

Minassian, Narbeh

From: Park, Michong
Sent: Friday, December 18, 2015 1:15 PM
To: Enos, Kelly W.
Subject: Evidence II.c.5-15 FW: EAP Delivering Excelent Customer Servcie Worskshop-Today
Attachments: COM.8 Delivering Excellent Customer Svc.ppt; COM.8 Customer Svc Participant Hdbk.pdf

Importance: High

Email to all counselors regarding attending the customer service training.

From: Kourinian, Hripsime C. (Christine)
Sent: Friday, December 18, 2015 11:46 AM
To: Park, Michong
Subject: FW: EAP Delivering Excelent Customer Servcie Worskshop-Today
Importance: High

From: Bonilla, Diana I.
Sent: Monday, February 23, 2015 8:49 AM
To: Park, Michong; Walker, Afri G.; Loper, Sherrie D.; Gomez, Aleida; Kourinian, Hripsime C.; Sanchez, Oliva
Subject: EAP Delivering Excelent Customer Servcie Worskshop-Today
Importance: High

Hi All,
Attached please find the materials for today's workshop on Customer services. Please print and bring them with you. The will be a time when the presenter will ask us for some scenarios for role playing exercise, so we may want to think about that ahead of time and come with your ideas for role playing.
Thanks!
See you all there,
Diana

Live Well Work Well

Diana Bonilla

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