I. Minutes from Last Meeting – January 2012
   Minutes approved without corrections.

II. Comprehensive Validation Review
   The committee leads of the comprehensive review panel will begin interviewing the validating
departments mid March. The focus is to complete the process by April 15th.

III. Report on Student Services Master Plan
   Diana will send out emails to begin meeting and come up with an outline of the Student
Services Master plan. Examples have already been collected and will be shared with the rest
of the group.

IV. Student Services Division Reorganization
   Given the current budget crisis, some changes will need to take place in order to keep us
solvent. There are considerations being taken in regards to a few departments in leadership.

V. SSAO Retreat Report
   During the SSAO retreat, Student Services directors and the LRC director came up with some
preliminary questions that will focus on the Institutional Learning Outcomes. The Student
Support Service Committee will work on refining the survey and begin a mock survey student
early April. The mock survey will then be used to finalize the actual survey that will be
conducted the first week of May.

VI. Spring Fest
   Fliers were given out to the members for spring fest. Everyone is encouraged to participate in
the 10th annual Spring Fest.

VII. Other Items

VIII. Next Meeting; Tuesday, March 13, 2012