<table>
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<tr>
<th>Division:</th>
<th>Contact person:</th>
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<td>International Students</td>
<td>Georgia Estrada</td>
<td>7864</td>
<td>3/27/2012</td>
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**I. Does the Program Review provide in-depth information regarding the program?**

Yes. The document provides an overview of the services provide to International students, staffing levels and duties, current operations, and projections of departmental needs. Additional information in some areas of the document (additional demographic, characteristic, and countries of origin information on the student population being served in the Population Served section, information about student clubs and organizations specific to this student population in the Program Outreach section, and further elaboration on the results of the International Students Program Student Survey as noted in the Student Satisfaction Survey section) would enhance and further support the statements regarding current services and future needs of the department. Documents, including the ISP Student Survey, could be attached as it would further support the brief summary provided under the Student Satisfaction Survey section. The document, otherwise, provides a concise view of the International Students Office at LA Mission College.

**II. Does the Program Review provide evidence of program effectiveness?**

Yes. In explaining the overall levels of enrollment of international students at LA Mission College (and how they have not decreased in significant numbers like most other LACCD campuses), along with the accolades accorded to the college from specific middle eastern countries from where a growing number of our students come from, it appears that the International Students program is succeeding in recruiting and retaining students.

**III. How was the evidence measured for effectiveness?**

Based on information provided regarding the numbers of international students attending the college, and that this number continues to grow amid issues regarding the ability for students to obtain full-time enrollment (a key requirement to eligibility to attend college in the US) and surpass other cultural barriers, the information provided in the document points to the International Students program being effective in its mission. Even when considering the department shares space with two other departments and a director with one other department, it appears that the program succeeds. Additional information and documentation regarding the department’s future needs (additional space, staff, and resources), would enhance the case being made for improving the service level and available services for the students being served by the department.

**IV. Recommendations**

Overall, the document addresses the department’s current services and future needs. Questions about the status of some statements (regarding actions “in progress”; whether other colleges/universities’ International student recruiters, in addition to CSUN, are being reached out to; website updates; and outcomes of SSAO/SAOs) will be asked during the in-person Comprehensive Review interview conducted in March 2012.