Los Angeles Mission College
Faculty & Staff Technology Survey
Spring 2003

Please take the time to help the college assess its technology needs by thoughtfully answering the questions on this survey. It should take no more than 15 minutes to complete. Use a dark pencil to completely fill in the oval corresponding to your response. Your responses are strictly confidential. Survey results will only be used to help develop the LAMC technology master plan.

1. Please indicate your primary employee group
   - Regular Faculty
   - Adjunct Faculty
   - Classified
   - Administrator

2. If you marked regular or adjunct faculty in question 1, please indicate your department (mark only one)
   - Arts, Health, & PE
   - Social Sciences
   - Natural Sciences
   - English & Foreign Languages
   - ESL & Speech
   - Prof Studies
   - Eng & Comp Sci
   - Business & Law
   - Mathematics
   - Other

3. Do you have a computer at home?  Yes  No

4. How old is your home computer?
   - Less than 1 year
   - 1 to 2 years
   - More than 2 years
   - Does not apply

5. What type of internet connection do you have at home?
   - Phone Modem
   - Broad Band
   - Don't Know
   - Not applicable

6. Do you have regular access to a computer on campus?  Yes  No

7. About how many hours per day do you use your campus computer?
   - Less than 1
   - 1 to 3
   - 3 to 5
   - More than 5

8. Performing common tasks such as opening a folder, copying and pasting text, and moving or saving files?
   - 1 (Low Confidence)  2  3  4  5 (High Confidence)

9. Using common desktop applications such as Word and Excel?

10. Using an internet browser such as Netscape or Internet Explorer?

11. Using more advanced applications such as Power Point, Access, or Outlook?

12. How important is campus e-mail to the performance of your duties?
   - Not Important
   - Somewhat Important
   - Important
   - Very Important

13. About how many times per week do you use the campus e-mail system while you are at work?
   - 0 to 1
   - 2 to 3
   - 4 to 5
   - More than 5

14. Do you have access to campus e-mail from home?  Yes  No  Did not know this was available

15. About how many times per week do you use campus e-mail from home?
   - 0 to 1
   - 2 to 3
   - 4 to 5
   - More than 5

16. How important is it to you to have access to campus e-mail from home?
   - Not Important
   - Somewhat Important
   - Important
   - Very Important

Please rate your satisfaction with the services listed below.

17. Web Media Services (web page development)
   - Very Dissatisfied
   - Dissatisfied
   - Satisfied
   - Very Satisfied
   - No Experience

18. Audio Visual Services and Support

19. Computer services for disabled students (DSP&S)

20. Computer Systems Services (technical support for computer hardware or software problems)

Please rate the importance of the following features available on the LAMC Website.

21. Student information (such as class roster and student records)
   - Not Important
   - Somewhat Important
   - Important
   - Very Important

22. Design and presentation

23. Usability/Ease of Navigation

24. E-mail access

25. College faculty and staff information (such as phone or e-mail directories, committee information, procedure handbooks)

26. Calendar of special events and activities

27. College catalog or schedule of classes

Survey continues on back of page =====>
About how many times per week do you use the following features of the LAMC website?

<table>
<thead>
<tr>
<th>Features</th>
<th>0 to 1</th>
<th>2 to 3</th>
<th>4 to 5</th>
<th>More than 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>College catalog or schedule of classes</td>
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<tr>
<td>College faculty and staff information (such as phone or e-mail directories, committee information, &amp; policy and procedure handbooks)</td>
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<tr>
<td>Calendar of special events and activities</td>
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<td></td>
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<tr>
<td>Student information (such as class roster and student records)</td>
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<tr>
<td>Overall usage of the LAMC website?</td>
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</tbody>
</table>

33. How familiar are you with LAMC’s procedures for requesting new or additional computer hardware or software?
- Not Familiar
- Somewhat Familiar
- Familiar
- Very Familiar

34. How familiar are you with LAMC’s procedures for reporting computer problems and requests for assistance?
- Not Familiar
- Somewhat Familiar
- Familiar
- Very Familiar

Questions 35-49 are for faculty and staff having a teaching assignment.

How important are the following to your teaching effectiveness?

<table>
<thead>
<tr>
<th>Importance</th>
<th>Not Important</th>
<th>Somewhat Important</th>
<th>Important</th>
<th>Very Important</th>
</tr>
</thead>
<tbody>
<tr>
<td>On-campus computer access for your students</td>
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<td>Access to computer laboratories on campus for instruction</td>
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<td>Student assignments requiring use of the internet</td>
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<td>Computer-based supplements to the textbook, such as CD-ROM tutorials</td>
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<td>E-mail communication with your students</td>
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<td>Posting class information on the internet (such as syllabus, corrected exams, lecture notes)</td>
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<td>Computer equipment in your classroom (such as a computer and computer projector)</td>
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<td>Use of the internet as a supplement to your lectures or textbook materials</td>
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<td>Distance learning capabilities</td>
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<td>Opportunity to integrate multimedia presentations into instruction</td>
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<td>Development and maintenance of an up-to-date departmental technology plan</td>
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<tr>
<td>Do you have a website for your students? (Yes/No)</td>
<td>Yes</td>
<td>No</td>
<td></td>
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<tr>
<td>Does your department communicate to you via your personal (non-campus) e-mail account? (Yes/No)</td>
<td>Yes</td>
<td>No</td>
<td>I have no such account</td>
<td></td>
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</table>

The intranet as distinct from the internet, is a combination of system software and hardware that provides the user with very high speed data access and transfer capabilities within the confines of the college campus. This allows students and faculty on campus to very rapidly process large files such as those containing voice, data, and pictures.

48. Are you aware that LAMC has this capability? (Yes/No)
- Yes
- No

49. How useful would this service be in support of your teaching duties?
- Not Useful
- Somewhat useful
- Useful
- Very useful
- Don't Know

Thank you for taking the time to complete this survey! You may write any comments in the space provided below.