Los Angeles Mission College Student Services  
Workshop on Program Review and Outcomes Assessment 
April 17, 2014  
9:00 am to 1:00 pm  
Agenda 

I. Welcome 
II. Introduction 
III. Preparation 
   A. Nature and Purposes of Program Review and Planning, Including Outcomes Assessment 
   B. Formulating outcomes [Handout C and Template D, page 1] 
   C. Guidelines for and examples of measuring effectiveness [Handout E] 
   D. Analyzing Evidence: Trends, patterns, outliers, comparisons, etc. [Handout F] 
   E. Formulating improvement objectives [Handouts G and H and Template D, page 2] 
IV. Break 
V. Production: Your Unit Outcomes and Improvement Objectives 
   A. Service Area Outcomes [Template D, page 1] 
   B. Analyzing Evidence [Handout F] 
   C. Improvement Objectives (Template D, page 2] 
VI. Evaluation of Workshop [Handout I] 
VII. Next Steps and Wrap-up 
VIII. Lunch!