### Student Service Area Outcomes - Los Angeles Mission College

<table>
<thead>
<tr>
<th>Unit: Student Services</th>
<th>Division: Athletics</th>
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</thead>
<tbody>
<tr>
<td>Contact Name: John Klitsner</td>
<td>Title: Athletics Director</td>
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<td>Assessment Year: 2010-2011</td>
<td>Implementation Year: 2011-2012</td>
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#### 1) Service Area Outcomes (SAO)

*Define measurable outcomes; begin each outcome with a Bloom’s Taxonomy verb [http://ecd.laccd.edu/blooms_taxonomy.htm]*

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Student Athletes will be able to demonstrate a Degree Completion Rate and be Transfer Ready at a level exceeding the Non Athlete student population.

#### 2) Related to Institutional Learning Outcomes (ILO)

*SAOs should be in alignment with ILOs*

- Problem Solving

#### 3) Assessment Method

*Identify methods, instrument, materials for assessing each outcome*

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Data has been collected using the "Cal PASS SMART Tool" a data collection device utilized by the CCCAA to determine the academic success of California Community College Student Athletes.

#### 4) Results of Analysis and Suggestions for Improvement

*Summarize the results of the collected and analyzed data*

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Female student athletes have a 16.8% degree completion rate compared to a 13.82% completion rate for the non athlete. Male student athletes compiled a 13.82% degree completion rate compared to a 5.18% rate for the non athlete. Female student athletes were transfer ready at 20.01% compared to 13.29% for the non athlete. Male athletes were transfer ready at a 12.66% compared to an 11.83% rate for the non athletes.

#### 5) Implementation Plan / Response Plan

*Define processes and strategies to improve future performance*

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By increasing the Academic Advisor from five to eight hours per week rates in both categories should improve.