### Service Area Outcome
#### Assessed Summary

<table>
<thead>
<tr>
<th>Division:</th>
<th>Counseling</th>
<th>Date:</th>
<th>7/5/11</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Name:</td>
<td>Suzanne Ritcheson</td>
<td>Implementation Year:</td>
<td>2011-2012</td>
</tr>
<tr>
<td>Assessment Year:</td>
<td>2010-2011</td>
<td>Contact extension</td>
<td></td>
</tr>
</tbody>
</table>

(Attach the data used for the Service Area Outcome assessed.)

<table>
<thead>
<tr>
<th><strong>Service Area Outcome (SAO)</strong></th>
<th><strong>Assessment for SAO:</strong></th>
<th><strong>Assessment Material:</strong></th>
<th><strong>Assessment Result:</strong></th>
<th><strong>Analysis of results:</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Students will identify courses necessary in obtaining their educational goal.</td>
<td>Counseling Survey attached.</td>
<td>Survey completed after counseling appointment. Data is collected and analyzed at the end of the Spring 2011 semester.</td>
<td>Summary of question 2.1 by percentage. 96.3% of students taking the survey felt that they understood the courses needed for their educational goal.</td>
<td>The counseling department felt that 96.3% was a good response to the outcome and will encourage students to make counseling appointments and complete student educational plans.</td>
</tr>
</tbody>
</table>
Directions for Completing the Service Area Outcome Assessed Summary

**Top part of sheet**
- Fill in the requested information at the top of the page. Assessment year is the year the SAO was assessed. The implementation year the following year where you plan to implement the results.

**Service Area Outcome (SAO)**
- Fill in the service area outcome that is being assessed.

**Assessment for SAO**
- Indicate the form/survey used to assess the SAO.
- Attach a copy of the form used to assess the SAO.

**Assessment Method and completion date:**
- Enter the method, date or time of the year when the assessment tool was completed.

**Assessment Result:**
- Indicate the finding of the assessment completed.

**ANALYSIS OF RESULTS:**
- Indicate the results and plan of action.