Los Angeles Mission College
Comprehensive Program Review Form
(Validation)

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<td>DSP&amp;S</td>
<td>Adrian Gonzalez</td>
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Comprehensive Program Review Year: 2010-2011

Validation Team: Lead Dennis Schroeder, Rosalie Torres, Ludi Villegas-Vidal

I. Does the Program Review provide in-depth information regarding the program?

Yes. Dr. Scuderi (retired, former director of DSP&S) and Adrian Gonzalez (Instructional Aid) have prepared a thorough document, containing all the needed information regarding the DSP&S program and its services, staffing, SLOs and SAOs.

II. Does the Program Review provide evidence of program effectiveness?

Yes. Including updates since initial document was developed in early 2009, the Program Review report documents the wide and high level of services offered by DSP&S for students at LA Mission College.

III. How was the evidence measured for effectiveness?

SAO (#3, regarding determining students’ ability to self-advocate and identify resources available on-campus) is still in progress. Student survey launched in late August 2011 surveying students who utilized DSP&S services in Spring 2011.

SAO (#2, regarding data collection) is planned to be addressed once information is collected and analyzed for SAO #3, above.

SAO (#1, regarding recruitment, retention and success) had been completed.

SAO (#4, regarding math competency/quantitative reasoning) had been completed. Results did not show success based on initial parameters set, but the SAO may be revisited to determine new parameters.

IV. Recommendations

After meeting with Adrian Gonzalez, four areas of recommendations were developed:

1. Confirm ADA accessibility of online orientation system, insuring screen readers and subtitling/closed captioning is available for students requiring this accommodation.

2. Review possibility of holding group orientations for DSP&S students at the start of each semester, with individual follow-ups for intake and specific questions.

3. Consider the possibility of adding staff and student videos to the DSP&S website, to further advertise the services available through the office and provide student testimonials regarding DSP&S offerings.

4. Considering the administrative needs of the DSP&S office, and considering the Director position vacancy of nearly 2 years, it would be recommended that a permanent Director be hired as soon as possible.