## Service Area Outcome
### Assessed Summary

<table>
<thead>
<tr>
<th>Division:</th>
<th>Cooperative Title V/Teacher Prep Program</th>
<th>Date:</th>
<th>7/26/11</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Name:</td>
<td>Young-Ji Lee</td>
<td>Implementation Year:</td>
<td>2011-2012</td>
</tr>
<tr>
<td>Assessment Year:</td>
<td>2010-2011</td>
<td>Contact extension</td>
<td>3420</td>
</tr>
</tbody>
</table>

(Attach the data used for the Service Area Outcome assessed.)

<table>
<thead>
<tr>
<th><strong>SERVICE AREA OUTCOME:</strong> (SAO)</th>
<th><strong>ASSESSMENT FOR SAO:</strong></th>
<th><strong>ASSESSMENT METHOD AND COMPLETION DATE:</strong></th>
<th><strong>ASSESSMENT RESULT:</strong></th>
<th><strong>ANALYSIS OF RESULTS:</strong></th>
</tr>
</thead>
</table>
| Students will be able to identify and demonstrate their knowledge in teacher preparation and its career path. | • Annual Performance Report  
• Teacher Prep Program (TPP) orientation sessions  
• TPP academic advising sessions  
• Data on TPP graduates and/or transfers  
• Satisfaction survey forms from various workshops and events related to the program | The Annual Performance Report was submitted to the U.S. Department of Education in February 2011 which includes data on student retention and progress as well as an executive summary describing the overall achievement of the project for the year. The satisfaction surveys were conducted after each event/workshop throughout the year. | TPP served 351 students with 25 new Orientation sessions given to 122 students, 14 education workshops offered to 86 TPP students, and 15 new career events were held with 188 students benefiting from these various activities. Over 80% surveyed indicated comprehension and satisfaction. | The program responded to the evaluation and reviews by continuously discussing new ideas for workshops, outreach method, and activities. The director and staff will diversify workshops for future teachers and a brand new cohort to make the transfer pathway easier. |

| Students will be able to examine the transfer process and evaluate different transfer options. | • Annual Performance Report  
• TPP Student Ed Plans  
• Data on TPP semester-by-semester retention  
• Data from the Transfer Center (i.e. center usage, sign in)  
• Satisfaction survey forms from various workshops and events related to transfer activities | The Annual Performance Report was submitted to the U.S. Department of Education in February 2011 which includes data on student retention and progress as well as an executive summary describing the overall achievement of the project for the year. The satisfaction surveys were conducted after each event/workshop throughout the year. | The program served over 1,500 students in regards to transfer and offered 17 events to increase transfer awareness. The Transfer Center usage dramatically increased, growing from 87 in Fall 2008 to 309 in Fall 2010. 22 outreach events were conducted to reach over 2,700 community members. Over 80% surveyed indicated comprehension and satisfaction. | With more students using the center, the evidence for a full-time transfer counselor and director was laid out and approved at the college level. A new, full-time Transfer and Career Counselor /Director was hired in Fall 2010. After surveys and hearing from many evening students, an evening Transfer Fair was offered in 2010. For the second year in a row, director and staff coordinated an evening fair in the spring to ensure transfer awareness for Mission’s evening students. Plans for future events to be discussed. |
Directions for Completing the Service Area Outcome Assessed Summary

**Top part of sheet**
- Fill in the requested information at the top of the page. Assessment year is the year the SAO was assessed. The implementation year the following year where you plan to implement the results.

**Service Area Outcome (SAO)**
- Fill in the service area outcome that is being assessed.

**Assessment for SAO**
- Indicate the form/survey used to assess the SAO.
- Attach a copy of the form used to assess the SAO.

**Assessment Method and completion date:**
- Enter the method, date or time of the year when the assessment tool was completed.

**Assessment Result:**
- Indicate the finding of the assessment completed.

**ANALYSIS OF RESULTS:**
- Indicate the results and plan of action.