



Mark as shown: Please use a ball-point pen or a thin felt tip. This form will be processed automatically.

Correction: Please follow the examples shown on the left hand side to help optimize the reading results.

Thank you for visiting Counseling. Please take a moment to complete this survey before leaving.

1. What was your primary need for services today? (Choose one.)

- Educational Plan
- Certificate requirements
- Career/major information
- Other
- Transfer requirements
- Applying for graduation
- Probation/dismissal
- Associate degree requirements
- Placement issue/prerequisites
- Transcript evaluation

If you checked "Other" above, please tell us what your primary need was.

2. Were your needs met today?

- All of my needs were met.
- My primary need was met, but not all of my other needs.
- My primary need was not met, but other needs were met.
- None of my needs were met.

If all of your needs were not met today, please tell us why.

3. How easy was it for you to make an appointment? Very easy Not at all easy

4. Appointments are available at times that are convenient for me. Strongly agree Strongly disagree

5. When is your preferred time for counseling appointments? (Select all that apply.)

- Weekday morning
- Weekend morning
- Weekday afternoon
- Weekend afternoon
- Weekday evening (after 5pm)
- Weekend evening (after 5pm)

6. How well do you understand transfer/graduation requirements? Very well Not at all

7. How well do you understand how to get an earlier registration date to enroll for classes (assessment > orientation > counseling)? Very well Not at all

8. How many units have you completed at LA Mission College?

- 0 (this is my first semester)
- 30-59
- 1-14
- 60 or more
- 15-29

9. Have you completed an abbreviated educational plan (a 1-2 semester ed plan)?

- Yes
- No

10. Have you completed a comprehensive educational plan (an ed plan that lists by semester all of the courses required for your major)?

- Yes
- No

11. Overall, how satisfied are you with the services you received? Very satisfied Not at all satisfied

