Today’s Date: __________________________

Los Angeles Mission College Student Services Division wants to learn more from you about the quality of our various services. Please take just a couple of minutes to complete and turn in this survey before you leave today.

1. From what Department/Office did you receive service today?
   - □ Admissions and Records
   - □ Assessment/Placement Services
   - □ Associated Student Organization (ASO)
   - □ Athletics
   - □ Bookstore
   - □ Business/Fiscal Office
   - □ CalWORKS
   - □ Child Development Center
   - □ Counseling
   - □ Disabled Student Services (DSPS)
   - □ EOPS/CARE
   - □ Financial Aid
   - □ Health Services
   - □ International Students Services
   - □ Learning Resource Center (LRC)
   - □ Library
   - □ Student Support Services/TRIO
   - □ Transfer Center
   - □ Veterans
   - □ Associated Student Organization (ASO)
   - □ Other ______________________________________________________________________

2. What was your primary need for the service today? (Mark ONE only)
   - □ To get some basic information
   - □ To correct an error
   - □ For guidance/advice
   - □ For support
   - □ To resolve an academic issue
   - □ To resolve a non-academic issue
   - □ I was asked to come in
   - □ Other: ________________________________________________________________

3. Overall, did the service meet your primary need today?
   - 1 Not at all
   - 2 Minimally
   - 3 Somewhat
   - 4 Mostly
   - 5 Entirely

4. Did you get all the information you needed today?
   - 1 Not at all
   - 2 Minimally
   - 3 Somewhat
   - 4 Mostly
   - 5 Entirely

4.a) If the information you received today was not to your satisfaction, please tell us why:
   ____________________________________________________________________________

5. How clear was the information you received today?
   - 1 Not at all clear
   - 2 Unclear
   - 3 Somewhat Clear
   - 4 Clear
   - 5 Very Clear

6. Overall, how satisfied are you with the service you received today?
   - 1 Very Dissatisfied
   - 2 Dissatisfied
   - 3 Neither Dissatisfied or Satisfied
   - 4 Satisfied
   - 5 Very Satisfied

7. If you have any suggestions to improve this service, please write them below.
   ____________________________________________________________________________

Thank you for your help! Your feedback will greatly help us to improve the services that we provide.