**FALL 2009 STUDENT SURVEY**
Los Angeles Community Colleges

YOUR EXPERIENCES AND OPINIONS ARE IMPORTANT!

Please help your college to do a better job by telling us about your background and your experiences with the education that you are receiving. Your responses are strictly confidential. Results will be used only for institutional statistics and research.

Please read these instructions carefully. If you have questions, ask your instructor for help.

Write in your STUDENT IDENTIFICATION NUMBER, BIRTH DATE, CLASS SECTION NUMBER, and COLLEGE and darken the appropriate bubbles in items I through IV. If you do not know your STUDENT IDENTIFICATION NUMBER, your instructor has a list of ID’s for this class.

If you have completed this survey in another class, mark YES in Item V and give the survey to your instructor.

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Now, please answer the questions below in terms of your experience at this college. Thank you very much.

### A. Goals and Plans

1. **What is the highest degree or certificate that you ever intend to obtain?** (Mark one only)

   - High school diploma or GED
   - Certificate in a vocational program
   - Associate Degree
   - Bachelor’s Degree
   - Master’s Degree
   - Professional Degree (MD, Law, etc.)
   - Academic Doctorate (Ph.D., Ed.D.)
   - Not seeking a degree/certificate or already have one
   - Undecided

2. **What is your objective at this college?** (Mark one only)

   - High school diploma or GED
   - Certificate in a vocational program
   - Associate degree and preparation for transfer to a 4-year college
   - Associate degree only
   - Transfer preparation only
   - Not seeking a degree/certificate or already have one
   - Undecided

3. **How do you feel about attending college?**
   (Mark one response for each item)

   - a. Being a college student has a great deal of personal meaning to me
   - b. Being enrolled in college has made me happy
   - c. In my family, going to college is highly valued
   - d. My family would be disappointed if I did not go to college
   - e. If I could find another way to achieve my goals, I would not go to college
   - f. If I had a better alternative, I probably would not have enrolled in college

4. **How interested are you in each of these occupational areas?**
   (Mark one response for each item)

   - Agriculture, food, and natural resources
   - Architecture and construction
   - Arts, audio/visual technology and communications
   - Business and finance
   - Education and training
   - Government and public administration
   - Health sciences
   - Hospitality and tourism
   - Information technology
   - Law, public safety, corrections, security
   - Manufacturing
   - Marketing, sales and service
   - Science, technology, engineering and mathematics
   - Transportation, distribution and logistics

5. **Have any of the following been a problem for you in reaching your academic goals?**
   (Mark one response for each item)

   - a. Quality of high school preparation in reading, writing or math
   - b. Study skills—don’t know how to study on my own
   - c. English not my primary language
   - d. Too much is expected by instructors
   - e. Financial factors
   - f. Job obligations
   - g. Uncertainty about my personal or career goals
   - h. I’m just not motivated
   - i. Other personal problems
   - j. The classes I want are not offered frequently enough or at convenient times

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### B. Student Background

6. Choose the ONE response that most nearly describes the length of time you and your family have lived in the United States.  
(Mark one only)
- I have lived in the US less than 5 years .......................................................  
- I have lived in the US between 5 and 10 years ...........................................  
- I was not born in this country but I have lived here more than 10 years .........................................................................................  
- I was born in this country but both of my parents were not  
- At least one of my parents was born here, but one or more of my grandparents were not .................................................................  
- All of my grandparents were born in this country .........................................  

7. What is the highest level of education that any of your family have achieved?  
(Mark one item for each column)
- Elementary school or less (grades 1-6) .......................................................  
- High school (grades 7-8) ...........................................................................  
- Some high school/secondary school but did not graduate .........................  
- Completed high school/secondary school ....................................................  
- Some college but no degree .......................................................................  
- Two-year college degree ..........................................................................  
- Four-year college degree .........................................................................  
- Advanced degree (graduate or professional) ...............................................  

8. What is your marital status?  
(Mark one only)
- Currently single .......................................................................................  
- Married or domestic partnership ..............................................................  

9. Do you have dependent children?  
(Mark all that apply)
- No ...........................................................................................................  
- Yes, 5 years old or younger ......................................................................  
- Yes, 6-18 years old ....................................................................................  
- Yes, over 18 years old .............................................................................  

10. If you have a disability, please indicate your disability  
(Mark all that apply)
- No disability .............................................................................................  
- Mobility impaired ......................................................................................  
- Visual impairment (not correctable with glasses or contacts) ..................  
- Hearing impaired .....................................................................................  
- Speech/language impaired ......................................................................  
- Attention deficit disorder .........................................................................  
- Acquired brain injury ..............................................................................  
- Learning disability ...................................................................................  
- Psychological disability ..........................................................................  
- Other disability ........................................................................................  

11. If you have a disability, have you informed the college Disabled Students Office?  
(Mark one only)
- Yes .........................................................................................................  
- No ..........................................................................................................  
- No disability ............................................................................................  

### C. Financial Resources

12. Did your parent(s) claim you as an income tax dependent in the most recent year?  
(Mark one only)
- Yes ........................................................................................................  
- No ...........................................................................................................  
- I don't know ...........................................................................................  

13. What is your total family annual income, not including loans, grants or scholarships?  
(If you answered Yes in question 12, your total earnings are what you and your parents made together)  
(Mark only one amount)
- $0-$14,000 ...............................................................................................  
- $14,001-$19,000 ......................................................................................  
- $19,001-$24,000 ......................................................................................  
- $24,001-$29,000 .....................................................................................  
- $29,001-$34,000 ....................................................................................  
- $34,001-$39,000 ....................................................................................  
- $39,001-$44,000 ....................................................................................  
- $44,001-$49,000 ....................................................................................  
- $49,001-$59,000 ....................................................................................  

14. How many people are in the household (including yourself) reported in question 13?  
(Mark one number only)
- 1 ...........................................................................................................  
- 2 ...........................................................................................................  
- 3 ...........................................................................................................  
- 4 ...........................................................................................................  
- 5 ...........................................................................................................  
- 6 ...........................................................................................................  
- 7 ...........................................................................................................  
- 8 ...........................................................................................................  
- 9 or more ..............................................................................................  

15. How many hours per week do you currently work?  
(Mark one)
- 40 hours or more ...................................................................................  
- 30-39 hours ............................................................................................  
- 20-29 hours ............................................................................................  
- 10-19 hours ............................................................................................  
- Less than 10 hours ..................................................................................  
- I don't work ...........................................................................................  

16. Have your hours been changed over the past year?  
(Mark one)
- No change ............................................................................................  
- Increased .................................................................................................  
- Decreased ...............................................................................................  
- Was employed, now unemployed ............................................................  

17. Are you receiving any public assistance program?  
(For example, TANF/Cal Works, SSI/SSDI, General Assistance, or Section 8)?  
(Mark one)
- Yes .......................................................................................................  
- No ........................................................................................................  

18. Have you previously been (or are you currently) in foster care?  
(Mark one)
- Yes .......................................................................................................  
- No ........................................................................................................  

19. Are you eligible for financial aid?  
(Mark one)
- A. Yes, currently receiving aid ...............................................................  
- B. Should be eligible but did not apply ....................................................  
- C. Eligible but not receiving aid for other reasons  
- D. Not eligible, not taking enough units ..................................................  
- E. Not eligible, family income too high ....................................................  
- F. Not eligible, other reason ....................................................................  
- G. Don't know if eligible ..........................................................................  

20. If you applied, how did you learn about financial aid?  
(Mark one - if you did not apply skip to question 22)
- A. Received information in class and then applied ..................................  
- B. Received information from high school counselor and then applied ....  
- C. Received information from college school counselor  
- D. Consulted college financial aid office first .........................................  
- E. Other on-campus information .............................................................  
- F. Web site ...............................................................................................  
- G. Government financial aid website ......................................................  
- H. Other website ......................................................................................  
- I. Other source of information ...............................................................  

21. If you did not apply for financial aid, why not?  
(Mark one - if applicable, skip to question 22)
- A. I did not think I would be eligible .......................................................  
- B. Application forms were too complicated ............................................  
- C. I did not have the information about my family's income .................  
- D. I did not want to receive my family's income .....................................  
- E. I was not sure about the money was large enough to be worth the effort  
- F. I don't like to receive public assistance ...............................................  
- G. Other reason for not applying ............................................................  

22. Are costs for textbook a problem for you?  
(Mark all that apply)
- A. Yes, I take fewer classes as a result ...................................................  
- B. Yes, I don't buy all of the required books ............................................  
- C. Yes, I sometimes don't buy all of the books at the beginning of the term.  
- D. No .....................................................................................................
D. Counseling Information and Services

23. Have you ever met with a counselor?
   ○ Yes (Skip to question 26)  ○ No (Go to question 24)

24. I have not met with a counselor because... (Mark all that apply and then skip to question 31)
   a. I'm taking only a few individual courses and do not plan to complete any program.
   b. I know what I need to take for my program.
   c. I get program advice from my instructor.
   d. It has never been convenient to meet with a counselor.

25. When did you last meet with a counselor? (Mark one)
   a. This semester
   b. Last semester
   c. Previous to last semester

26. If you have met with a counselor, what was the primary purpose of your most recent meeting? (Mark one)
   a. Approve study plan only
   b. Prepare multi-semester course plan
   c. Counseling for a personal problem
   d. Get information about transfer requirements
   e. Other reason

27. Have you received counseling from any of the following? (Mark all that apply)
   a. EOP&S (Extended Opportunity Program and Services) counselor
   b. International Students' director or counselor
   c. Disabled Students Programs and Services counselor
   d. Other special program
   e. An instructor

28. Do you have a formal educational plan designed for you by a counselor when was it done?
   a. Yes, and it was created or updated in Summer or Fall 2009.
   b. Yes, and it was created or updated in Spring 2009.
   c. Yes, and it was created or updated in Summer or Fall 2008.
   d. Yes, and it was created or updated in Spring 2008.
   e. Yes, but it was created or updated prior to Spring 2008.
   f. I do not have such a plan.

29. Have you been able to follow the recommended list of courses?
   a. Yes.
   b. No, some of the courses I need have not been offered when I can attend.
   c. No, I have to complete some prerequisites first.
   d. No, I've changed my mind about my program or goals.

30. Was your last meeting with a counselor a "drop-in" or a scheduled appointment?
   ○ Drop-in  ○ Scheduled
   a. Getting to see a counselor for this meeting was easy.
   b. There was enough time during this meeting for my question or concern.
   c. I was satisfied with the outcome of the visit.

31. A good way to obtain counseling information (e.g., regarding courses to take or career or transfer information) would be...
   a. A one-on-one meeting with a counselor.
   b. A group session or workshop.
   c. A web site.
   d. A video chat with a counselor.
   e. A phone conversation with a counselor.
   f. An e-mail exchange with a counselor.
   g. An online, interactive workshop with a counselor and other students.

32. In my opinion it would be most helpful for a student to meet with a counselor...
   (Mark one response for each item)
   a. When first enrolling college.
   b. When having academic problems with classes.
   c. When planning to transfer.
   d. When thinking about a career choice.
   e. Other.

E. College Experiences

33. At this college, how often do you do each of the following? (Mark one response for each item)
   a. Ask questions or participate in class discussions.
   b. Give a presentation or performance in class.
   c. Go to class unprepared.
   d. Skip class.
   e. Work with other students in groups during class.
   f. Work with others outside of class to prepare class assignments.
   g. Discuss ideas from your classes with others outside of class (students, family members, co-workers, etc.).
   h. Other.

34. How often do you use a computer for each of the following activities? (Mark one response for each item)
   a. Use a computer AT HOME to do school work.
   b. Use a computer AT WORK to do school work.
   c. Use a computer ON CAMPUS to do school work.
   d. Use the Internet to get information for an assignment.
   e. Use email, instant messaging or other electronic method to work on an assignment with other students.
   f. Use email, instant messaging or other electronic method to communicate with an instructor.
   g. Use the College website.
   h. Use the Library website.
   i. Use the Internet to apply, register, check grades, add or drop classes.

35. How would you describe your interactions with instructors? (Mark one response for each item)
   a. I talk about educational/career plans with an instructor.
   b. I discuss ideas from my readings or classes with instructors outside of class.
   c. I visit instructors during their office hours.
36. During your attendance at this college have you done any of the following? (Mark Yes or No for each item)
   a. Participated in a community-based or service project as a part of a class ............................................
   b. Taped or taught other students (paid or voluntary) .................................................................
   c. Attended a college sporting event, theater production or musical performance ........................................
   d. Attended a college club meeting ...........................................................................................
   e. Worked with instructors or other college staff on activities outside of class ...........................................

37. During the last regular week of school, how many hours did you spend in each of the following activities?
   (Mark one response for each item)
   a. Class preparation (studying, reading, writing, rehearsing, doing homework) ........................
   b. Participation in college-sponsored activities (clubs, campus publications, student government, intramural sports, etc.) .................................................................
   c. Family responsibilities ........................................................................................................
   d. Commuting (to school and/or work) ..................................................................................
   e. Socializing, watching TV, other recreation .................................................................

38. How much have your experiences at this college both in and out of class helped/ improved your ability to do the following? (Mark one response for each item)
   a. Acquire a broad general education ........................................................................
   b. Acquire job or work-related knowledge and skills ......................................................
   c. Write clearly and effectively ....................................................................................
   d. Speak clearly and effectively .................................................................................
   e. Think critically and analytically ...........................................................................
   f. Solve numerical problems ......................................................................................
   g. Use computers and other information technology ....................................................
   h. Work effectively with others ..................................................................................
   i. Learn effectively on your own ................................................................................
   j. Understand yourself ................................................................................................
   k. Understand people of other racial, cultural or ethnic backgrounds ................
   l. Develop a personal code of values and ethics .........................................................
   m. Contribute to the welfare of your community .........................................................
   n. Develop clearer career goals ................................................................................
   o. Get a job or advance your career ........................................................................
   p. Set educational goals and monitor your progress ...................................................

39. Outside of class/lab time, how many hours a week do you spend on campus? (Include studying, work, library, cultural and/or leisure activities.) (Mark one answer only)
   a. None .........................................................................................................................
   b. Three hours or less ..................................................................................................
   c. Three to six hours ..................................................................................................
   d. Six to nine hours ....................................................................................................
   e. Nine to twelve hours .............................................................................................
   f. Twelve hours or more .............................................................................................

40. To what extent do you agree with the following statements about educational practices at this college? (Mark one response for each item)
   a. Textbooks and reading materials are useful for the courses ........................................
   b. Grading practices in the courses are fair ...................................................................
   c. Tests cover the course material presented ................................................................
   d. The policies and penalties for cheating are provided and are followed ....................
   e. College publications clearly and adequately reflect the college's policies and procedures (catalog, schedule of classes, web site) .................................................................
   f. I receive a course syllabus that describes the course expectations, grading procedures and learning outcomes the course should provide ..........................................................................................................................
   g. Course syllabi are followed ..................................................................................
   h. I would encourage others to attend this college ........................................................

F. Campus Facilities and Services

   (Mark one response for each item)

41. I feel safe and secure on this campus ........................................................................
42. Campus buildings are clean and well maintained ....................................................
43. Food service on this campus is sufficient ..................................................................
44. The restrooms on this campus are clean and well maintained .................................
45. The grounds and public areas on this campus are clean and well maintained ..........
46. The campus is free of safety hazards ........................................................................
47. The campus has adequate outside lighting after dark .................................................
48. Sufficient parking is available on campus ...............................................................
49. The parking lots are safe, well lighted, and well maintained ....................................
50. The college has made a good effort to reduce the impact of construction on students

51. Please describe the one or two things you like best about this college.

52. Please describe the one or two things at this college that you would most like to see changed.

Thank you for participating in this survey.