To access the **Student Services Online**, visit http://lamission.edu/Student-Support-Services/Student-Services-Online/Home.aspx

**What will you find?**

**Inside this booklet, you will find important campus resources that have moved to the online platform due to COVID-19**
Greetings My Fellow Eagles,

I wanted to reach out and reassure you that as we encounter these unprecedented times, you are in our thoughts and prayers. Your LAMC team is working around the clock to come up with ways to best support your education while, first and foremost, considering your health and well-being. Our Team is committed to ensuring that you will be kept informed and that everything will be done that is possible to support your educational pursuits both NOW and into the future. In making the transition to remote or online services, please know that the College is poised to provide you with timely, specific support to address any issues you may be facing.

Please note the following:
- The College’s Student Success Center can be contacted at ANY time with specific questions/concerns at ssc@lamission.edu or by calling 818-364-7700
- Admissions & Records, Counseling, Financial Aid and other Student Support Services have moved online to provide real-time support, using the Cranium Café platform and other remote options (phone, email, texting)

Visit Student Services Online at
http://lamission.edu/Student-Support-Services/Student-Services-Online/Home.aspx

In closing, please know that we are unified and committed to working through these challenging times. In so doing, one thing is certain, we will continue to be here for you to ensure that you are able to pursue your educational and career goals uninterrupted.

Wishing you all health, safety and a productive spring semester!

Sincerely,
Larry Resendez, PsyD
Vice President, Student Services
Los Angeles Mission College
NEVHC Student Health Center

LAMC cares about the physical and mental health of its’ students! The Student Health Center (SHC) has a great team available to help ease the pressure of academic commitments, relationships, jobs, family commitments and much more. The SHC Team cares about your emotional and physical well-being and they encourage you to stop by to make an appointment. Remember, physical and emotional health is crucial to academic success! We provide services such as General Screenings, Acute Care, Reproductive Health Services, Behavioral Health Counseling, Immunizations, Tuberculosis Screenings, Referrals and Health Insurance Enrollment.

What you need to know about 2019-nCOV!

Location: Campus Services Building
Phone: 818-362-6182
Please Call to Schedule an Appointment
Walk-ins are welcome
Students are required to bring LAMC Photo ID and Insurance Information at time of Appointment
Discount Program Eligibility Screening available on site for low cost services
NEW HOURS
Monday: Closed
Tuesday: 8:00am-4:30pm
Wednesday: 8:00am-12:00pm
Thursday: 8:00am-4:30pm
Friday: Closed

Campus Safety
Los Angeles Mission College
Campus Sheriffs

Location: Classroom Bungalow Area
Phone: 818-364-7843

At this time, campus access is restricted and has limited access per request.

For medical, criminal or fire emergencies please call 911.

Lost and Found is with Campus Safety

Our Mission Is Your Success!

LAMC Catalog
To view a list of the Degrees and Certificates offered at LAMC visit:
http://www.lamission.edu/schedules
Admissions & Records

Petitions for Academic Renewal, Repeated Course Work, and General Petitions, transcripts, change of name or address or anything related to student records must be done through Admissions and Records.

All Admissions and Records services are available via online (video, chat or email) and telephone only at www.lamission.edu/admissions

Phone: 818-833-3322 (General)
818-364-7773 (Metropolitan College*)

Email: admissions@lamission.edu

Processing time is 72 hours

Virtual Office Hours:
Monday-Thursday: 8:00am-5:00pm
Friday: 8:00am-12:00pm

ASO
Associated Student Organization

Enjoy the benefits of ASO by paying your ASO Fee (Only $10)

ASO Member Benefits
Free Scantrons
Free Printing (10 per day), LAMC Folder
Free Pencil, Internet Access, ASO T-Shirt
Free ASO Events, Scholarships
Join a School Club/Charter a School Club
Eligibility to Run For Office*

*Due to the current situation, the Food Pantry is closed until further notice*

818-364-7600 ext. 7124
Virtual Hours: Monday-Friday: 9:00am-5:00pm

http://lamission.edu/aso

Assessment Center

ESL Placement only.
Please visit www.lamission.edu/assessment
or call
Phone: 818-364-7613
Virtual Hours: Monday-Thursday: 8:00am-1:00pm

Athletics

INTERCOLLEGIATE ATHLETICS
818.364.7727 | www.lamcathletics.com

The athletic programs of Los Angeles Mission College provide men and women with an equal opportunity to participate in intercollegiate athletics. The college teams, which include men’s soccer, women’s volleyball, men’s baseball, women’s softball, and men’s and women’s cross country compete in the Western State Conference. Each sport is taught by highly qualified instructors, and individual attention is given to each student-athlete.

All questions pertaining to athletic programs should be directed to the Director of Athletics, Steve Ruys.

Come soar with the Eagles!

AB705

You have the right to access transfer-level coursework in English, math, and credit English as a second language (ESL) at all California Community Colleges.

For more information, visit the Assessment page, http://www.lamission.edu/Assessment/Home.aspx or speak to a counselor in General Counseling, 818-364-7655

Los Angeles Mission College 04/2020
**Business Office**

Pay your health fee, parking pass, student fees and obtain your picture ID here!

**Phone:** 818-364-7600 ext. 7110

Please leave a voicemail with your name, contact number, and student ID #.

**Virtual Office Hours:**
- Monday/Wednesday: 9:00am-6:00 pm
- Tuesday/Thursday: 9:00am-7:00pm
- Friday: 9:00am-4:00pm

For Fee Information:
http://lamission.edu/services/businessoffice/default.aspx

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**CalWORKs**

Contact the team through the CalWORKS virtual window located at

http://www.lamission.edu/calworks

**Phone:** 818-364-7760

**Virtual Office Hours:**
- Monday-Friday, 8:00am—4:30pm

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**Bookstore**

Closed until further notice.

Visit website for additional information:

https://eagleslanding.lamission.edu

**Phone:** 818-364-7768

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**Child Development Center**

**Child care services**

Please visit


**Phone:** (818) 364-7863

**Office Hours:** Monday-Friday: 7:30am-4:30pm

We are licensed through the state of California Department of Social Services
- Infant License: 197415856
- Preschool License: 197415855

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**College Culture Reentry Hub**

*(Post-Release Probation)*

The College Culture Reentry Hub (CCRH) provides services for formerly incarcerated students. CCRH will promote a college-going culture by connecting students to on-campus programs/services and community resources.

The mission of the CCRH is to help students make the transition to higher education and complete academic goals.

During this time, please contact us at

**Phone:** (818) 833-3321

**Email:** ReEntryHub@lamission.edu

**Virtual Office Hours:** Monday-Thursday, 10am-3pm

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**Complaints & Grievances**

**Academic Affairs Office:**
818-364-7635

**Administrative Services**
818-364-7780

**Student Services Office:**
818-364-7643

**President’s Office:**
818-364-7795

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Los Angeles Mission College
Career Center

The Career Center can help you:
* Choose a Major*
* Get information on various Careers and Majors*
* Look for Jobs/Internships*
* Create a Resume/Cover Letter*

Attend our career workshops on:
Resume Writing, Interview Skills, Networking & LinkedIn

Virtual drop-in hours and appointments are available. Please click on a virtual window to connect with one of our staff members by clicking on "Knock on Door" at http://www.lamission.edu/CareerCenter

For questions, please contact us at: careercenter@lamission.edu

Virtual Office Hours:
Monday-Tuesday: 8:30 am-5:00 pm
Wednesday-Thursday: 8:30 am-4:30 pm
Friday: 8:30am-11:30am

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Counseling

Stay on track to graduate, declare your major and develop a Student Educational Plan at the Counseling office.

The Counseling Department is now offering counseling services online, via phone, or email during this time at http://www.lamission.edu/Counseling/Home.aspx

Virtual Office Hours:
Monday/ Thursday: 8:00am-5:00pm
Tuesday: 8:00am-6:00pm
Wednesday: 8:00am-1:00pm, 3:00pm-6:00pm
Friday: 8:00 am-12:00 pm

Offices that provide counseling:
General Counseling: 818.364.7655
EOPS: 818.364.7645
DSPS: 818.364.7732
TRIO: 818.364.7821
STEM: 818.364.7600 x4161
CalWORKS: 818.364.7760
Veterans: 818.364.7658
International: 818.364.7741

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Center for Wellness

The LAMC Center for Wellness supports students’ well-being by providing:
Immediate Food Assistance
Referrals to the following services:
- Financial Assistance
- Short-Term Emergency Housing
- Legal Assistance
- Mental Health Counseling and Case Management

Contact: 818-833-3393
Google Voice #: 818-538-9780
Email: Centerforwellness@lamission.edu
Virtual Hours: Monday-Thurdays 8:00am-4:00pm

Complete the ‘Student Self-Referral Form’ at http://lamission.edu/Center-for-Wellness/Home.aspx

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Dream Center

Our goal is to provide a welcoming and supportive environment for all students, regardless of immigration status. We hope to improve student experiences, build leadership skills, and promote civic and community engagement.

During this time, we would like our students to know that the Dream Resource Center team is still here for you.

Phone: 818-833-3599
Google Voice #: 818-538-8520

Virtual Office Hours: Monday-Thursday, 9:00am -4:00pm
Fridays: 8:00am-12:00pm
http://lamission.edu/dreamcenter

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DSP&S

Disabled Students Program & Services

Phone: 818-364-7732

Virtual Office Hours:
Monday/Thursday: 8:00am-5:00pm
Tuesday/Wednesday: 8:00am-7:00pm
Friday: 8:00am-12:00pm

For More Information & access to the online counters, visit: http://lamission.edu/DSPS/Home.aspx
EOP&S/CARE
Extended Opportunity Program & Services

Phone: 818-364-7645
Email: eops@lamission.edu

Virtual Office Hours:
Monday-Thursday:
8:30am-12:00pm, 1:00pm-4:30pm
Friday:
8:30am-12:00pm

To contact the team, visit our virtual counters at
http://lamission.edu/EOPS/Home.aspx

Financial Aid & Scholarships

To access our virtual counter windows, visit
https://www.lamission.edu/
FinancialAid/Home.aspx

Virtual Hours:
Monday: 8:00am-5:00pm
Tuesday: 8:00am-6:00pm
Wednesday: 8:00am-2:00pm & 4:00pm-6:00pm
Thursday: 8:00am-12:00pm

Phone: 818-364-7648 or 818-364-7649

Remember to fill out your FAFSA or California Dream Act at:

FAFSA:
https://fafsa.gov/
California Dream Act Application:
www.caldreamact.org

Foster Youth/CAFYES

Phone: 818-364-7736

Please contact the office for more
Information on hours of operation and how to
go about scheduling an appointment.

Fitness Center

Due to the current status of the campus, the Fitness Center is closed until further notice.
UCLA Transfer Alliance/Honors Program (TAP)

If you are interested in transferring to UCLA, we have a specific honors transfer program called UCLA Transfer Alliance/Honors Program (TAP).

TAP offers participating students priority admissions to UCLA and additional opportunities at other universities.

Program Information for the UCLA Transfer Alliance/Honors Program (TAP):
https://www.lamission.edu/Honors/Home.aspx

LA College Promise

Visit the virtual counter window at
http://www.lamission.edu/College-Promise/Requirements.aspx

For more information regarding hours, drop-in counseling, and more, visit the LA College Promise webpage!

Phone: 818-945-9645

Learning Resource Center

The Learning Resource Center is a hub of activities designed for student success. If you are currently enrolled in courses at LAMC the Learning Center is here to support you. We offer a variety of services free of charge. We offer tutoring and workshops for writing, science, mathematics, economics, accounting, and more.

All tutoring is now ONLINE!!
Visit
http://www.lamission.edu/Online/Student-Resources.aspx
and check your Canvas page for more information!
Phone: (818) 364-7754

Library

Increase your skills in using Library Resources. Attend workshops on Databases, MLA and Research Strategies. Enroll in Library Science 101-Library Research Methods. Use our online tutorials and research guides. Take advantage of the small private study rooms and access to books/textbooks. Ask a librarian for assistance.

Visit www.lamission.edu/library for additional online resources and assistance!!

Virtual Office Hours:
Monday-Thursday: 9:00am-1:00pm & 2:00pm-5:00pm

Virtual Hours:
Monday-Thursday: 8:00am-8:00pm
Friday: 8:00am-2:00pm
Saturday: 10:00am-2:00pm

Phone: 818-639-2221 or chat with a librarian (visit webpage above)
Noncredit Program

- Do you need to learn to speak English to advance your personal and career goals?
- Do you want to get your GED or need help passing the CAHSEE exams?
- Are you beginning your US citizenship process and want to prepare for the exam?
- Do you want to go back to school and need academic preparation and guidance?

If you answered “yes” to any of the questions above, the NonCredit program can help you.

Visit our virtual counter window at
http://www.lamission.edu/abe/Home.aspx
Phone: 818-364-7774
Virtual Office Hours:
Monday-Thursday: 9:00am-5:00pm
Friday: 9:00am-1:00pm

Student Success Center

Need help registering for classes?
Did you forget you password for your portal?
Seeking general guidance?

Visit the Student Success Center virtual windows at www.lamission.edu/success
Phone: 818-364-7700
Email: ssc@lamission.edu
Virtual Hours:
Monday-Thursday: 8:00 am-4:00pm
Friday: 8:00am-12:00pm

STEM

Science, Technology, Engineering & Math

College STEM program is to provide students majoring in Science, Technology, Engineering & Math with support to help achieve goals to graduate with an associate degree, transfer to a four-year university, or prepare for graduate school. Through support services, activities, and presentations from professionals in the field, we aim to promote the development of academic mastery and enhance a student’s career success.

STEM Virtual Office Hours
To schedule an appointment with the STEM counselor or for more information regarding STEM, knock on the virtual counter window at
http://lamission.edu/STEM/Home.aspx

Student Support Services (TRIO)

First Generation Students
Visit the virtual counter window at
http://www.lamission.edu/Student-Support-Services/Home.aspx
Phone: 818-364-7821
Google Voice #: 818-538-9917 (text only)
Virtual Office Hours:
Monday-Thursday: 9:00am-3:00pm

Los Angeles Mission College 04/2020
Title V/ METAS

Mission's Excellence towards the Advancement of Students, METAS, is a student success program for first year college students that will assist you in your journey of transferring to a four year university.

Visit our virtual counter window at www.lamission.edu/metas
Phone: 818-364-7600 ext. 7212
Virtual Office Hours: Monday-Friday: 11:00am-3:00pm

Veterans Resource Center (VRC)

Are you or someone you know a military veteran?

Visit our virtual counter window at https://www.lamission.edu/vrc

Virtual Office Hours:
Monday-Thursday: 8:00am-5:00pm

Transfer Center

Find your Transfer Pathway!

Office Hours:
Text Only
Text us Remind App Class: @2020lamc or @FA2021LAMC
(details located on the webpage below)
Visit the virtual counter windows at https://www.lamission.edu/Transfer-center
FOR STUDENTS in 2019 COURSES

LoginID/UserID:
Student ID number, example: 881234567

Password:
8888mmdd or 8888 + month + day you were born.

Example: 88880101 for Jan 1 birthday UNLESS a student already changed their SIS PIN. Then it is 8888 before the SIS PIN. Example: 88881995

Student Email Access
Student Login Name and Default Password format
• Student username is your Student ID number or your @student.laccd.edu email address. Example student IDs: 881234567 or 991234567 or smithj1234@student.laccd.edu
• Student default passwords will consist of:
  o 88@ + the first character of your last name (capitalized) + the month and day of your birthdate (MMDD)
  o For Example, Jane Doe, who was born on July the 4th, her default password would be: 88@D0704