I. Does the Program Review provide in-depth information regarding the program?

In general, the updated version of the Program Review document is fairly complete, with a number of updates made in late 2010 and/or early 2011. In particular, the two major SAOs that were addressed for 2010-2011 needed additional detail beyond what the Program Review document offered. Since then, SAO information has been updated on a separate document (as was all Student Services departments), included with this report. Considering this update, the Program Review document is now significantly more complete (but should be updated to include this additional SAO information).

II. Does the Program Review provide evidence of program effectiveness?

Yes. The Program Review report summarizes the available clubs and organizations, activities and outreach. Additional information has been added regarding the newer clubs available on-campus, as the Spring 2009 survey instrument/questions have been included.

III. How was the evidence measured for effectiveness?

In a separate document prepared in 2011 regarding the ASO departmental SAOs, two SAOs were developed and addressed:

1. An SAO (#1 regarding students being able to plan events and activities) was developed. No measurements yet, as ongoing workshops and meetings are held throughout the academic year. Additional measurements and results should be created and added to the Program Review document as they become available.

2. An SAO (#2 regarding students being involved community service projects) was developed. Part of the measurement of success for this SAO is the completion and analysis of new student surveys (one regarding ASO and clubs, another regarding issues within the California Community College system). Status of these surveys still need to be updated on Program Review document.

IV. Recommendations

It is recommended that the ASO Program Review document be updated to include the most recent SAO information, along with other information (results of student survey done in 2009, information/status regarding 2 other surveys mentioned in May 2011 validation meeting.

It is also recommended that the ASO Coordinator address issues of available space for clubs/organizations, collection of student fees (making it mandatory if possible), and potential loss of revenue (from snack cart) through appropriate channels and campus governance committees.

It is also recommended that a standardized, widely available Calendar of Events be developed to encompass all activities and meetings of the many clubs and organizations. This information should be shared with students, staff and faculty throughout the academic year.

Lastly, it is recommended that an annual reporting of all events (including levels of participation) be prepared and shared.
within Student Services and the campus, so as to better promote events and garner support across campus.