### Service Area Outcome
Assessed Summary

<table>
<thead>
<tr>
<th>Division:</th>
<th>Child Development Center</th>
<th>Date:</th>
<th>7/13/11</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Name:</td>
<td>Monica Moreno</td>
<td>Implementation Year:</td>
<td>2011-2012</td>
</tr>
<tr>
<td>Assessment Year:</td>
<td>2010-2011</td>
<td>Contact extension</td>
<td>7865</td>
</tr>
</tbody>
</table>

(Attach the data used for the Service Area Outcome assessed.)

<table>
<thead>
<tr>
<th>Service Area Outcome: (SAO)</th>
<th>Assessment for SAO: California Department of Education/Desired Results Survey attached.</th>
<th>Assessment Method and completion date: Survey completed during our yearly self-assessment time in April. Data is collected and analyzed by the end of May 2011.</th>
<th>Assessment Result: 82% of students taking the survey felt that they understood how to find services in the community. 18% were not satisfied.</th>
<th>Analysis of results: Director will conduct several more workshops that focus on outside agencies that offer services and resources for our families.</th>
</tr>
</thead>
</table>

Students will be able to demonstrate the ability to find other services in the community (e.g. employment and training opportunities, parenting classes and health care)

82% of students taking the survey felt that they understood how to find services in the community. 18% were not satisfied.

Director will conduct several more workshops that focus on outside agencies that offer services and resources for our families.
Directions for Completing the Service Area Outcome Assessed Summary

**Top part of sheet**
- Fill in the requested information at the top of the page. Assessment year is the year the SAO was assessed. The implementation year the following year where you plan to implement the results.

**Service Area Outcome (SAO)**
- Fill in the service area outcome that is being assessed.

**Assessment for SAO**
- Indicate the form/survey used to assess the SAO.
- Attach a copy of the form used to assess the SAO.

**Assessment Method and completion date:**
- Enter the method, date or time of the year when the assessment tool was completed.

**Assessment Result:**
- Indicate the finding of the assessment completed.

**ANALYSIS OF RESULTS:**
- Indicate the results and plan of action.