germs and diseases, LAMC should make sure soap is available all the time. Also, the toilet sheets and clean restrooms are very important to help prevent the spread of bacteria. There has been more than 3 times that i have entered the woman's restroom and there is no toilet paper available or soap to wash hands.
205	none
207	Need more warm water in the restrooms for handwashing, and more odor control for the urinals.
208	maintence bathrooms more!!
209	by adding more clubs that's for every student's interest, like a drama club or more clubs releted to anime.
214	get a registered nursing program asap!
215	I want them to provide financial aid to students who are barely making it.
219	I'm feel proud
222	N/A
223	more lighting at night
224	The time to know what books are needed for your courses should be known sooner. This to me is important to financially plan accordingly for the semester.
228	They should make it more possible for students to add classes that they need.
229	It would be great if they could bring back the shuttles.
232	In holidays around the financial office all with high level position was outside. They need better program of vacation with schedule.
235	More busses in the evening
236	Tha college had charged me for classes that were supposedly paid for
240	I love mission :)
242	The professors are beyond amazing and they care. Tutoring is good. And parking isn't so bad compared to other colleges
245	N/A
251	more food
252	Please make sure that the Paralegal program is monitored closely and that teachers are actually engaging and submitting grades. Professor Jordan is a great teacher but does not seem to have time to run an online program when he submits assignments over 5 years ago and doesn't bother to check if the assignment link are still working. Also, a lot of the laws have changed over the years but professor Jordan has not updated it and left us to learn old laws that are no longer in place.
253	None
256	all of the above

**Question: 55. Please provide any other comments that you feel the College should know.**

<b>Respondent</b>	<b>Response</b>
258	the best college
262	Provide motivating speeches.
269	International Service and Dean of the Paralegal Programs are Model Examples for efficiency in LAMC
272	Students should not be allowed to bring cellphones inside the classroom during tests
273	None
274	The sheriff shouldn't have to direct traffic at the start of every semester! That volume should be desired, catered to, and pursued.
279	George Craciun of the math department was hands down the worst teacher I've ever had. He degraded me in his Math 115 class this semester to the point of me having to drop the class. Somebody should really consider firing him because he is only making students' lives harder, and he discourages their progress. He called multiple people who failed his test stupid in front of the whole class, and he made every lecture about his life and his own personal beliefs. An awful teacher indeed.
284	more tutorial
286	Lamc is a place to build ones dream.
287	I do not know
293	More students I think they we'll be happy to have gym in side the collages
303	the paralegal extension is a JOKE using the LAVC to made students sign a contract to pay \$5,000 I still own money and it was a mistake to take that paralegal extention because my English is very low I feel that Paralegal extention take advantage of my, and even worse I do not supposed to talk bad about the Paralegal extention because I will be sue, teacher menace me, but I was not able to find a job in the legal field because no one understand my acent when I speack and my writing is very bad..... I feel used... that is why I did not go back for long time to take classes in this school I took that because I wanted to work and find a kind of qualified job and fast but I still worse or in the same place that 3 years ago , unemployed and having a hard time economically
304	Professors like Mr. Fenton in chemistry need to be re-trained. He lacks empathy for a disabled student who did not finish her test and refused to allow the student to finish the test.I had brought to his attention my health issue and he refused to assist me.
309	n/a
310	MORE BADMINTON.
311	N/A
312	Even though the LAMC daycare Is great, they expect the science majors like myself to take 12 units in order to keep my children at the day care. Science classes require a lot of dedication and study time and I have to take other classes I really don't need just to make up for the units required for the daycare.
313	Mainly counseling and admissions and records (more friendly and interested in every individual student)
314	I had emailed the softball coach early on in the semester asking about trying out for the team. I emailed her many times, but still no answer, not sure if the school website gave me the wrong email, or she just didn't want to take a softball player from another school.

**Question: 55. Please provide any other comments that you feel the College should know.**

<b>Respondent</b>	<b>Response</b>
316	The staff makes a huge difference to me and to most students. If I could do things myself, I would, and avoid having to speak with unfriendly staff who seem indifferent to my needs. It is the main reason I feel I can't progress here because when I need help, I know own I cannot count on friendly, timely, helpful staff members. If I had not yet signed up for all my Spring 2016 classes, I would just go to C.O.C and make tell drive everyday, than dealing with the anticipation of knowing I have to put up with the staff's attitude when I need help. By staff I don't mean the instructors, they have all been great, I am referring to the receptionist and the people working in the Admissions/ Counseling / Financial aid office.
317	N/A
318	Why are the book so expensive
319	zc
325	if class is offer in the list, do not close it before semester stars
327	none
332	none at the moment
333	I Love It
337	Im very happy with Mission college
339	None
340	Clear and well illuminated signs to the different buildings.
341	the library is getting old
343	Not sure at the moment, but I do like it here
344	get rid of those weeaboos in the campus center, they make the school look bad.
346	I feel safe.
347	the students worked have rights.
348	Regarding all that happens in the world more police presence do not see it
349	depending on your nationality they treat you right or wrong and if the person who is helping you fall ill will not help you in a good way and always in a bad mood remove such people are not friendly
350	bigger classes should be offered to allow more students to take a course at a certain time
351	A math class for child development student so we could be able to graduate
355	Overall, I had a great experience this semester. As an online & hybrid student I was able to earn a quality education at home and on campus. I feel the campus is safe and the parking lot well lit. Thank you for keeping awesome Professors on staff and for utilizing todays technology towards educating online.
356	The need for recording devives in DSPS for students with that accommodaton.
358	There are many classrooms and facilities not being used. Find a way to get more students and teachers.
363	Finish the Art building, it has been under construction for many years, when will it be completed?
364	Must correct lack of lighting at night, particularly on path next to golf course. Very dangerous !!! Get handicap access up to code, please! Educate adjunct faculty on dsps etc
366	none
367	I like LAMC
369	I took a class at the instructional building once and there was mold in the classroom. We have to change rooms half way through the semester

**Question: 55. Please provide any other comments that you feel the College should know.**

<b>Respondent</b>	<b>Response</b>
371	lighting, lighting, lighting!!! Long stretch between east and main campus alongside golf course
372	Parking lots and bathroom must be clean!!!! Hire me if need be!!!