1) **Service Area Outcomes (SAO)** *(Define measurable outcomes; begin each outcome with a Bloom’s Taxonomy verb [http://ecd.laccd.edu/blooms_taxonomy.htm].)*

1.1 [Define Outcome #1]
   Students will be able to know what services ASO provides and why paying the ASO fee would be beneficial to them.

1.2 [Define Outcome #2]
   ASO services will be provided through an intake orientation for all students that pay the ASO fee.

1.3 Students will be able to successfully plan events, activities within the student government that encourages educational and personal achievement.

1.4 Students will be able to be involved in civic community service projects.

2) **Related to Institutional Learning Outcomes (ILO)** *(SAOs should be in alignment with ILOs)*

2.1 [Which ILO is Outcome#1 linked to?]
   Information competency

2.2 [Which ILO is Outcome#2 linked to?]
   Information competency

2.3 The ability to encourage civic engagement, volunteerism, and community services that align with the ILO.

2.4 The ability to encourage student participation and advocacy in local, city, district, state and federal governance is aligned with the Global awareness ILO.

3) **Assessment Method** *(Identify methods, instrument, materials for assessing each outcome)*

3.1 [How do/did you assess Outcome#1?]
   Survey students who have attended a college orientation at beginning of each semester to see if students know what services are offered through ASO.

3.2 [How do/did you assess Outcome#2?]  See 3.1

3.3 Student Government sponsored workshops, retreats and conferences will utilize evaluations to are held each semester which measures whether the student has been given adequate information regarding the ability to plan events.

3.4 Successful completion of civic community projects will be assessed through surveys that measure the success of the event.
### 4) Results of Analysis and Suggestions for Improvement *(Summarize the results of the collected and analyzed data)*

4.1 [Measurement result from 3.1]
   - Review survey results to assess if students learned the benefits of the ASO fee and learned how access the ASO services.

4.2 [Measurement result from 3.2]

4.3 (Measure result from 3.3)

4.4 (Measure result from 3.4)

### 5) Implementation Plan / Response Plan *(Define processes and strategies to improve future performance)*

5.1 [Implementation plan for 4.1]
   - After survey results are analyzed, ASO will look at recruitment strategies to improve ASO fee

5.2 After survey an orientation will be conducted.

5.3 Improvements in ongoing workshops, weekly meetings, attendance in district, state and federal conferences that reinforce the student government experience will be analyzed.

5.4. After survey results are analyzed, ASO will look at strategies to improve the student participation in civic community service projects.