### Los Angeles Mission College
Comprehensive Program Review Validation Form

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<th>Division:</th>
<th>Lead Validator:</th>
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<tr>
<td>Veteran’s Affairs Office</td>
<td>Tony Huaman</td>
<td>X 7794</td>
<td>August 18, 2014</td>
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<td>Validation Year:</td>
<td>2013-2014</td>
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<td>Validation Team:</td>
<td>SSTF/SSSC</td>
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1. **What do you see as the main strengths of the comprehensive program review (CPR)?**

The Veteran’s Affairs Office (VAO) plays a principal part in assisting veterans attending Los Angeles Mission College (LAMC) with necessary educational services to achieve their academic goal. Part-time counselors at the VAO assist LAMC veterans with visits, as well as promote other student services on campus.

2. **What do you see as the areas most in need of improvement in the CPR?**

With only one full-time personnel and restricted hours of operation, expansion in both areas is needed to utilize the services to veterans and their families. Extended hours and more trained workers will provide veterans with information about additional student services to achieve their academic goal.

3. **To what extent does the CPR demonstrate support for the mission and goals of the college as a whole?**

The CPR measures the veterans who enroll at LAMC by achieving their educational success. It demonstrates how the VAO’s recipients focus on completing the necessary units to earn a degree, transfer to a university, or complete a certificate. Part-time counselors aid LAMC veterans to achieve their goals.
4. To what extent is each of the following sections properly completed and up-to-date? If improvements are needed, specify them.

a. Unit Effectiveness—SAOs

A recommendation to firmly link the three existing SAOs to the Mission Statement is requested.

b. The rest of the Unit Effectiveness sections

A recommendation to revisit the ‘Unit Effectiveness – Quality & Accessibility of Service’ section by administering an effective survey emphasizing questions to veterans and other students.

A recommendation to address the ‘Unit Effectiveness – Staffing’ and ‘Human Resources’ sections on how they are successfully helping veterans achieve their educational goals with limited personnel.

c. Planning Assumptions and Assessment

A recommendation to emphasize the anticipated technological trends needed to assist veterans at LAMC.

d. Unit Objectives and Resources

Recommendations to associate/link a resource with an existing objective.

e. The remaining sections
5. To what extent are there clear connections from useful evidence (including but not limited to SAO assessments) through meaningful analysis, sound improvement objectives, and relevant resource requests (if any)?

VAO continues to work with outside veteran services throughout the San Fernando Valley (Program Outreach).

6. To what extent are recommendations from prior validation addressed effectively?

Prior recommendations the were addressed were extended hours and partial developed plan for resources – anticipated funding trends, and anticipated trends in student needs.

7. Commendations.

None.

8. Recommendations

Recommendations to further explore the anticipated technological trends with veterans, so they can utilize technology to assist them achieve their academic goals at LAMC.

9. Responses to the validating team’s questions from the program director.