FALL 2014 STUDENT SURVEY
Los Angeles Community Colleges
Your Experience and Opinions are Important!

Please help your college to do a better job by telling us about your background and your experiences with the education that you are receiving. Your responses are strictly confidential. Results will be used only for institutional statistics and research.

Please read these instructions carefully. If you have questions, ask your instructor for help.

Write in your STUDENT IDENTIFICATION NUMBER, BIRTH DATE, and COURSE SECTION NUMBER and darken the appropriate bubbles in items I through IV. If you do not know your STUDENT IDENTIFICATION NUMBER, your instructor has a list of IDs for this course.

If you have completed this survey in another course, mark YES in Item V and give the survey to your instructor.

I. STUDENT ID NUMBER

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II. BIRTH DATE

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III. SECTION NO.

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IV. COLLEGE where are you completing this survey?

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V. If you completed this survey in another course, bubble YES and STOP.

Yes

VI. Which do you consider to be your PRIMARY college? (Mark one only)

- Crenshaw
- Harbor
- Pierce
- Southwest
- Trade-Tech
- West LA
- Other 2-year college
- East LA
- Mission
- South LA
- Valley
- 4-year university

VI. Which do you consider to be your PRIMARY college? (Mark one only)

A. Goals and Plans

1. How important was each SOURCE of information in your decision to enroll at this college? (Mark one response for each item)

- a. Published course schedule
- b. Online course schedule
- c. Newspaper, radio, or television advertisement
- d. High school advisor or counselor
- e. College representative coming to my high school
- f. College or District website
- g. Family or friends
- h. Current or former students
- i. Special events
- j. Workplace notice, program or employer's recommendation
- k. Athletic coach recruitment

2. How important was each REASON in your decision to enroll at this college? (Mark one response for each item)

- a. Minimal admission requirements
- b. Low cost
- c. Specific educational program(s)
- d. Availability of online courses
- e. Close to home or work
- f. Availability of public transportation
- g. Have friends or relatives who attend this college

3. What is your educational goal at this college? (Mark all that apply)

- a. High school diploma or GED
- b. Certificate in a vocational program
- c. Associate degree
- d. Transfer preparation
- e. Not seeking a degree/certificate or already have one
- f. Undecided

4. How do you feel about attending college? (Mark one response for each item)

- a. Being a college student is very important to me
- b. In my family, going to college is highly valued
- c. If I could find another way to achieve my goals, I would not go to college

5. Have any of the following been a problem for you in reaching your academic goals? (Mark one response for each item)

- a. Quality of high school preparation in: reading, writing, or math
- b. Study skills (e.g., note taking, test preparation)
- c. English is not my primary language
- d. Too much is expected by instructors
- e. Course is not meeting my expectations
- f. Unable to enroll into the courses I need
- g. Cost of textbooks
- h. Financial factors
- i. Job obligations
- j. Family obligations
- k. Lack of motivation
- l. Other personal problems

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B. Student Background

6. Choose the one response that most nearly describes the length of time you and your family have lived in the United States. (Mark one only)
   - I have lived in the U.S. less than 5 years
   - I have lived in the U.S. between 5-10 years
   - I was born in this country but I have lived here more than 10 years
   - I was born in this country but both of my parents were not
   - I was born in this country and at least one of my parents was born here

7. What is the highest level of education that each of your parents have achieved? (Mark one response for each parent)
   - Elementary school or less (grades 1-6)
   - Middle school (grades 7-8)
   - Some high school / secondary school but did not graduate
   - Completed high school / secondary school
   - Some college but no degree
   - Two-year college degree
   - Four-year college degree
   - Advanced degree (graduate or professional)

8. What is your marital status? (Mark one only)
   - Currently single
   - Married or domestic partnership

9. How many children in each age group do you have? (Mark one response for each age group)
   - 0-5 years old or younger
   - 6-18 years old
   - Over 18 years old

10. Have you informed this college's Disabled Students Office of your disability (such as a physical, medical, psychological, or learning disability)? (Mark one only)
    - I do NOT have a disability
    - I have a disability and I have informed the Disabled Students Office
    - I have a disability but have not informed the Disabled Students Office

11. Are you a veteran of the U.S. Armed Forces? Yes No

C. Financial Resources
(Remember, your responses on this survey are strictly confidential.)

12. Did your parent(s) claim you as an income tax dependent in the most recent year? (Mark one only)
    - Yes
    - No
    - I do not know

13. What is your total family annual income, not including loans, grants, or scholarships? (If you answered yes in the previous question, your total earnings are what you and your parents made together.) (Mark one amount only)
    - $0 - $14,000
    - $14,001 - $19,000
    - $19,001 - $24,000
    - $24,001 - $29,000
    - $29,001 - $34,000
    - $34,001 - $39,000
    - $39,001 - $44,000
    - $44,001 - $49,000
    - $49,001 - $59,000
    - $59,001 - $79,000
    - $79,001 - $99,000
    - $99,001 - $149,000
    - $149,001 - $199,000
    - $199,001 - $249,000
    - $249,001 - $299,000
    - $299,001 - $349,000
    - $349,001 - $399,000
    - $399,001 - $449,000
    - $449,001 - $499,000
    - $499,001 - $599,000
    - $599,001 - $799,000
    - $799,001 - $999,000
    - $999,001 - $1,199,000
    - $1,199,001 - $1,399,000
    - $1,399,001 - $1,599,000
    - $1,599,001 - $1,899,000
    - $1,899,001 - $2,099,000
    - $2,099,001 - $2,299,000
    - $2,299,001 - $2,499,000
    - $2,499,001 - $2,699,000
    - $2,699,001 - $2,899,000
    - $2,899,001 - $3,099,000
    - $3,099,001 - $3,299,000
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    - $9,299,001 - $9,499,000
    - $9,499,001 - $9,699,000
    - $9,699,001 - $9,899,000
    - $9,899,001 - $10,000,000
    - $10,000,000 or more

D. College Services

14. How many people are in the household (including yourself) reported in the previous question? (Mark one number only)
    - 1
    - 2
    - 3
    - 4
    - 5
    - 6
    - 7
    - 8
    - 9 or more

15. Are you currently employed? (Mark one only)
    - Yes, I work off campus
    - Yes, I work on campus
    - Yes, I work both on and off campus
    - No, I do not work

16. How many hours per week do you currently work? (Mark one only)
    - 40 hours or more
    - 30-39 hours
    - 20-29 hours
    - Less than 10 hours
    - I do not work

17. Are you receiving money from any public assistance program (e.g., TANF / CalWORKS, SSI / SSDI, General Assistance, or Section 8)? Yes No

18. Have you applied for federal financial aid (i.e., did you complete the FAFSA)? (Mark one only)
    - Yes, and I am eligible for financial aid
    - Yes, but I am not eligible for financial aid
    - No

19. How satisfied are you with each service? (Mark one response for each service)
    - a. Admissions and Records
    - b. Assessment and Placement Services
    - c. Bookstore
    - d. Business and Fiscal Office
    - e. CalWORKS
    - f. Career and Employment Center
    - g. Child Care Center
    - h. College Sheriff
    - i. Disabled Students Programs and Services
    - j. EOPS or CARE
    - k. Financial Aid Office
    - l. Food Services
    - m. General College Counseling Services
    - n. Health Center
    - o. Instructional or Computer Labs
    - p. International Students Program and Services
    - q. Library
    - r. Off-campus Orientation
    - s. Online Orientation
    - t. Transfer Center
    - u. Tutoring Services
    - v. Veterans Office

20. Have you been able to follow the recommended list of courses in your educational plan? (Mark one only)
    - Yes
    - No, some of the courses I need have not been offered when I can attend
    - No, there has not been space in the courses I need
    - No, I have changed my mind about my program or goals
    - I do not have an Educational Plan
### E. College Facilities and Security

**21. To what extent do you agree with each statement about the facilities and services on this campus?**

**(Mark one response for each item)**

- a. I feel safe and secure on this campus
- b. Campus buildings are clean and well maintained
- c. Food service on this campus is sufficient
- d. The restrooms on this campus are clean and well maintained
- e. The grounds and public areas on this campus are clean and well maintained
- f. Trash is emptied regularly
- g. This campus is free of safety hazards
- h. This campus has adequate outside lighting
- i. Sufficient parking is available on this campus
- j. The parking lots are safe, well lighted, and well maintained
- k. This college has made a good effort to reduce the impact of construction on students
- l. Buildings and signage are clearly marked and easy-to-read
- m. Equipment and labs are adequate and up-to-date
- n. Sufficient labs are available to meet my needs

### F. Academic Experiences

**22. At this college, how often do you do each of the following?**

**(Mark one response for each item)**

- a. Ask questions or participate in class discussions
- b. Work with other students in groups during class
- c. Work with others outside of class to prepare course assignments
- d. Discuss ideas from your courses with others outside of class (students, family members, co-workers, etc.)
- e. Have serious conversations with students who differ from you in terms of their religious beliefs, political opinions, or ethnic background
- f. Go to class unprepared
- g. Skip class

**23. To what extent do you agree with each statement?**

**(Mark one response for each item)**

- a. Textbooks and reading materials are useful for the course
- b. Grading practices in the courses are clearly defined
- c. Tests cover the course material presented
- d. The policies and penalties for cheating are clear and enforced
- e. The college catalog provides accurate information on this college, its programs, and policies
- f. Course syllabi are followed
- g. Instructors present information fairly and objectively, distinguishing between personal convictions and professionally accepted views
- h. Instructors inform me about the types of skills or learning outcomes I am expected to master through my classroom activities and assignments
- i. Instructors adequately use available technology in and out of the classroom

**24. How would you describe your interactions with INSTRUCTORS?**

**(Mark one response for each item)**

- a. I discuss ideas from my readings or courses with instructors outside of class
- b. I visit instructors during their office hours
- c. I discuss educational or career plans with instructors

**25. How much have your experiences at this college, both in and out of class improved your ability to do each of the following?**

**(Mark one response for each item)**

- a. Acquire a broad general education
- b. Acquire job or work-related knowledge and skills
- c. Write and speak clearly and effectively
- d. Think critically and analytically
- e. Solve numerical problems
- f. Use computers and other information technology
- g. Work effectively with others
- h. Learn effectively on your own
- i. Understand yourself
- j. Understand people of other racial, cultural, or ethnic backgrounds
- k. Contribute to the welfare of your community
- l. Get a job or advance your career

**26. How often do you use each of the following?**

**(Mark one response for each item)**

- a. Desktop or laptop computer for coursework
- b. Tablet or iPad for coursework
- c. Cell phone for coursework
- d. Email, social media, or other electronic methods to work on assignments with other students
- e. Email, social media, or other electronic methods to work on assignments with an instructor

**27. To what extent do you agree with each statement?**

**(Mark one response for each item)**

- a. I regularly check my LACCD email
- b. I know who to contact if I have a problem with my LACCD email account
- c. The college website is easy to navigate and up-to-date
- d. I understand the college's emergency alert system
- e. The college's Wi-Fi is accessible and secure

**28. How many hours per week do you spend ON CAMPUS studying, using the library, attending cultural events, or engaging in leisure activities?**

**(Mark one only)**

- None
- 6 - 9 hours
- 3 - 6 hours
- 12 or more hours

**29. During your attendance at this college, have you done any of the following?**

**(Mark Yes or No for each item)**

- a. Participated in a community service project as part of a course or through a student club
- b. Tutored or taught other students (paid or voluntary)
- c. Attended a college sporting event, theater production, or musical performance
- d. Attended a college club meeting
30. To what extent do you agree with each statement? (Mark one response for each item)
   a. I am aware of opportunities for involvement in student clubs and activities
   b. I know how to bring forth an idea to college leadership to improve a practice, program, or service at this college
   c. Student needs are taken into consideration by this college when making decisions

31. To what extent do you know where to find INFORMATION on each of the following? (Mark one response for each item)
   a. College policies and procedures that affect me as a student
   b. Student success rates for this college and my program
   c. Courses and programs

32. To what extent do you agree with each statement? (Mark one response for each item)
   a. I am familiar with the mission statement of this college
   b. I am aware of the intended learning outcomes of this college
   c. I am aware of the learning outcomes for my PROGRAM
   d. I am aware of the learning outcomes for my COURSES
   e. I feel that the courses required in my program prepare me for further coursework, employment, or transfer
   f. I receive excellent instruction in most of my courses
   g. I feel a strong sense of belonging to this college
   h. Overall, I am satisfied with my experience at this college
   i. I would encourage others to attend this college

33. Please describe the one or two things you like best about this college.

34. Please describe the one or two things at this college that you would most like to see changed.

Thank you for participating in this survey.